

2012 SA GAMBLING PREVALENCE SURVEY

**Department for Communities and Social Inclusion
Main Study – Final questionnaire**

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*SAMPLE VARIABLES

SAMTYP (1 = LANDLINE, 2 = MOBILE)

***SCRIPT FOR ANSWERING MACHINES / VOICEMAIL**

ANSM1

Good (morning/afternoon/evening). My name is <NAME>. I'm calling on behalf of the South Australian Department for Communities and Social Inclusion from the Social Research Centre.

We are telephoning South Australians about an important survey into gambling, lifestyle and health issues. The results from the survey will assist the government in making well informed policy and planning decisions about gambling in South Australia.

If you would like to participate in this study, please call the Social Research Centre's hotline number: 1800 023 040 and we will call you back at a time that is convenient to you. Thank you.

ANSM2

Good (morning/afternoon/evening). My name is <NAME>. I'm calling on behalf of the South Australian Department for Communities and Social Inclusion from the Social Research Centre.

We left a message recently on your answering machine regarding an important study into gambling, lifestyle and health issues, that will be used to inform policy and planning decisions about gambling in South Australia.

If you would like to participate in this study, please call the Social Research Centre's hotline number: 1800 023 040 and we will call you back at a time that is convenient to you. Thank you.

INTRODUCTION AND SCREENING

IF SAMTYP =1 CONTINUE OTHERWISE GO TO INTRO4

*(LANDLINE SAMPLE)

INTRO1 Good (morning/afternoon/evening). My name is <NAME>. I'm calling on behalf of the South Australian Department for Communities and Social Inclusion from the Social Research Centre.

We are telephoning South Australians about an important survey into gambling, lifestyle and health issues to help inform government decisions about gambling in South Australia.

IF NECESSARY For the results to be as accurate as possible it is equally important for gamblers and non-gamblers to participate.

- 1 CONTINUE
- 3 Make appointment (TYPE STOP, MAKE APPOINTMENT)
- 4 Household refusal (GO TO RR1)
- 6 Queried about how number was obtained (GO TO PTEL)
- 8 Wants more information about study (GO TO AINFO)
- 9 Wants more information about clients (GO TO PCLIENT)
- 10 QR LOTE - Mandarin/Cantonese/Vietnamese/Italian/Greek/Arabic (language follow up) (GO TO PLOTE)
- 11 QR LOTE - Other language identified (no language follow up) (RECORD LANGUAGE)
- 12 QR LOTE - Language not identified (make appointment)
- 13 Out of scope, not South Australian (GO TO TERM2)

*(CONTINUE)

INTRO2 For this research we'd like to speak to the person in the household aged 16 years and over who had the most recent birthday...

IF NECESSARY This is just a way of randomising who we talk to in the household.

IF PHONE ANSWERER IS SELECTED RESPONDENT

The survey includes questions about whether or not you gamble, the type of gambling you undertake and whether or not you suffer any ill-effects as a result of your own gambling or the gambling of people close to you. A report of the survey findings will be released on the Department's website.

The survey is anonymous – I will not be asking your name, unless you agree to be involved in a follow up survey. Any report from the survey will use aggregate data, where people's responses are combined – there is no chance you will be identified.

The interview takes an average of 15 minutes but could be as long as 25 minutes for some people or as short as only 7 minutes. Are you willing to do the survey at this time?

IF NECESSARY For the results to be as accurate as possible it is equally important for gamblers and non-gamblers to participate.

- 1 Continue with same person NO NEED TO REINTRODUCE (GO TO INTRO6)
- 2 Switch to new person (CONTINUE)
- 3 Make appointment (TYPE STOP, MAKE APPOINTMENT)
- 4 Refused to pass to selected person (GO TO RR1)
- 5 Selected respondent refusal (GO TO RR1)
- 8 Wants more information about study (GO TO AINFO)
- 9 Wants more information about clients (GO TO PCLIENT)
- 14 Out of scope, no-one in household aged 16 years and over (GO TO TERM1)

*(RE-INTRODUCE)

INTRO3 Good (morning/afternoon/evening). My name is <NAME>. I'm calling on behalf of the South Australian Department for Communities and Social Inclusion from the Social Research Centre.

We are telephoning South Australians about an important survey into gambling, lifestyle and health issues to help inform government decisions about gambling in South Australia.

The survey includes questions about whether or not you gamble, the type of gambling you undertake and whether or not you suffer any ill-effects as a result of your own gambling or the gambling of people close to you. A report of the survey findings will be released on the Department's website.

The survey is anonymous – I will not be asking your name, unless you agree to be involved in a follow up survey. Any report from the survey will use aggregate data, where people's responses are combined – there is no chance you will be identified.

The interview takes an average of 15 minutes but could be as long as 25 minutes for some people or as short as only 7 minutes.

IF NECESSARY For the results to be as accurate as possible it is equally important for gamblers and non-gamblers to participate.

- 1 CONTINUE (GO TO INTRO6)
- 3 Make appointment (TYPE STOP, MAKE APPOINTMENT)
- 5 Refusal (GO TO RR1)
- 6 Queried about how number was obtained (GO TO PTEL)
- 8 Wants more information about study (GO TO AINFO)
- 9 Wants more information about clients (GO TO PCLIENT)
- 10 QR LOTE - Mandarin/Cantonese/Vietnamese/Italian/Greek/Arabic (language follow up) (GO TO PLOTE)
- 11 QR LOTE - Other language identified (no language follow up) (RECORD LANGUAGE)
- 12 QR LOTE - Language not identified (make appointment)
- 13 Out of scope, not South Australian (GO TO TERM2)

IF SAMTYP =2 CONTINUE. OTHERWISE GO TO INTRO6

*(MOBILE SAMPLE)

INTRO4 Good (morning/afternoon/evening). My name is <NAME>. I'm calling on behalf of the South Australian Department for Communities and Social Inclusion from the Social Research Centre.

We are telephoning South Australians about an important survey into gambling, lifestyle and health issues to help inform government decisions about gambling in South Australia.

For this research we'd like to speak to people aged 16 years and over...

IF NECESSARY For the results to be as accurate as possible it is equally important for gamblers and non-gamblers participate.

- 1 CONTINUE
- 3 Appointment (GO TO MOB_APPT)
- 5 Refusal (GO TO RR1)
- 6 Queried about how number was obtained (GO TO PTEL_MOB)
- 7 Queried about why mobile was called (GO TO PINFO_MOB)
- 8 Wants more information about study (GO TO AINFO)
- 9 Wants more information about clients (GO TO PCLIENT)
- 10 QR LOTE - Mandarin/Cantonese/Vietnamese/Italian/Greek/Arabic (language follow up) (GO TO PLOTE)
- 11 QR LOTE - Other language identified (no language follow up) (RECORD LANGUAGE)
- 12 QR LOTE - Language not identified (make appointment)
- 13 Out of scope, not South Australian (GO TO TERM2)
- 14 Out-of-scope, aged less than 16 years (GO TO TERM1)

*(CONTINUE)

INTRO5a Before we go any further may I just check, is it safe for you to take this call at the moment? If not, I am happy to call you back when it is more convenient for you.

- 1 Safe to take call (CONTINUE)
- 2 Not safe to take call (GO TO MOB_APPT)
- 3 Selected respondent refusal (GO TO RR1)

*(SAFE TO TAKE CALL)

INTRO5b Are you a South Australian resident?

- 1 South Australian resident
- 2 Not South Australian resident (GO TO TERM2)
- 3 Refused (GO TO TERM2)

*(SA RESIDENT)

INTRO5c Is the mobile phone number I have called you on today listed in the White Pages?

IF NECESSARY – The reason we ask this question is to make sure that we get a good representation of people with both listed and unlisted mobile phone numbers.

- 1 Yes (CHECK QUOTA)
- 2 No
- 98 (Don't know)
- 99 (Refused)

QUO CHK

- 1 Quota open (CONTINUE)
- 2 Quota full (GO TO TERM4)

*(SA RESIDENT)

INTRO5d The survey includes questions about whether or not you gamble, the type of gambling you undertake and whether or not you suffer any ill-effects as a result of your own gambling or the gambling of people close to you.

A report of the survey findings will be released on the Department's website.

The survey is anonymous – I will not be asking your name, unless you agree to be involved in a follow up survey. Any report from the survey will use aggregate data, where people's responses are combined – there is no chance you will be identified.

The interview takes an average of 15 minutes but could be as long as 25 minutes for some people or as short as only 7 minutes.

IF NECESSARY For the results to be as accurate as possible it is equally important for gamblers and non-gamblers to participate.

- 1 CONTINUE (GO TO INTRO6)
- 3 Make appointment (TYPE STOP, MAKE APPOINTMENT)
- 5 Selected respondent refusal (GO TO RR1)
- 8 Wants more information about study (GO TO AINFO)
- 9 Wants more information about clients (GO TO PCLIENT)

IF INTRO5a=2 CONTINUE. OTHERS GO TO INTRO6

*(NOT SAFE TO TAKE CALL)

MOB_APPT Do you want me to call you back on this number or would you prefer I call back on another phone?

- 1 This number (TYPE STOP, MAKE APPOINTMENT)
- 2 Home phone (TYPE STOP, MAKE APPOINTMENT, RECORD HOME PHONE NUMBER)
- 3 Respondent refusal (GO TO RR1)

*(LOTE INTERVIEW LANGUAGES)

PLOTE RECORD LANGUAGE (ALL OTHER LANGUAGES RECORDED AS LOTE NO FOLLOW UP)

- 1 Mandarin (CODE AS LANGUAGE DIFFICULTY FOLLOW UP)
- 2 Cantonese (CODE AS LANGUAGE DIFFICULTY FOLLOW UP)
- 3 Vietnamese (CODE AS LANGUAGE DIFFICULTY FOLLOW UP)
- 4 Italian (CODE AS LANGUAGE DIFFICULTY FOLLOW UP)
- 5 Greek (CODE AS LANGUAGE DIFFICULTY FOLLOW UP)
- 6 Arabic (CODE AS LANGUAGE DIFFICULTY FOLLOW UP)

*(QUERIED HOW LANDLINE NUMBER WAS OBTAINED)

PTEL Your telephone number has been chosen at random from all possible telephone numbers. We find that this is the best way to obtain a representative sample of people across the state.

- 1 Snap back to previous question

*(QUERIED HOW MOBILE NUMBER WAS OBTAINED)

PTEL_MOB Your mobile number was provided by a commercial list provider. We're calling mobile phones as well as landlines so we can get a representative sample of people across South Australia.

- 1 Snap back to previous question

*(QUERIED WHY MOBILE WAS CALLED)

PINFO_MOB One of the issues currently facing telephone survey researchers in Australia is the increasing proportion of households without a landline telephone. We are calling mobile phones as well as landlines so we can get a representative sample of people across South Australia.

- 1 Snap back to previous question

*(WANTS MORE INFO ABOUT CLIENT)

PCLIENT The research is being conducted on behalf of the Office for Problem Gambling within the Department for Communities and Social Inclusion, with funding support from the Gamblers Rehabilitation Fund and the Independent Gambling Authority. The role of the Office of Problem Gambling is to provide a focus for consumers, the gambling industry, service providers and others who are concerned about problem gambling issues. More information is available from the website www.problemgambling.sa.gov.au or if you like the Department can send a letter to explain the nature of the survey.

OFFER TO HAVE A LETTER SENT
AND ARRANGE FOR CALL BACK APPOINTMENT IF APPROPRIATE.

1. Respondent would like to be sent a copy of the letter (GO TO PLET)
2. Letter not required – Snap back to previous question
3. Household refusal (ATTEMPT CONVERSION / RECORD REASON) (GO TO RR1)
4. Respondent refusal (ATTEMPT CONVERSION / RECORD REASON) (GO TO RR1)

*(WANTS MORE INFO ABOUT STUDY)

AINFO – The survey is being undertaken to measure patterns of gambling and the prevalence of problem gambling in South Australia. The aim is to gain reliable estimates for South Australia on a range of gambling activities using a consistent, methodologically-sound and reproducible method. The 2012 SA Gambling Survey will be the first comprehensive survey of problem gambling in South Australia since 2005. A report of the survey findings will be released on the Department's website. More information is available from the website www.problemgambling.sa.gov.au or if you like we can send you a Departmental letter to explain the nature of the survey.

1. Respondent would like to be sent a copy of the letter (GO TO PLET)
2. Letter not required – Snap back to previous question
3. Household refusal (ATTEMPT CONVERSION / RECORD REASON) (GO TO RR1)
4. Respondent refusal (ATTEMPT CONVERSION / RECORD REASON) (GO TO RR1)

*PROGRAMMER NOTE RE PLET: WILL NEED TO BE ABLE TO TRACK INTERVIEWS RESULTING FROM SENDING A COPY OF THE LETTER

*(SEND A COPY OF THE LETTER)

PLET RECORD NAME AND VERIFY ADDRESS DETAILS FROM SAMPLE / COLLECT ADDRESS DETAILS

1 Snap back to previous question

*(LANDLINE AND MOBILE SELECTED RESPONDENTS)

INTRO6 To check whether you are eligible for this survey would you mind just answering a couple of questions before we start. Firstly, are you 16 years of age or over?

- 1 Yes
- 2 No (GO TO TERM1)
- 3 Refused (GO TO TERM1)

*(SELECTED RESPONDENTS 16+)

INTRO7 And can I please check the suburb or location where you live? This is so we get a good distribution of interviews right across South Australia.

DISPLAY POSTCODE FROM SAMPLE

1. Postcode correct as displayed
2. Postcode incorrect (RECORD POSTCODE)
3. Don't know postcode (Collect suburb/town - SPECIFY)

QUO CHK

- 1 Quota open (CONTINUE)
- 2 Quota full (GO TO TERM3)

*(QUOTA OPEN)

INTRO8 This survey has been approved by the Families and Communities Research Ethics Committee. Participation is voluntary and if you wish to stop the interview any time just tell me. I also have referral numbers that I can provide to you should you wish to discuss any issues that might arise during the course of this interview. We will not be keeping any details that will identify you without your permission and all information is confidential. We are bound to protect this under the Privacy Act and the ethical rules of the Australian Market and Social Research Society.

If you are worried about being overheard and would rather talk privately I can call you back later. Is it okay to continue?

- 1 CONTINUE
- 2 Make appointment (TYPE STOP, MAKE APPOINTMENT)
- 3 Selected respondent refusal (GO TO RR1)

*(AGREED TO SURVEY)

INTRO9 If there are any questions you don't want to answer, just tell me and I will skip over them.

- 1 CONTINUE
- 2 Make appointment (TYPE STOP, MAKE APPOINTMENT)
- 3 Selected respondent refusal (GO TO RR1)

*(NOT REFUSED)

INTRO10 This interview may be monitored for quality purposes to check I am doing my job properly – is that okay?

- 1 Monitoring allowed
- 2 Monitoring not permitted

*(ALL)

TS1 TIMESTAMP1

MODULE A: INITIAL DEMOGRAPHICS

'ALL' IS ALL 'AGREED TO SURVEY' IN INTRO9

*(ALL)

A1 Just to begin with would you mind telling me your current age please?

1 Age given (RECORD AGE IN YEARS _____) (RANGE 16 TO 99) (GO TO A3)

2 Refused (PROGRAMMER NOTE - RECORD IN DATA AS 8888) (GO TO A2)

PREA2 IF A1=2 CONTINUE. OTHERWISE GO TO A3

*(REFUSED AGE)

A2 Could you please tell me your broad age group?

PROBE TO CLARIFY

1 16 to 17 years

2 18 to 19

3 20 to 34

4 35 to 44

5 45 to 54

6 55 to 64

7 65 to 74

8 75 years or over

9 Refused (PROGRAMMER NOTE - RECORD IN DATA AS 8888) (GO TO TERM1)

*(NOT REFUSED AGE)

A3 RECORD GENDER. ONLY ASK IF NECESSARY

1 Male

2 Female

99 (Refused)

*(NOT REFUSED AGE)

A4 And just a couple of things we need to know up front to help us make sure that we ask you the right questions. Including yourself, how many people aged 16 years and over usually live in this household?

1 Single response (ENTER NUMBER OF PEOPLE AGED 16 YEARS AND OVER _____)

2 Refused (PROGRAMMER NOTE - RECORD IN DATA AS 8888)

*(ALL)

A5 How many dependent children under 18 years of age rely on you for their wellbeing?

1. None

2. NUMBER OF CHILDREN given (SPECIFY _____) (RANGE 1-20)

99. Refused

*(ALL)

A6 How would you describe your current marital status?

1. Never married

2. Married

3. Living with a partner

4. Separated but not divorced

5. Divorced

6. Widowed

99. Refused

*(ALL)

TS2 TIMESTAMP2

MODULE B: GAMBLING ACTIVITIES – PART 1

*(ALL)

B1 In the last 12 months, which of the following gambling activities have you participated in...?

INTERVIEWER NOTE: Day trading refers to the practice of buying and selling financial instruments within the same trading day such that all positions are usually closed before the market close for the trading day. Some of the more commonly day-traded financial instruments are stocks, stock options, currencies, and a host of futures contracts such as equity index futures, interest rate futures, and commodity futures.

MULTIPLES ALLOWED

READ OUT

- 1 Played poker machines or gaming machines
- 2 Bet on horse or greyhound races, excluding sweeps
- 3 Bought instant scratch tickets
- 4 Bought lotto tickets or any other lottery tickets
- 5 Played keno
- 6 Played table games at a casino, such as blackjack or roulette
- 7 Played bingo at a club or hall or other place
- 8 Bet on a sporting event like football, cricket or tennis
- 9 Played games like cards or mahjong privately for money
- 10 Used the internet including mobile devices to play casino games or poker for money
- 11 Participated in day trading
- 12 Played any other gambling activity excluding sweeps and raffle tickets (SPECIFY_____)
- 13 (None of the above)^s
- 98 (Don't know/can't remember)^s
- 99 (Refused)^s

PREB2 IF B1=13, 98 OR 99 CONTINUE. ELSE GOTO TS3

*(NOT GAMBLED LAST 12 MONTHS)

B2 Have you ever gambled for money?

- 1 Yes
- 2 No

*(ALL)

TS3 TIMESTAMP3

MODULE C: CANADIAN PROBLEM GAMBLING INDEX (ADULTS 18+)

PREC1 IF (A1=18-99 OR A2=2-8) AND B1=1-12 CONTINUE. OTHERWISE GO TO TS4

*(ADULT 18+ AND GAMBLED LAST 12 MONTHS)

C1 Thinking about the last 12 months, have you bet more than you could really afford to lose, would you say...?

READ OUT

- 1 Never
- 2 Rarely
- 3 Sometimes
- 4 Often
- 5 Always
- 98 (Don't know / can't remember)
- 99 (Refused)

*(ADULT 18+ AND GAMBLED LAST 12 MONTHS)

C2 Thinking about the last 12 months, have you needed to gamble with larger amounts of money to get the same feeling of excitement, would you say...?

READ OUT

- 1 Never
- 2 Rarely
- 3 Sometimes
- 4 Often
- 5 Always
- 98 (Don't know / can't remember)
- 99 (Refused)

*(ADULT 18+ AND GAMBLED LAST 12 MONTHS)

C3 Thinking about the last 12 months, when you gambled, did you go back another day to try to win back the money you lost, would you say...?

READ OUT

- 1 Never
- 2 Rarely
- 3 Sometimes
- 4 Often
- 5 Always
- 98 (Don't know / can't remember)
- 99 (Refused)

*(ADULT 18+ AND GAMBLED LAST 12 MONTHS)

C4 Thinking about the last 12 months, have you borrowed money or sold anything to get money to gamble, would you say...?

READ OUT

- 1 Never
- 2 Rarely
- 3 Sometimes
- 4 Often
- 5 Always
- 98 (Don't know / can't remember)
- 99 (Refused)

*(ADULT 18+ AND GAMBLED LAST 12 MONTHS)

C5 Thinking about the last 12 months, have you felt that you might have a problem with gambling, would you say...?

READ OUT

- 1 Never
- 2 Rarely
- 3 Sometimes
- 4 Often
- 5 Always
- 98 (Don't know / can't remember)
- 99 (Refused)

*(ADULT 18+ AND GAMBLED LAST 12 MONTHS)

C6 Thinking about the last 12 months, has gambling caused you any health problems, including stress or anxiety, would you say...?

READ OUT

- 1 Never
- 2 Rarely
- 3 Sometimes
- 4 Often
- 5 Always
- 98 (Don't know / can't remember)
- 99 (Refused)

*(ADULT 18+ AND GAMBLED LAST 12 MONTHS)

C7 Thinking about the last 12 months, have people criticised your betting or told you that you had a gambling problem, regardless of whether or not you thought it was true, would you say...?

READ OUT

- 1 Never
- 2 Rarely
- 3 Sometimes
- 4 Often
- 5 Always
- 98 (Don't know / can't remember)
- 99 (Refused)

*(ADULT 18+ AND GAMBLED LAST 12 MONTHS)

C8 Thinking about the last 12 months, has your gambling caused any financial problems for you or your household, would you say...?

READ OUT

- 1 Never
- 2 Rarely
- 3 Sometimes
- 4 Often
- 5 Always
- 98 (Don't know / can't remember)
- 99 (Refused)

*(ADULT 18+ AND GAMBLED LAST 12 MONTHS)

C9 Thinking about the last 12 months, have you felt guilty about the way you gamble or what happens when you gamble, would you say...?

READ OUT

- 1 Never
- 2 Rarely
- 3 Sometimes
- 4 Often
- 5 Always
- 98 (Don't know / can't remember)
- 99 (Refused)

*(ALL)

TS4 TIMESTAMP4

*PROGRAMMER NOTE: CALCULATE CPGI:

MOD RISK/PROBLEM GAMBLER (CPGI SCORE 3-27) REQUIRED FOR QUESTION FILTERS

RESPONSE C1-9	ASSIGN SCORE C1-9
Never, Don't know / can't remember, Refused	0
Rarely, Sometimes	1
Often	2
Always	3

CPGI	TOTAL SCORE C1-9
Non-Problem gambler	0
Low-risk gambler	1-2
Moderate risk gambler	3-7
Problem gambler	8-27

MODULE D: ADOLESCENT PROBLEM GAMBLING MEASURE (16-17 YRS)

PRED1 IF (A1=16,17 OR A2=1) AND B1=1-12 CONTINUE. OTHERWISE GO TO TS5

*(AGED 16-17 AND GAMBLED LAST 12 MONTHS)

D1 Do you often find yourself thinking about gambling activities at odd times of the day and/or planning the next time you will play?

- 1 Yes
- 2 No
- 98 Don't know
- 99 Refused

*(AGED 16-17 AND GAMBLED LAST 12 MONTHS)

D2 Do you lie to your family or friends or hide how much you gamble?

- 1 Yes
- 2 No
- 98 Don't know
- 99 Refused

*(AGED 16-17 AND GAMBLED LAST 12 MONTHS)

D3 After spending money on gambling activities, do you play again another day to try and win your money back - more than half the time?

- 1 Yes
- 2 No
- 98 Don't know
- 99 Refused

*(AGED 16-17 AND GAMBLED LAST 12 MONTHS)

D4 In the past year, have you spent your school lunch money or money for public transport on gambling activities?

- 1 Yes
- 2 No
- 98 Don't know
- 99 Refused

*(AGED 16-17 AND GAMBLED LAST 12 MONTHS)

D5 In the past year, have you taken money from someone you live with, without their knowing, to gamble?

- 1 Yes
- 2 No
- 98 Don't know
- 99 Refused

*(AGED 16-17 AND GAMBLED LAST 12 MONTHS)

D6 Do you ever gamble as a way of escaping problems?

- 1 Yes
- 2 No
- 98 Don't know
- 99 Refused

*(AGED 16-17 AND GAMBLED LAST 12 MONTHS)

D7 Do you find you need to spend more and more money on gambling activities?

- 1 Yes
- 2 No
- 98 Don't know
- 99 Refused

*(AGED 16-17 AND GAMBLED LAST 12 MONTHS)

D8 In the past year, have you stolen money from outside the family, or shoplifted, to gamble?

IF NECESSARY: Please remember this survey is anonymous and all information provided is confidential.

- 1 Yes
- 2 No
- 98 Don't know
- 99 Refused

*(AGED 16-17 AND GAMBLED LAST 12 MONTHS)

D9 Do you become restless, tense, fed up, or bad tempered when trying to cut down or stop gambling?

- 1 Yes
- 2 No
- 98 Don't know
- 99 Refused

*(AGED 16-17 AND GAMBLED LAST 12 MONTHS)

D10 In the past year, have you gone to someone for help with a serious money worry caused by participation in gambling?

- 1 Yes
- 2 No
- 98 Don't know
- 99 Refused

*(AGED 16-17 AND GAMBLED LAST 12 MONTHS)

D11 Have you fallen out with members of your family, or close friends, because of your gambling behaviour?

- 1 Yes
- 2 No
- 98 Don't know
- 99 Refused

*(AGED 16-17 AND GAMBLED LAST 12 MONTHS)

D12 In the past year, have you missed school to participate in gambling experiences - 5 times or more?

- 1 Yes
- 2 No
- 98 Don't know
- 99 Refused

*(ALL)

TS5 TIMESTAMP5

*PROGRAMMER NOTE: CALCULATE APM:

PROBLEM GAMBLER (CPGI SCORE 4-12) REQUIRED FOR QUESTION FILTERS

RESPONSE D1-12	ASSIGN SCORE D1-12
No, Don't know, Refused	0
Yes	1

APGM	TOTAL SCORE D1-12
Non-Problem gambler	0-3
Problem gambler	4-12

MODULE E: GAMBLING ACTIVITIES – PART 2

PRE E1 IF B1=1 CONTINUE. OTHERWISE GO TO PRE E7

*(PLAYED POKER/GAMING MACHINES IN L12M)

E1 Over the last 12 months, how often have you usually played poker machines or gaming machines?

RECORD NUMBER OF TIMES PER WEEK OR PER MONTH OR PER YEAR

- 1 Number of times PER WEEK given (SPECIFY_____)
- 2 Number of times PER MONTH given (SPECIFY_____)
- 3 Number of times PER YEAR given (SPECIFY_____)
- 9998 Don't know/can't remember
- 9999 Refused

*(PLAYED POKER/GAMING MACHINES IN L12M)

E2 How many hours or minutes do you usually spend each time you play poker machines or gaming machines?

INTERVIEWER NOTE: EACH 'TIME' REFERS TO EACH GAMBLING 'SESSION'.

RECORD NUMBER OF HOURS OR NUMBER OF MINUTES

- 1 Number of HOURS (SPECIFY_____) (RECORD DECIMAL - RANGE 1 TO 12)
- 2 Number of MINUTES (SPECIFY_____) (RECORD WHOLE NUMBER - RANGE 1 TO 59)
- 9998 Don't know/can't remember
- 9999 Refused

*(PLAYED POKER/GAMING MACHINES IN L12M)

E3 There are six different types of poker machines, one cent, two cent, five cent, ten cent, twenty cent and one dollar. What kind do you usually play?

- 1 1 cent machine
- 2 2 cent
- 3 5 cent
- 4 10 cent
- 5 20 cent
- 6 \$1 machine
- 98 (Don't know/can't remember)
- 99 (Refused)

*(PLAYED POKER/GAMING MACHINES IN L12M)

E4 When playing poker machines, you can play just one line, or a number of lines per spin. How many lines do you usually play?

INTERVIEWER NOTE: THIS REFERS TO NUMBER OF LINES PER SPIN, NOT NUMBER OF LINES PLAYED IN TOTAL OVER THE LAST 12 MONTHS

- 1 Response given (SPECIFY_____) (ALLOWABLE RANGE 1 TO 50)
- 2 Don't have a usual number of lines that I play
- 98 (Don't know)
- 99 (Refused)

*(PLAYED POKER/GAMING MACHINES IN L12M)

E5 Poker machines also allow you to play just one credit or multiple credits per spin. How many credits per line do you usually play?

INTERVIEWER NOTE: THIS REFERS TO NUMBER OF CREDITS PER SPIN, NOT NUMBER OF CREDITS PLAYED IN TOTAL OVER THE LAST 12 MONTHS

- 1 Response given (SPECIFY) (ALLOWABLE RANGE 1 TO 25)
- 2 Don't have a usual number of credits that I play
- 98 (Don't know)
- 99 (Refused)

*(PLAYED POKER/GAMING MACHINES IN L12M)

E6 Where do you mainly bet on poker machines or gaming machines?

READ OUT

- 1 At a club
- 2 At a hotel
- 3 At a casino
- 4 On the internet or using a mobile device
- 5 Somewhere else (SPECIFY_____)
- 98 (Don't know/can't remember)
- 99 (Refused)

PRE E7 IF B1=2 CONTINUE. OTHERWISE GO TO PRE E11

*(BET ON HORSE/GREYHOUND RACES IN L12M)

E7 Over the last 12 months, how often have you usually bet on horse or greyhound races excluding sweeps?

RECORD NUMBER OF TIMES PER WEEK OR PER MONTH OR PER YEAR

- 1 Number of times PER WEEK given (SPECIFY_____)
- 2 Number of times PER MONTH given (SPECIFY_____)
- 3 Number of times PER YEAR given (SPECIFY_____)
- 9998 Don't know/can't remember
- 9999 Refused

*(BET ON HORSE/GREYHOUND RACES IN L12M)

E8 Over the last 12 months, when you have placed bets on horse or greyhound races, how have you placed your bets?

READ OUT

MULTIPLES ALLOWED

1	At a race track
2	At a club or hotel
3	At a standalone T.A.B.
4	Over the internet using a computer
5	Over the internet using a mobile phone or smart phone
6	Over the internet using some other portable device like an iPad or similar
7	Via a phone call (voice call only)
8	Via SMS
9	Some other way (SPECIFY_____)
98	(Don't know/can't remember)^s
99	(Refused)^s

PRE E9 IF E8=4-6 CONTINUE. OTHERWISE GO TO PRE E11

*(BET VIA INTERNET IN L12M)

E9 Over the last 12 months, how often have used the internet to place bets on horse or greyhound races?

RECORD NUMBER OF TIMES PER WEEK OR PER MONTH OR PER YEAR

- 1 Number of times PER WEEK given (SPECIFY_____)
- 2 Number of times PER MONTH given (SPECIFY_____)
- 3 Number of times PER YEAR given (SPECIFY_____)
- 9998 Don't know/can't remember
- 9999 Refused

*(BET VIA INTERNET IN L12M)

E10 Over the last 12 months, in using the Internet, have you bet...?

READ OUT

MULTIPLES ALLOWED

- 1 To lay on a horse or greyhound, i.e. to lose
- 2 Spread betting
- 3 Or, neither^s
- 98 (Don't know/can't remember)^s
- 99 (Refused)^s

PRE E11 IF B1=3 CONTINUE. OTHERWISE GO TO PRE E12

*(BOUGHT INSTANT SCRATCH TICKETS IN L12M)

E11 Over the last 12 months, how often have you usually bought instant scratch tickets?

RECORD NUMBER OF TIMES PER WEEK OR PER MONTH OR PER YEAR

- 1 Number of times PER WEEK given (SPECIFY_____)
- 2 Number of times PER MONTH given (SPECIFY_____)
- 3 Number of times PER YEAR given (SPECIFY_____)
- 9998 Don't know/can't remember
- 9999 Refused

PRE E12 IF B1=4 CONTINUE. OTHERWISE GO TO PRE E14

*(BOUGHT LOTTO/LOTTERY TICKETS IN L12M)

E12 Over the last 12 months, how often have you usually bought lotto tickets or any other lottery tickets?

RECORD NUMBER OF TIMES PER WEEK OR PER MONTH OR PER YEAR

- 1 Number of times PER WEEK given (SPECIFY_____)
- 2 Number of times PER MONTH given (SPECIFY_____)
- 3 Number of times PER YEAR given (SPECIFY_____)
- 9998 Don't know/can't remember
- 9999 Refused

*(BOUGHT LOTTO/LOTTERY TICKETS IN L12M)

E13 Over the last 12 months, how often have you used the internet to purchase lottery tickets?

RECORD NUMBER OF TIMES PER WEEK OR PER MONTH OR PER YEAR

- 1 Number of times PER WEEK given (SPECIFY_____)
- 2 Number of times PER MONTH given (SPECIFY_____)
- 3 Number of times PER YEAR given (SPECIFY_____)
- 4 Never / None
- 9998 Don't know/can't remember
- 9999 Refused

PRE E14 IF B1=5 CONTINUE. OTHERWISE GO TO PRE E15

*(PLAYED KENO IN L12M)

E14 Over the last 12 months, how often have you usually played keno?

RECORD NUMBER OF TIMES PER WEEK OR PER MONTH OR PER YEAR

- 1 Number of times PER WEEK given (SPECIFY_____)
- 2 Number of times PER MONTH given (SPECIFY_____)
- 3 Number of times PER YEAR given (SPECIFY_____)
- 9998 Don't know/can't remember
- 9999 Refused

PRE E15 IF B1=6 CONTINUE. OTHERWISE GO TO PRE E17

*(PLAYED CASINO GAMES IN L12M)

E15 Over the last 12 months, how often have you usually played table games at a casino such as blackjack or roulette?

RECORD NUMBER OF TIMES PER WEEK OR PER MONTH OR PER YEAR

- 1 Number of times PER WEEK given (SPECIFY_____)
- 2 Number of times PER MONTH given (SPECIFY_____)
- 3 Number of times PER YEAR given (SPECIFY_____)
- 9998 Don't know/can't remember
- 9999 Refused

*(PLAYED CASINO GAMES IN L12M)

E16 Over the last 12 months, how often have you used the internet or a mobile device to play casino table games such as blackjack or roulette?

RECORD NUMBER OF TIMES PER WEEK OR PER MONTH OR PER YEAR

- 1 Number of times PER WEEK given (SPECIFY_____)
- 2 Number of times PER MONTH given (SPECIFY_____)
- 3 Number of times PER YEAR given (SPECIFY_____)
- 4 Never / None
- 9998 Don't know/can't remember
- 9999 Refused

PRE E17 IF B1=7 CONTINUE. OTHERWISE GO TO PRE E18

*(ASK IF PLAYED BINGO IN L12M)

E17 Over the last 12 months, how often have you usually played bingo at a club or hall or other place?

RECORD NUMBER OF TIMES PER WEEK OR PER MONTH OR PER YEAR

- 1 Number of times PER WEEK given (SPECIFY_____)
- 2 Number of times PER MONTH given (SPECIFY_____)
- 3 Number of times PER YEAR given (SPECIFY_____)
- 9998 Don't know/can't remember
- 9999 Refused

PRE E18 IF B1=8 CONTINUE. OTHERWISE GO TO PRE E23

*(BET ON A SPORTING EVENT IN L12M)

E18 Over the last 12 months, how often have you usually bet on a sporting event like football, cricket or tennis?

RECORD NUMBER OF TIMES PER WEEK OR PER MONTH OR PER YEAR

- 1 Number of times PER WEEK given (SPECIFY_____)
- 2 Number of times PER MONTH given (SPECIFY_____)
- 3 Number of times PER YEAR given (SPECIFY_____)
- 9998 Don't know/can't remember
- 9999 Refused

*(BET ON A SPORTING EVENT IN L12M)

E19 When you have bet on a sporting event, when did you place your bet ...?

READ OUT

MULTIPLES ALLOWED

1. Before the game or match
2. During the game or match
98. (Don't know/can't remember)^s
99. (Refused)^s

*(BET ON A SPORTING EVENT IN L12M)

E20 When you have bet on a sporting event, where did you place your bet...?

READ OUT

MULTIPLES ALLOWED

1. At a club or hotel
2. At a standalone TAB
3. At a casino
4. Over the internet using a computer
5. Over the internet using a mobile phone or smart phone
6. Over the internet using some other portable device like an iPad or similar
7. To the betting agency via a phone call
8. To the betting agency with SMS
9. Via Pay TV
10. Some other way (SPECIFY_____)
98. (Don't know/can't remember)^s
99. (Refused)^s

PRE E21 IF E20=4-6 CONTINUE. OTHERWISE GO TO PRE E22

*(BET ON A SPORTING EVENT OVER INTERNET)

E21 When placing bets on sporting events over the internet, have you placed bets on Australian internet sites, overseas internet sites or both?

MULTIPLES ALLOWED

1. Australian internet sites
2. Overseas internet sites
3. Don't know^s
98. (Don't know/can't remember)^s
99. (Refused)^s

PRE E22 IF B1=8 CONTINUE. OTHERWISE GO TO PRE E23

*(BET ON A SPORTING EVENT IN L12M)

E22 When you have bet on a sporting event, do one or more of the following statements match your reasons for betting on the sporting event...?

READ OUT

MULTIPLES ALLOWED

1. A sports betting site contacted you
2. Betting on the event made you feel more involved in the game
3. Betting on your team is a sign of loyalty to your club
4. You bet because everyone in the group you were with laid a bet
5. The odds given made you feel you had a good chance of winning
6. (None)^s
98. (Don't know/can't remember)^s
99. (Refused)^s

PRE E23 IF B1=9 CONTINUE. OTHERWISE GO TO PRE E26

*(PLAYED CARDS/MAHJONG FOR MONEY IN L12M)

E23 Over the last 12 months, how often have you usually played games like cards or mahjong privately for money?

RECORD NUMBER OF TIMES PER WEEK OR PER MONTH OR PER YEAR

1. Number of times PER WEEK given (SPECIFY_____)
2. Number of times PER MONTH given (SPECIFY_____)
3. Number of times PER YEAR given (SPECIFY_____)
9998. Don't know/can't remember
9999. Refused

*(PLAYED CARDS/MAHJONG FOR MONEY IN L12M)

E24 Over the last 12 months, where have you played cards or mahjong for money?

READ OUT

MULTIPLES ALLOWED

1. At a club or hotel
2. At a casino
3. At a friend's house
4. On an Internet website
5. Somewhere else (SPECIFY_____)
98. (Don't know/can't remember)^s
99. (Refused)^s

*(PLAYED CARDS/MAHJONG FOR MONEY IN L12M)

E25 How long would you usually play?

RECORD NUMBER OF HOURS OR NUMBER OF MINUTES

1. Number of HOURS (SPECIFY_____) (RECORD DECIMAL - RANGE 1 TO 24)
2. Number of MINUTES (SPECIFY_____) (RECORD WHOLE NUMBER - RANGE 1 TO 59)
9998. Don't know/can't remember
9999. Refused

PRE E26 IF B1=10 OR E16=1-3 OR E24=4 CONTINUE. OTHERWISE GO TO PRE E29

*(USED INTERNET TO PLAY CASINO GAMES OR POKER IN L12M OR PLAY CASINO TABLE GAMES OR PLAYED CARDS/MAHJONG FOR MONEY ON AN INTERNET WEBSITE)

E26 Over the last 12 months, how often have you used the internet to play casino games or poker for money?

RECORD NUMBER OF TIMES PER WEEK OR PER MONTH OR PER YEAR

1. Number of times PER WEEK given (SPECIFY_____)
2. Number of times PER MONTH given (SPECIFY_____)
3. Number of times PER YEAR given (SPECIFY_____)
4. Never / None
9998. Don't know/can't remember
9999. Refused

*(USED INTERNET TO PLAY CASINO GAMES OR POKER IN L12M OR PLAY CASINO TABLE GAMES OR PLAYED CARDS/MAHJONG FOR MONEY ON AN INTERNET WEBSITE)

E27 Can I just confirm if you played card games, for example poker, on the Internet in the last 12 months?

1. Yes
2. No
98. (Don't know/can't remember)^s
99. (Refused)^s

PRE E28 IF E27=1 CONTINUE. OTHERWISE GO TO PRE E29

*(ASK IF USED INTERNET TO PLAY CARD GAMES IN L12M)

E28 What type of card play was involved, for example...

READ OUT

MULTIPLES ALLOWED

1. With friends far away
2. Multi-table
3. At the same skill level as others
4. At the same stakes level as others
5. Played with celebrities
6. None
98. (Don't know/can't remember)^s
99. (Refused)^s

PRE E29 IF B1=11 CONTINUE. OTHERWISE GO TO TS6

*(DONE DAY TRADING IN L12M)

E29 In the last twelve months, which of the following types of day trading have you engaged in...?

READ OUT

MULTIPLES ALLOWED

- 1 Financial instruments
- 2 Stocks
- 3 Currency trading
- 4 Options trading
- 5 Trading Resources
- 6 Commodities, contracts, interest rate, equity index futures trading
- 7 Binary betting
- 8 Something else (SPECIFY_____)
- 98 (Don't know/can't remember)^s
- 99 (Refused)^s

*(DONE DAY TRADING IN L12M)

E30 What is the value of the 'float' that you tap into to conduct your day trading?

RECORD APPROXIMATE \$ VALUE

1. Dollar value of float (SPECIFY_____)
2. None
9998. Don't know/can't remember
9999. Refused

*(DONE DAY TRADING IN L12M)

E31 If you prefer day trading to the share market, what is your principal reason?

1. DO NOT PREFER DAY TRADING
2. Better returns
3. Not taxable
4. More hands-on
5. Relies on more expert information
6. Other (SPECIFY_____)
9998. Don't know/can't remember
9999. Refused

*(ALL)

TS6 TIMESTAMP6

MODULE F: ACCESSING CASH / LOYALTY CARDS

PREF1 IF B1=1-12 CONTINUE. OTHERWISE GO TO TS7

*(GAMBLED LAST 12 MONTHS)

F1 Have you gambled at any of the following venues in the last 12 months...?

READ OUT

1. At a club or hotel
2. At a casino
3. At a standalone TAB
4. Some other type of gambling venue (SPECIFY _____)
5. (None)^s GO TO TS7
98. (Don't know/can't remember)^s GO TO TS7
99. (Refused)^s GO TO TS7

PREF1 IF F1=1-4 CONTINUE. OTHERWISE GO TO TS7

*(GAMBLED AT A VENUE LAST 12 MONTHS)

F2 I am now going to read out some statements about accessing cash for gambling and I'd like you to tell me whether they never, rarely, sometimes, often or always apply for you...

(STATEMENTS)

- a You use your credit card to get cash advances for gambling
- b You obtain your cash before you arrive at the venue
- c You withdraw money at a venue ATM before you start gambling
- d You withdraw extra cash from a venue ATM during a gambling session
- e You withdraw money using EFTPOS facilities in the venue before you start gambling
- f You withdraw extra cash using EFTPOS facilities in the venue during a gambling session

(CODE FRAME)

1. Never
2. Rarely
3. Sometimes
4. Often
5. Always
98. (Don't know)
99. (Refused)

*(GAMBLED AT A VENUE LAST 12 MONTHS)

F3 Do you have a loyalty card at the gambling venue you most often gamble at?

1. Yes
2. No
98. Don't know/can't remember
99. Refused

*(ALL)

TS7 TIMESTAMP7

MODULE G: FAMILY EXPOSURE, INDIRECT EFFECTS

*(ALL)

G1 Has anyone in your immediate family ever had an issue with their gambling?

INTERVIEWER NOTE: Immediate family is defined as someone's spouse, parents and grandparents, children and grand children, brothers and sisters, mother in law and father in law, brothers in law and sisters in law, daughters in law and sons in law. Adopted, half, and step members are also included in immediate family.

- 1. Yes
- 2. No
- 98. Don't know/can't remember
- 99. Refused

*(ALL)

G2 In the last 12 months, have you had personal or financial problems because of someone else's gambling?

- 1. Yes
- 2. No
- 98. Don't know/can't remember
- 99. Refused

*(ALL)

TS8 TIMESTAMP8

MODULE H: HELP SEEKING

PROGRAMMER NOTE: RANDOMIZE STATEMENTS 'a' AND 'b'. ONLY DISPLAY STATEMENT 'a' IF MOD RISK/PROBLEM GAMBLER (IE CPGI=3-27 OR APM=4-12)

PREH1 IF B1=1-12 CONTINUE. OTHERWISE GO TO TS9

*(GAMBLED LAST 12 MONTHS)

H1 In the past 12 months, have you tried to get any sort of help - including informal help from a friend, or more formally from a help professional, for...

(STATEMENTS)

- a. problems related to your gambling?
- b. problems related to someone else's gambling?

(RESPONSE FRAME)

- 1. Yes
- 2. No
- 3. (Don't know)
- 4. (Refused)

*(ALL)

TS9 TIMESTAMP9

MODULE J: GAMBLING BEHAVIOUR

PREJ1 IF B1=1-12 CONTINUE. OTHERWISE GO TO TS10

*(GAMBLED LAST 12 MONTHS)

INTROJ1 Some of the next questions may seem strange or may not apply to you but it is important for our research that we ask everyone the same questions.

*(GAMBLED LAST 12 MONTHS)

J1 How much do you usually gamble at any one session? Which of these is closest...

READ OUT

1. Less than \$50
2. \$50–\$200
3. \$201–\$500
4. \$501–\$2000
5. Over \$2000
98. (Don't know/can't remember)
99. (Refused)

*(GAMBLED LAST 12 MONTHS)

J2 Thinking about the last 12 months, was there any occasion on which you gambled far more than your usual amount?

1. Yes
2. No
98. Don't know/can't remember

*(GAMBLED LAST 12 MONTHS)

J3 Thinking about the gambling you have done in the last 12 months. When you spent the most money, has it been more likely that you have gambled...?

READ OUT

1. Alone
2. With people you hardly know
3. With your partner
4. With your friends
5. With your relatives
6. With co-workers
7. With business clients
8. Or someone else (SPECIFY_____)
98. (Don't know/can't remember)
99. (Refused)

*(GAMBLED LAST 12 MONTHS)

J4 Thinking about the gambling activity on which you have spent the most money in the past 12 months, would you describe your gambling on this activity as binge gambling? Binge gambling means excessive gambling in between periods of either not gambling or gambling in a controlled way.

IF NECESSARY: Excessive gambling is characterised by feeling out of control, rapid spending of money on gambling, and negative consequences as a result of gambling. Periods of not gambling are characterised by an absence of preoccupation with gambling or urges to gamble.

1. Yes
2. No
3. (Don't know/not sure)
4. (Refused)

*(GAMBLED LAST 12 MONTHS)

J5 Thinking about the last 12 months, when did you most often gamble...?

PROBE FOR SPECIFIC TIME OR SITUATION WHEN MOST OFTEN GAMBLE (E.G. ON PAYDAY, AFTER WORK, WHEN AT A SPORTING EVENT, ON HOLIDAYS, BIG JACKPOT, ETC.)

1. SPECIFY_____

*(GAMBLED LAST 12 MONTHS)

J6 Thinking about the last 12 months, have you received any of the following substantial lump sums of money...?

READ OUT

MULTIPLES ALLOWED

1. Severance package
2. Inheritance or been a beneficiary of a life insurance policy
3. Accident or workers compensation payout
4. Lump sum superannuation
5. Commissions/bonuses
6. Tax refund
7. Some other type of lump sum (SPECIFY_____)
8. (None)^s
98. (Don't know/Can't remember)^s
99. (Refused)^s

*(ALL)

TS10 TIMESTAMP10

MODULE K: FIRST GAMBLING EXPERIENCES

PREK1 IF B1=1-12 CONTINUE. OTHERWISE GO TO TS11

*(GAMBLED LAST 12 MONTHS)

K1 What age did you first start betting or gambling for money?

INTERVIEWER NOTE: RECORD '12 YEARS OR UNDER' AS '12'

- 1 Age given (RECORD AGE IN YEARS _____) (RANGE 12 TO 99)
- 2 Refused (PROGRAMMER NOTE - RECORD IN DATA AS 8888)
- 3 Don't know

IF K1=3 CONTINUE. OTHERWISE GO TO K2

*(DON'T KNOW AGE STARTED)

K1a APPROXIMATELY how old were you when you first start betting or gambling for money?

READ OUT

- 1 Under 16 years
- 2 16 to 17
- 3 18 to 19
- 4 20 to 34
- 5 35 to 44
- 6 45 to 54
- 7 55 to 64
- 8 65 to 74
- 9 75 years or over
- 10 (Refused) (PROGRAMMER NOTE - RECORD IN DATA AS 8888)

*(GAMBLED LAST 12 MONTHS)

K2 When you first started gambling, do you remember a big win?

1. Yes
2. No
98. Don't know/can't remember
99. Refused

*(GAMBLED LAST 12 MONTHS)

K3 When you first started gambling, do you remember a big loss?

1. Yes
2. No
98. Don't know/can't remember
99. Refused

*(ALL)

TS11 TIMESTAMP11

MODULE L: HELP SEEKING AND SUPPORT SERVICES

*(ALL)

L1 What services are you aware of in South Australia to assist people with gambling problems?

DO NOT PROMPT

MULTIPLES ALLOWED

1. Gambling Helpline
2. Gamblers Anonymous/Pokies Anonymous
3. Other (SPECIFY_____)
4. None^s
98. Don't know/can't remember^s
99. Refused^s

*(ALL)

L2 What Gambling Help Services on the INTERNET are you aware of?

DO NOT PROMPT

MULTIPLES ALLOWED

1. National Gambling Help Online
2. South Australian Problem Gambling website
3. Other (SPECIFY_____)
4. None^s
98. Don't know/can't remember^s
99. Refused^s

PREL3 IF B1=1-12 CONTINUE. OTHERWISE GO TO L4

*(GAMBLED LAST 12 MONTHS)

L3 If you were looking to find services to help you or someone else about their gambling, where would you look *first*?

DO NOT PROMPT

1. Yellow Pages—online or hardcopy
2. Internet
3. At the gambling venue you attend
4. Council information services
5. Your doctor's office
6. Ask family and friends
7. Ask priest/minister/rabbi/imam
8. Would not seek out help, but would do it on my own (self help)
9. Other (SPECIFY_____)
10. Nowhere / Not relevant
98. Don't know/can't remember
99. Refused

*(ALL)

L4 How personal would a gambling help service have to be to attract you?

READ OUT

1. You would want to stay anonymous
2. You would want 1:1 service from someone you didn't know
3. You would want 1:1 service from someone you knew and trusted.
4. You would want to work issues through with a group with similar problems
5. Something else (SPECIFY_____)
98. (Don't know/can't remember)
99. (Refused)

THERE IS NO L5

PREL6 IF F1=1-4 CONTINUE. OTHERWISE GO TO PREL7

*(GAMBLED AT A VENUE LAST 12 MONTHS)

L6 In the last 12 months have you requested to have yourself excluded from a gambling venue?

- 1. Yes
- 2. No
- 98. Don't know/can't remember
- 99. Refused

PREL7 IF B1=1-3,5-10,12 CONTINUE. OTHERWISE GO TO TS12

*(GAMBLED LAST 12 MONTHS - MACHINES, RACES, SCRATCHIES, KENO, TABLE GAMES, BINGO, SPORTSBETS, CARDS, ON INTERNET, OTHER)

L7 Have you ever have ever tried to quit gambling with the help of support services?

- 1. Yes
- 2. No
- 98. Don't know/can't remember
- 99. Refused

PREL8 IF L7=1 CONTINUE. OTHERWISE GO TO PREL10

*(TRIED TO QUIT)

L8 Did you stay quit or did you return to gambling?

- 1. Stayed quit
- 2. Returned to gambling
- 98. Don't know/can't remember
- 99. Refused

PREL9 IF L8=2 CONTINUE. OTHERWISE GO TO PREL10

*(RETURNED TO GAMBLING)

L9 What was the single greatest factor that returned you to gambling? (PROBE FOR MAIN FACTOR)

- 1. Response given (Specify_____)
- 2. (Don't know)
- 3. (Refused)

*(GAMBLED LAST 12 MONTHS - MACHINES, RACES, SCRATCHIES, KENO, TABLE GAMES, BINGO, SPORTSBETS, CARDS, ON INTERNET, OTHER)

L10 Have you ever have ever tried to control your gambling with the help of support services?

- 1. Yes
- 2. No
- 98. Don't know/can't remember
- 99. Refused

PREL11 IF L10=1 CONTINUE. OTHERWISE GO TO TS12

*(TRIED TO CONTROL)

L11 Were these services successful in helping you to successfully control your gambling?

- 1. Yes
- 2. No
- 98. Don't know/can't remember
- 99. Refused

PREL11 IF L11=2 CONTINUE. OTHERWISE GO TO TS12

*(NOT SUCCESSFUL)

L12 What was the single greatest factor that led you to not being able to control your gambling? (PROBE FOR MAIN FACTOR)

1. Response given (Specify_____)
2. (Don't know)
3. (Refused)

*(ALL)

TS12 TIMESTAMP12

MODULE M – IMPACT OF GAMBLING

PREM1 IF MOD RISK/PROBLEM GAMBLER (IE CPGI=3-27 OR APGM=4-12) CONTINUE. OTHERWISE GO TO TS13

*(MOD RISK/PROBLEM GAMBLER)

M1 Thinking about the last 12 months has your need to gamble been too strong to control? Would you say...

READ OUT

- 1. Never
- 2. Rarely
- 3. Sometimes
- 4. Often
- 5. Always
- 98. (Don't know/can't say)
- 99. (Refused)

*(MOD RISK/PROBLEM GAMBLER)

M2 Thinking about the last 12 months have you gambled in order to escape from worry or trouble? Would you say...

READ OUT

- 1. Never
- 2. Rarely
- 3. Sometimes
- 4. Often
- 5. Always
- 98. (Don't know/can't say)
- 99. (Refused)

*(MOD RISK/PROBLEM GAMBLER)

M3 In the last 12 months how often has your gambling made it harder to make money last from one payday or pension day to the next? Would you say...

READ OUT

- 1. Never
- 2. Rarely
- 3. Sometimes
- 4. Often
- 5. Always
- 98. (Don't know/can't say)
- 99. (Refused)

*(MOD RISK/PROBLEM GAMBLER)

M4 During the last 12 months has gambling adversely affected how well you perform your work or study? Would you say...

READ OUT

- 1. Never
- 2. Rarely
- 3. Sometimes
- 4. Often
- 5. Always
- 6. (Not applicable)
- 98. (Can't say)
- 99. (Refused)

*(MOD RISK/PROBLEM GAMBLER)

M5 During the last 12 months have you changed jobs because of problems relating to your gambling?

- 1. Yes
- 2. No
- 3. Not applicable
- 98. Don't know/can't remember
- 99. Refused

*(MOD RISK/PROBLEM GAMBLER)

M6 During the last 12 months have you lost a job because of gambling?

- 1. Yes
- 2. No
- 3. Not applicable
- 98. Don't know
- 99. Refused

PREM7 IF A5=2 (1 OR MORE CHILDREN) OR A6=2 OR 3 (MARRIED OR LIVING WITH A PARTNER) CONTINUE OTHERWISE GO TO M9

*(MOD RISK/PROBLEM GAMBLER AND HAS DEPENDENT CHILDREN AND / OR IS MARRIED OR LIVING WITH A PARTNER)

M7 During the last 12 months has your gambling left you with not enough time to look after your family's interests? Would you say...

READ OUT

- 1. Never
- 2. Rarely
- 3. Sometimes
- 4. Often
- 5. Always
- 6. (No Family)
- 98. (Don't know/can't remember)
- 99. (Refused)

*(MOD RISK/PROBLEM GAMBLER AND HAS DEPENDENT CHILDREN AND / OR IS MARRIED OR LIVING WITH A PARTNER)

M8 During the last 12 months has your gambling left you with not enough time to spend with your children? Would you say...

READ OUT

- 1. Never
- 2. Rarely
- 3. Sometimes
- 4. Often
- 5. Always
- 6. (No children)
- 98. (Can't say)
- 99. (Refused)

*(MOD RISK/PROBLEM GAMBLER)

M9 During the last 12 months has gambling led to the break-up of an important relationship in your life?

- 1. Yes
- 2. No
- 98. Don't know/can't remember
- 99. Refused

*(ALL)

TS13 TIMESTAMP13

MODULE N: SUBSTANCE USE, HEALTH STATUS AND FINANCIAL HARDSHIP

PREN1 IF B1=1-12 CONTINUE. OTHERWISE GO TO N2

*(GAMBLED LAST 12 MONTHS)

N1 Thinking of the last 12 months, which of the following have you used while gambling?

READ OUT

MULTIPLES ALLOWED

- 1. Alcohol
- 2. Marijuana
- 3. Tranquilisers or sleeping tablets
- 4. Pain killers (incl. Panadol)
- 5. Anti-depressants
- 6. Amphetamines
- 7. Other prescribed drugs
- 8. Any other illegal substances
- 9. (None / No drugs)^s
- 98. (Don't know/can't remember)^s
- 99. (Refused)^s

*(ALL)

N2 Now some questions about your health. How many times in the last 12 months did you go to the GP for an issue related to your own health?

- 1 NUMBER OF TIMES given (SPECIFY_____)
- 2. I did not go to a GP
- 98. Don't know/can't remember
- 99. Refused

*(ALL)

N3 Thinking about the last 12 months, have you been under a doctor's care because of physical or emotional problems brought on by stress?

- 1. Yes
- 2. No
- 98. Don't know/can't remember
- 99. Refused

*(ALL)

N4 In general, would you say your health is...?

READ OUT

- 1 Excellent
- 2 Very good
- 3 Good
- 4 Fair
- 5 Poor
- 98 (Don't know)
- 99 (Refused)

*(ALL)

N5 Do you now smoke cigarettes, cigars, pipes or any other tobacco products...?

READ OUT

- 1 Daily
- 2 At least weekly (not daily)
- 3 Less often than weekly, or
- 4 Not at all
- 5 (Don't know / Can't say)

PROGRAMMER NOTE: RANDOMIZE STATEMENTS a TO f

*(ALL)

N6 In the last 12 months, did any of the following happen because of a shortage of money? You...

READ OUT

(STATEMENTS)

- a. Could not pay electricity, gas or telephone bills on time
- b. Could not pay the rent or mortgage on time
- c. Pawned or sold something
- d. Went without meals
- e. Asked for financial help from friends or family
- f. Asked for help from welfare/community organisations

(CODEFRAME)

- 1 Yes
- 2 No
- 3 (Don't know)
- 4 (Refused)

*(ALL)

TS14 TIMESTAMP14

MODULE T: TELEPHONE STATUS

PRET1 IF SAMTYP=2 CONTINUE. OTHERWISE GO TO PRET2

*(MOBILE SAMPLE)

T1 To help us finish off the survey I have a question or two about your use of telephone services. Is there at least one working fixed line telephone inside your home that is used for making and receiving calls?

- 1. Yes
- 2. No
- 98. Don't know
- 99. Refused

PRET2 IF SAMTYP=1 OR TS=1 CONTINUE. OTHERWISE GO TO TS15

*(LANDLINE SAMPLE OR MOBILE SAMPLE WITH LANDLINE)

T2 (To help us finish off the survey I have a question or two about your use of telephone services). How many residential phone numbers do you have in your household not including lines dedicated to faxes, modems or business phone numbers? Do not include mobile phones.

INTERVIEWER NOTE: If needed, explain as 'how many individual landline numbers are there at your house that you can use to make and receive calls?'

- 1. Number of lines given (SPECIFY _____) RECORD WHOLE NUMBER (ALLOWABLE RANGE 1 TO 15)

*(DISPLAY "UNLIKELY RESPONSE" IF >3)

- 98. Don't know
- 99. Refused

PRET3 IF SAMTYP=1 CONTINUE. OTHERWISE GO TO TS15

*(LANDLINE SAMPLE)

T3 Do you also have a working mobile phone?

- 1. Yes
- 2. No
- 98. Don't know
- 99. Refused

*(ALL)

TS15 TIMESTAMP15

MODULE U – END DEMOGRAPHICS

*(ALL)

U1 The final few questions are for statistical purposes only. In which country were you born?

1. Australia
2. England
3. New Zealand
4. Italy
5. Vietnam
6. India
7. Scotland
8. Philippines
9. Greece
10. Germany
11. China
12. Other (SPECIFY_____)
99. Refused

*(ALL)

U2 Do you usually speak a language other than English at home?

1. No, English only
2. Yes, other
99. Refused

PREU3 IF U2=2 CONTINUE. OTHERWISE GO TO U4

*(ASK IF SPEAK OTHER LANGUAGE)

U3 Which language other than English do you use most often?

1. Italian
2. Greek
3. Cantonese
4. Mandarin
5. Arabic
6. Vietnamese
7. German
8. Spanish
9. Tagalog (Filipino)
10. Other (specify)_____
99. Refused

*(ALL)

U4 Are you of Aboriginal or Torres Strait Islander origin?

INTERVIEWER NOTE – Clarify whether Aboriginal, Torres Strait Island or BOTH Aboriginal and Torres Strait Islander

1. No^s
2. Yes, Aboriginal
3. Yes, Torres Strait Islander
99. Refused^s

*(ALL)

U6 What is your highest educational qualification?

1. Postgraduate qualifications
2. A university or college degree
3. A trade, technical certificate or diploma
4. Year 12 or equivalent
5. Year 10 or equivalent
6. Completed primary school
7. Did not complete primary school
8. No schooling
99. Refused

*(ALL)

U7a Are you currently working in a job, business or farm?

INTERVIEWER NOTE: CAN BE TEMPORARILY ABSENT BUT MUST STILL HAVE THAT JOB

- 1 Yes
- 2 No
- 3 Don't know
- 4 Refused

PREU7b IF U7a=1 CONTINUE. OTHERWISE GO TO U7c

*(CURRENTLY WORKING)

U7b About how many hours each week do you usually work?

IF "IT VARIES", ASK: On average, what would it work out to?)

- 1 Hours given (SPECIFY____) (ALLOWABLE RANGE 1 TO 100)
- 2 (Don't know)
- 3 (Refused)

PROGRAMMER NOTE: ONLY DISPLAY 1, 2 IF U7a=1

*(ALL)

U7c Which of these best describes your current MAIN activity? Are you...

READ OUT

- 1 Self employed
- 2 Employed for wages, salary or payment in kind
- 3 Unemployed
- 4 Engaged in home duties
- 5 A student
- 6 Retired, or
- 7 Unable to work
- 8 (Other SPECIFY____)
- 9 (Don't know)

*(ALL)

U8 What is your personal annual income before tax, including pensions, income from investments and family allowances?

PROBE: Would that be more or less than \$50,000?

1. Zero
2. \$1-\$10,399
3. \$10,400-\$15,599
4. \$15,600-\$20,799
5. \$20,800-\$31,199
6. \$31,200-\$41,599
7. \$41,600-\$51,999
8. \$52,000-\$64,999
9. \$65,000-\$77,999
10. \$78,000-\$103,999
11. \$104,000 or more
98. (Don't know)
99. (Refused)

*(ALL)

U9 Which of the following are your sources of income...?

READ OUT

MULTIPLES ALLOWED

1. Wages or salaries
2. Business earnings
3. Superannuation
4. Investment income, e.g. rent, dividends
5. Child support
6. Government Pension
7. Workers compensation
8. Unemployment benefit
9. Student allowance
10. Rent assistance
11. Something else (SPECIFY _____)
99. (Refused)^s

*(ALL)

U10 What is your household annual income before tax, including pensions, income from investments and family allowances?

PROBE: Would that be more or less than \$50,000?

- 1 Zero
- 2 \$1-15,599
- 3 \$15,600-\$31,199
- 4 \$31,200-\$51,999
- 5 \$52,000-\$77,999
- 6 \$78,000-\$129,999
- 7 \$130,000-\$182,000
- 8 Over \$182,000
- 9 (Don't know)
- 10 (Refused)

RE-CONTACT MODULE AND END

*(ALL)

Rec1 The Department for Communities and Social Inclusion and the agencies that funded this research may be interested in undertaking similar surveys in the future either by phone or over the internet. If so, would you be prepared to provide your first name and telephone number so that they could re-contact you in the future?

IF YES We will keep your first name and telephone number only for the purpose of re-contacting you.

- 1 Yes
- 2 No

PRE Rec2 IF Rec1=1 CONTINUE. OTHERWISE GO TO Ref1

*(AGREED TO BE RECONTACTED)

Rec2 RECORD FIRST NAME _____

*(AGREED TO BE RECONTACTED)

Rec3 RECORD TELEPHONE NUMBER (NOTE: DISPLAY PHONE NUMBER FROM SAMPLE AND EDIT AS REQUIRED – INCLUDE AREA CODE)

*(ALL)

Ref1 To meet our ethical obligations in undertaking this survey I am obliged to offer all participants, regardless of their answers, the telephone numbers for gambling and related support services. Would you like me to provide you with these numbers?

- 1 Yes
- 2 No

PRE Ref2 IF Ref1=1 CONTINUE. OTHERWISE GO TO END

*(REQUEST NUMBERS)

Ref2 Gambling Helpline 1800 060 757
Youth Healthline 1300 131 719
Lifeline 13 11 14

*(ALL)

END That's the end of the survey, thanks very much for your help. Just in case you missed it my name is (...) and this survey was conducted by the Social Research Centre on behalf of the South Australian Department for Communities and Social Inclusion. This research has been approved by the Families and Communities Research Ethics Committee.

*(ALL)

LANG INTERVIEWER RECORD: DID YOU CONDUCT THIS INTERVIEW IN ENGLISH?

- 1. Yes, English
- 2. No, LOTE

PREMLANG IF LANG=2, DISPLAY MLANG, ELSE AUTOFILL MLANG=1 (ENGLISH) AND GO TO MTYPE

*(CONDUCTED IN LOTE)

MLANG RECORD LANGUAGE OF INTERVIEW

- 1. English
- 2. Mandarin
- 3. Cantonese
- 4. Vietnamese
- 5. Italian
- 6. Greek
- 7. Arabic

PROGRAMMER NOTE: DISPLAY CODE 19 IF SAMTYP=2

*(REFUSED)

RR1 That's okay, I understand you don't want to participate. You don't have to provide us with a reason, but would you be comfortable providing us with a reason why you don't want to participate?

- 1 No comment / just hung up
- 19 Objected to being called on their mobile phone
- 2 Too busy
- 3 Not interested
- 4 Too personal / intrusive
- 5 Don't like subject matter
- 6 Don't believe surveys are confidential / privacy concerns
- 7 Silent number
- 8 Don't trust surveys / government
- 9 Never do surveys
- 10 15-25 minutes is too long
- 11 Get too many calls for surveys / telemarketing
- 12 Too old / frail / deaf / unable to do survey (CODE AS TOO OLD / FRAIL / DEAF / UNABLE TO DO SURVEY)
- 13 Not a residential number (business, etc) (CODE AS NOT A RESIDENTIAL NUMBER)
- 14 Language difficulty (CODE AS LANGUAGE DIFFICULTY NO FOLLOW UP)
- 15 Going away / moving house (CODE AS AWAY DURATION)
- 16 Other (SPECIFY_____)
- 17 Asked to be taken off list and never called again
- 18 No one 18 plus in household (CODE AS NO ONE 18 PLUS IN HOUSEHOLD)
- 20 Respondent unreliable/drunk (CODE AS OTHER OUT OF SCOPE)

*(REFUSED)

RR2 RECORD RE-CONTACT TYPE

- 1 Definitely don't call back
- 2 Possible conversion

*(ALL)

MTYPE RECORD INTERVIEW TYPE

- 1 Normal interview
- 2 Refusal conversion (called back to convert soft refusal)

TERM1

Sorry, but for this study we need to speak to people 16 years and older.

TERM2

Sorry, but for this study we need to speak to South Australian residents. Thanks anyway.

TERM 3

Sorry, but we have got all the interviews we need from people in your local area. Thanks anyway.

TERM 4

Sorry, but we have got all the interviews we need from people with listed mobile phone numbers. Thanks anyway.

ALLTERM

INTRO1=4 (Household refusal)
INTRO1=13 (Out of scope – not SA)
INTRO 2=4 (Phone answerer refused to pass to selected person)
INTRO2=5 (Selected respondent refusal)
INTRO2=14 (Out of scope, no-one in household 16 years and over)
INTRO3=3 (Selected respondent refusal – landline)
INTRO3=13 (Out of scope – not SA)
INTRO4=5 (Selected respondent refusal – mobile)
INTRO3=13 (Out of scope – not SA)
INTRO4=14 (Out of scope – under 16 mobile)
INTRO5a=3 (Selected respondent refusal – safety to take mobile call)
INTRO5b=2 (Out of scope – not SA)
INTRO5b=3 (Selected respondent refused state)
MOB_APPT=3 (Selected respondent refusal – mobile appointment)
INTRO5d=5 (Selected respondent refusal)
PCLIENT=3 (Household refusal)
PC LIENT=4 (Selected respondent refusal)
AINFO =3 (Household refusal)
AINFO=4 (Selected respondent refusal)
INTRO6=2 (Out of scope – Selected respondent under 16)
INTRO8=3 (Selected respondent refusal)
INTRO9=3 (Selected respondent refusal – skips)
A2=9 (Selected respondent - refused age)

Interviewer Declaration

I certify that this is a true, accurate and complete interview, conducted in accordance with the briefing instructions, the IQCA standards and the AMSRS Code of Professional Behaviour (ICC/Esomar). I will not disclose to any other person the content of this questionnaire or any other information relating to the project.

Interviewer name:Interviewer I.D:

Signed: Date