Return to Community

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Presentation

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Return to Community
Creating and Implementing a Regional Health Information Network Outreach Program

Session D23
May 31, 2009
8:30 am – 10:00 am

Speakers

• Renée D. Reaume
  Head, Health Information Network Libraries and Cultural Resources
  University of Calgary

• Taryn J. Lenders
  Librarian, Health Information Network Libraries and Cultural Resources
  University of Calgary
Background of the Region

Area: 39,260 km²
Acute Care Facilities: 4 urban, 8 rural
No. of Beds: 7,836
Population of Alberta Served: 36%
[2005 Statistics]
Contract History

- Needs Assessment

The Health Information Network
Service Goals and Outcomes

“I can acquire the information I need to do my work”

• Acquire the information needed to make good decisions around patient health

Service Goals and Outcomes

“I can use the physical and/or virtual spaces to complete my work”

• Provide the spaces (physical and virtual) to support different user needs
Service Goals and Outcomes

“I can identify, locate, retrieve and manipulate information to make good decisions around patient health”

- Acquire the skills needed to identify, retrieve and manipulate information to make good decisions around patient health

Service Goals and Outcomes

“I can obtain the help I need in using any Health Information Network product or service”

- Acquire the help needed through quality information and technology services that enable interaction with and use of information to make informed decisions around good health
HIN Workteams

- Communications
- Circ/DDS
- Continuing Education (staff)
- Collections
- Research
- Outreach
- Instruction
- Reference
- Technical Services
- Consumer Health
- Website
Outreach Workteam

- What we did
- Defining “Outreach”
- Service Mapping
- Library Services Road Show

Defining Outreach
HIN Definition of Outreach

• The provision of information skills training and library services to Calgary Health Region staff beyond the physical boundaries of the Knowledge Centres through the extension of library services

Literature Review
CLA 2009 - Session D23

Logic Model

Recommendations:

Target Audience:

Goals & Objectives:

Rationale:

Primary Contact(s):

Potential Outreach Partners:

Logic Model – An Example

Recommendations: Instruction

Target Audience: All staff

Goals & Objectives: To teach staff how to use the library resources available to them via the Network.

Rationale: Create awareness of how to use the resources

Primary Contact(s):

Potential Outreach Partners: Current contacts within Library, Physician Education Services, Faculty of Medicine – Continuing Medical Education, School of Physiotherapy, Nurse Educators
Portfolio Breakdown

Dividing Rural Areas

May 31, 2009
Library Services Road Show

Library Services Road Show

Library Display
Sheldon Chumir Centre

Tuesday, March 10
11:00 am - 1:00 pm
Main Foyer

The Health Information Network Calgary (HINC) provides library services and access to current research to Calgary's Health Region.

As a satellite site of the University of Calgary Knowledge Centre, HINC provides expanded access to the University's online collections.

HINC provides library resources and services, as well as the training to help people find them efficiently. Small group learning sessions can be hosted at the Knowledge Centre or at your site.

For more information, email us at hinc@ucalgary.ca.
Evaluation of service implementation/Discussion

- Staff we reached
- Challenges
- Extension of services and contract
- Next steps
Other Sources

Social Marketing for Archives: The Austin History Center Experience
W. Bernard Latané

Community Outreach

Overview:
Community outreach is an important part of developing any library, as it enhances library programs and services.

People with visual impairments have a broad range of
competencies with their eyes, both good and not so good. To
them, people with disabilities have improved accessibility and
this light the issue into further analysis. Not only do
people with disabilities have improved accessibility, but
also in some cases, visually impaired people to become
aware of the community outreach.

In this module, we will explore outreach resources and
where to find them. We will also focus on how to handle
outreach, and how to maximize outreach for the
particular needs of the community.

Prominent Considerations

Contact Us

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- Taryn Lenders
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References


Powelson, S. et al. (in press). Making a difference at the bedside: Alberta and Saskatchewan university/hospital partnerships to deliver evidence-based resources to health care practitioners. International Congress on Medical Librarianship, Brisbane, Australia.

National Network of Libraries of Medicine Resources

Available online at http://nnlm.gov/evaluation/guide


