

Quality & Healthcare Improvement

Knowledge Management

Fundamentals of Finding Information Literature Searching Clinic

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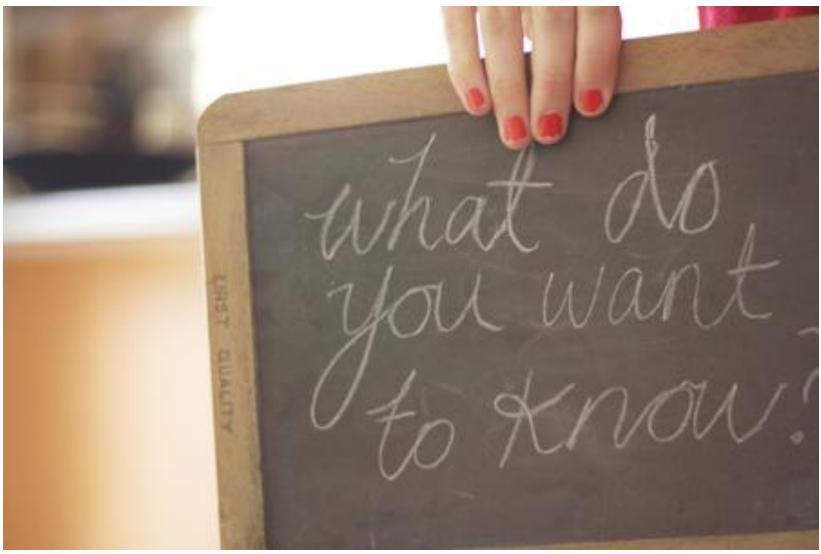


Session Outline

- The Reference Interview
 - Case study
 - Dos & don't's; Performance guidelines
- The Literature Search Process
 - Logic Model Approach
 - PICO
 - Search Strategy Tips & Tricks
- Searching Demonstration
- Hands-on Practice



Your Objectives





Case Study (Dowd, 1990)

- In support of information dissemination
- What-would-you-do-in-this-situation scenario
- "Providing information in an act of personal as well as professional commitment"
- We can never predict what questions we will be asked; thus we must always maintain our role as a "disseminator of information"

Reference Interview Who Do We Serve? In What Medium?

- Serving Anyone and Everyone!
 - Health practitioner
 - Researcher
 - Patient
 - Student
 - Community
- Medium
 - In-person
 - E-mail
 - Chat
 - Phone
 - Webform

The Reference Interview Questions to Ask Yourselves as Searchers

- Who (will use the information found?)
- What (is the topic?)
- When (is the information needed?)
- Where (should the information come from, i.e. source)
- Why (is the information needed?)
- How (is the search to be conducted)



Reference Interview Performance Guidelines

- Approachability
- Interest
- Listening/Inquiring
- Searching
- Follow-up

http://www.ala.org/rusa/resources/guidelines/guidelinesbehavioral

The Reference Interview Common Pitfalls to Avoid

- Misleading/vague request ("I need any information you can find on ____")
- 10+% of client's original information is wrong
- Caution with disclaimers
 - Providing medical information to patients
 - "Never promise that you can deliver the information in a single handout"
- Avoid the request paradox at all costs!

Literature Search Process A Logic Model Approach

- Research Question
 - Manageable? Answerable?
- Brainstorming Keywords
 - Synonyms, acronyms, spelling variations
- Resources
 - Databases/grey literature appropriate to topic
- Search Strategy
- Support Beyond the Search
 - DDS/ILL; bibliographic management

PICOS Another way to look at questions

Ρ	Patient, Population or Problem
1	Intervention, Prognostic Factor, or Exposure
С	Comparison or Intervention (if any)
0	Outcome of Interest
(S)	Type of study that best answers your question (RCT, cohort, qualitative, etc.)



Search Strategy Tips

- Boolean Operators (AND, OR, NOT)
- Nesting () (keep related terms together [e.g. physical (fitness OR activity)]
- Phrase Searching "" (enclose exact phrase in quotation marks "") [e.g. "physical fitness"; "physical activity"]
- Truncation/Wildcard* (returns records on all suffixes possible from the root word) [e.g. system*=system, systems, systematic, systematical



Where to Search?

- For most questions, you can use MEDLINE
- Otherwise, it depends on the question....let's look at some examples

Procedure / Overview Question

- Cardiac output: Review of current practices in performing, interpreting, normal values, technique, limitations or factors affecting results
- Start here:
 - UpToDate
 - Stat!Ref
 - MDConsult



- How managers can stay connected with staff on the floor (management by wandering)?
- Start here:
 - Business Source Complete
 - Google Scholar
 - CINAHL



Nursing (research)

- Healthy workplace policy and practice, nursing FTE related to patient outcomes and nursing work/life balance
- Start here:
 CINAHL



OT / PT / Rehabilitation

 Recreation Therapy; adjustment, recover and transition after spinal cord injury or traumatic brain injury

• Start here: – CINAHL



Mental Health

 Research on reduction & elimination of seclusion room use in mental health facilities that provide care to acute clients

Start here:
– PsycINFO
– CINAHL



CAME

 Pollen allergies, allergic rhinitis in adults, natural & herbal remedies

- Start here:
 - -<u>NCCAM</u>

- Natural Standard (if they can come to the KC)





 Self assessment tools related to cultural competency, cultural awareness, cultural sensitivity. Preferably from a healthcare perspective.

- Start here:
 - Google (grey literature)



?????

 Leadership styles of Arlene Dickinson (CEO Venture Communications) and President Abraham Lincoln by applying leadership theories

• Start here:

- Is this for a school assignment?



Narrowing a Search

- Use more specific search terms
- Decrease # of synonyms
- Search keywords in title only (.ti)
- Eliminate or limit word truncation
- Add concepts to your search
- Apply limits
- FOCUS your search



Broadening a Search

- Search subject headings and keywords
- Include a variety of synonyms / spellings
- Drop the least important concepts
- Apply fewer / no limits to your search
- Use Google Scholar to find articles that have cited / been cited in a relevant article



MEDLINE

• CINAHL

PubMed



 Recreation Therapy; adjustment, recover and transition after spinal cord injury or traumatic brain injury



Practice Questions

- 1. Research on preceptorship for perioperative nursing
- Does teaching youth (16–24) Dialectical Behavioural/Behavioral Therapy skills reduce anxiety and depression?



Most Useful Limits

- Languages (English on the main page, more languages under Additional)
- Human (especially for drug searches)
- Publication Year
- Age Groups
- Review Articles (if there are two many results and you just want a few articles that review the literature)
- Publication Type (allows limiting to clinical trials, etc.)





Brown, S. (2008). The reference interview: Theories and practice. *Library Philosophy and Practice*. Retrieved May 5, 2013 from <u>http://www.uidaho.edu/~mbolin/lp&p.htm</u>

Curry, E. (2005). The reference interview revisited: Librarian-patron interaction in the virtual environment. *Simile, 5*(1).

Dowd, R. (1990). I want to find out how to freebase cocaine or yet another unobtrusive test of reference performance. *The Reference Librarian, 11*(25-26), 483-493.

Eberle, M. (2005). Librarians' perceptions of the reference interview. *Journal of Hospital Librarianship*, *5*(3), 29-41.

Fine, S. (1995). Reference and resources: The human ide. *Journal of Academic Librarianship*, *21*(1), 17-20.

Fox, T. (2005). *The Lost Art of the Reference Interview.* Retrieved May 5, 2013 from http://conferences.alia.org.au/online2005/papers/b17.pdf



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BACKUP SLIDES



roll down for highlighted search term.

elect Term(s)	Subject	leading	Hits	Explode	Focus	Scope Note
Hospital Units		8468				
✓ Intensive Care Units		32784			0	
	Burn Units		1723			٥
	Coronary Care Units	NTs of	3928			
	Intensive Care Units, Pediatric	Intensive Care Units	4218			
	Recovery Room		1011			
	Respiratory Care Units		524			0

• Explode includes all the narrower terms (NT)

Full	Tree	
[-] 🗹 Intensive Care Units		32784
Burn Units	NT of NT	1723
Coronary Care Units	only shows up in	3928
[-] 🔲 Intensive Care Units, Pediatric	full tree view	4218
🔲 Intensive Care Units, Neonatal		8898
Recovery Room		1011
Respiratory Care Units		524
🔲 Nurseries, Hospital		1469

Exp intensive care units/ = intensive care units/ or burn units/ or coronary care units/ or intensive care units, pediatric/ or intensive care units, neonatal/ or recovery room/ or respiratory care units/





- Checking Focus limits to articles where that term is the major topic
- Unchecking Focus brings back more articles

elect Term(s)	Subject Heading	Hits	Explode	Focus	Scope Note
Hospital Units		8468			0
Intensive Care Units		32784			0
	Burn Units	1723			0
	Coronary Care Units	3928			0
	Intensive Care Units, Pediatric	4218			0
	Recovery Room	1011			0
	Respiratory Care Units	524			