

Multi-agent network model for decision-making support in public healthcare management of the region

Losevskaya Ekaterina Marketing department SEC "Knowledge Genesis", Ltd



Main goal:

Improvement of medical services' quality, of medical services' purposefulness, lowering of sickness rate, improvement of citizens' life quality by means of introduction of contemporary management, medical and information technologies, increase of prophylaxis' part, control

and quality management.

The project was funded by USAID (United State International Development Agency) and IREX (the International Research and Exchanges Board) as the part of the project "Development of New Model of Healthcare Management System in the Samara Region"

New management principles

Multi-agent technology

Medical technology: clinical protocols, prophylaxis, general practitioners; technology, which replace hospitals.

71pm 0-0, 2003



Project aims

- New concept of region's healthcare management' reformation on the basis of holistic approach, the contemporary medical, management and information technology
- ✓ Multi-agent model for decision making support in the region's public healthcare management system
- ✓ Knowledge base (international standards of medical and management knowledge), introduction the base into each doctor's daily practice



Project conception

- ✓ The central element of the region's healthcare system will be general practitioners.
- ✓ General practitioners constitute polyclinic as new "business-integrity", which has an ability to make special medical centers with other organizations, which is constructed on the basis of self-organization principles.



The computer model allows

- ✓ to work with the new principles of region's healthcare system
- ✓ to make a special healthcare knowledge base
- ✓ to develop tools for realization of new management principles

The multi-agent model gives the ability for

- ✓ evaluation of each organization's activity effectiveness
- ✓ development of the "general practitioners" concept
- ✓ introduction of cure international standards
- ✓ accumulation, systematization, circulation and use of professional knowledge
- ✓ raising of medical prophylaxis's role



Interaction processes of the Samara Region's healthcare system

Legislation

Federal level

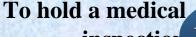
Judicial persons' inquiries

Departments and Ministries

Public Health Ministry of RF

persons' inquiries

Regional level



To offer a new

drug

inspection Insurance fund

Healthcare department of Region's Administration

Hospitals

Diagnostics

Call of a

doctor

superannuation

fund

Medical equipments pharmaceutist



Medical university

Municipal level

Visiting of policlinics

7000

To take an license

for medical activity

Policlinics

Organs of local government

Drugstore



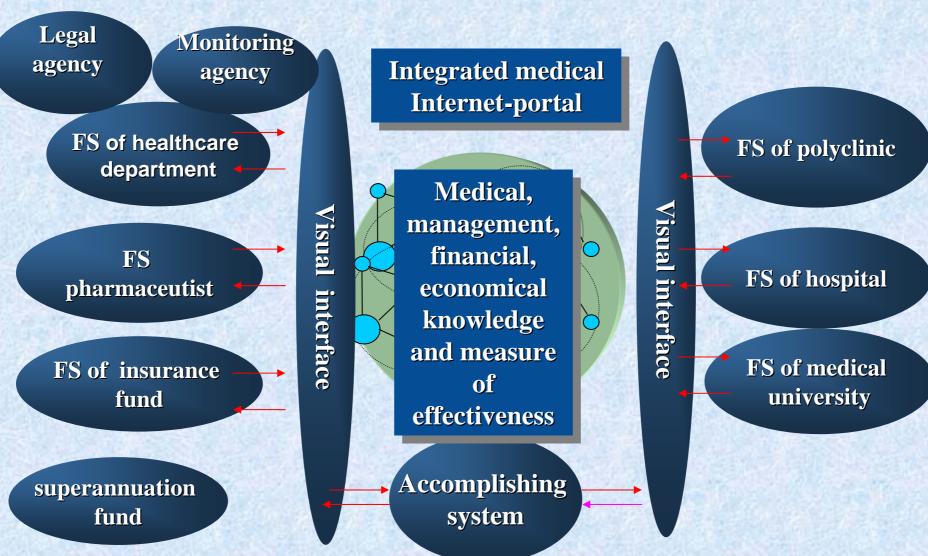
Cure

To sell equipment



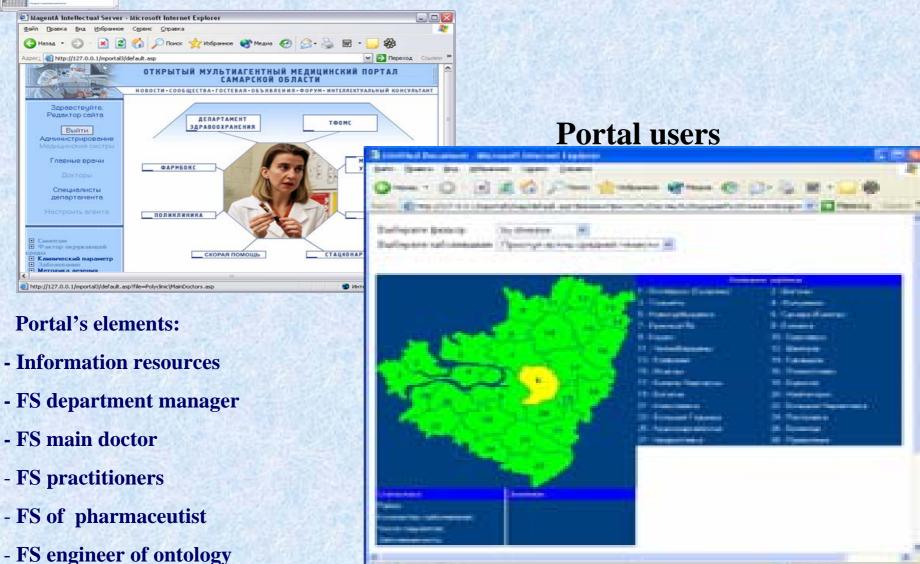
ADMIRE-P at Med-e-Tel 2005

Structure of a computer model of region's healthcare system





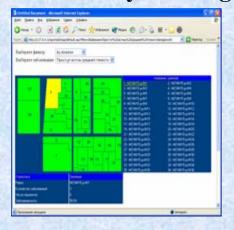
Multi-agent medical internet portal



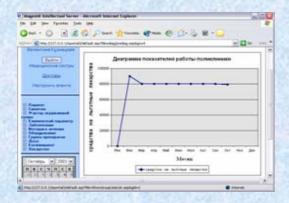


Integrated biomedical information for better health Ability of activities' planning

FS of Ministry's manager



Indicators of policlinic's work



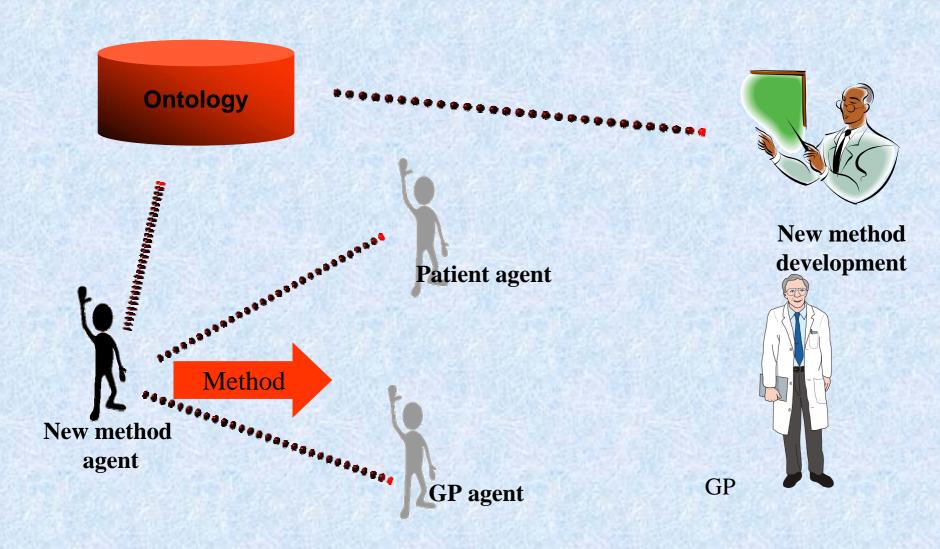
FS of doctor



Card of policlinic's indicator work



New medical treatment method or preventive measures method





New disease or new seriously ill patient is discovered



New disease



GP and His agent Patient and His agent



Medical university

Researchers

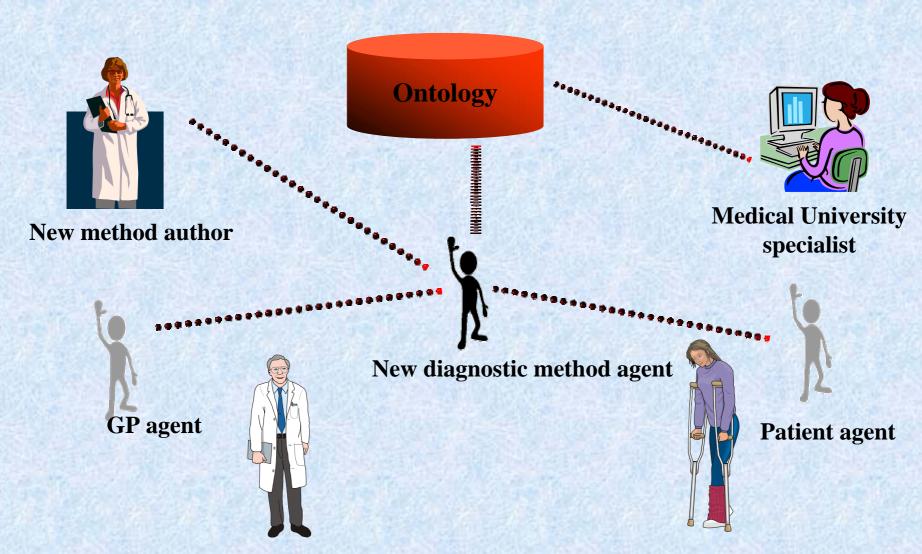
Healthcare Department

ADMIRE-P at Med-e-Tel 2005

April 6-8, 2005



New diagnostic device or method







Project idea

At the moment only the model for decisionmaking support in public healthcare management of the region is developed. The plans are to develop the model to the level of a complete system, which could provide the region with a real management of the public healthcare system. There plans are also to develop such types of multi-agent models in other European countries, which could only implemented in collaboration with the European partners.



Partner expertise required

✓ Wide experience in the field of medical practice, multi-agent technology, control of complex systems, international medical practice standards.

✓ We would like to have more information about innovation of medical practice, experience in the field of clinical protocols' use, new ideas about the use of IT in the field of European medical services.



Expected results of the system's application

- ✓ increase in the quantity of people on 70 % covered by preventive measures and well-timed revealing of risk factor of sickness
- ✓ reduction of the queues in hospitals by 50%
- ✓ reduction of the number of urgent summons and hospitalizations due to the improvement of prophylactic at the primary level
- ✓ individual approach to each patient
- ✓ simple analysis of current situation and ability to provide the users with the best decisions according to existing information



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