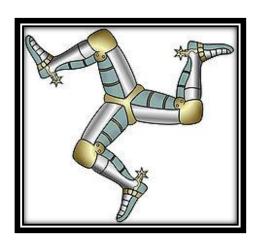
Isle of Man Gambling Prevalence Survey 2012



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Prepared for: The Alcohol Advisory Service, in association with IOM Department of Health, Mental Health Services and the IOM Gambling Supervision Commission

In conjunction with: The National Centre for Social Research

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Acknowledgements

These are the findings from the first ever population study into gambling behaviours on the Isle of Man. Thanks to a great deal of knowledgeable input this study has provided baseline information about the nature and prevalence of gambling behaviours on the Island. It will serve as a foundation for further research in to gambling on the Island, and will also provide guidance to ensure more tailored service provision for problem gamblers on the Isle of Man.

I would like to thank the respondents who took time to complete and return the survey that formed the foundation for this research. Without them there simply would be no study. Likewise I would like to extend my thanks to the ethics committee on the Isle of Man who agreed that this study could go ahead with little correction to methodology.

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Further Acknowledgements

This is the first time that the Isle of Man has conducted an in-depth population study into our nations gambling habits and the results prove for interesting reading. It would appear from the research that majority of us like an occasional flutter and we do this in a sensible and controlled manner. However, for a minority this pastime can become addictive and compulsive. We are hopeful that the results will not only give us an understanding of our populations gambling activity but will inform us as to extent and prevalence of gambling problems and how that may impact on individuals, families and the community. Ultimately we are hopeful that it will steer the direction of travel for our fledgling Gambling Support Service –GamCare Isle of Man.

This study would not have been possible without the guidance of Peter Cartmel from the Partnerships and Contracts Office within the Department of Social Care. Thanks are also extended to our Commissioners & colleagues from the Mental Health Service, notably Assistant Director Steve Chell and Consultant Clinical Psychologist of the Islands Psychological Therapies Service, Michael Pope. The Research was made possible by a grant from the Gambling Supervision Commission through fees levied on licence holders within the Islands Gambling Industry.

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Thea Ozenturk (AAS Director)

Executive Summary

This report presents the findings from the first Isle of Man Gambling Prevalence Survey 2012. Overall 1942 people took part in this study and results were weighted to provide information on the general population as well as the respondents.

Participation in gambling activities (Chapter 2 and 3)

- Overall, 78% of the population had participated in an activity in the previous 12 months (compared to 73% for the British Gambling Prevalence survey 2010).
- The most popular gambling activity was the National Lottery Draw and on the Isle of Man in 2012 69% of respondents had bought a National Lottery Draw ticket in the previous 12 months. This was 10% more than the same observed behaviour in the British Gambling Prevalence Survey 2010.
- Apart from the National Lottery Draw the next most popular gambling activities on the Isle of Man were scratchcards, (32%), other lotteries (19%) and horse racing (15%).
- Apart from the top four activities, the gambling activity men most participated in was private betting (16%)
- Apart from the top four activities, the gambling activity women participated in was bingo (12%).
- Men over the age of 16 on the Isle of Man have participated in an average of 2.1 activities in the past 12 months.
- Women over the age of 16 on the Isle of Man participated in an average of 1.8 activities in the past 12 months.
- Men and women between the ages of 25-34 were most likely to participate in a gambling activity in the previous 12 months with an average participation rate of 3.3 activities.

Problem Gambling (Chapter 4)

- 3.9% of men and 1.9% of women over the age of 16 on the Isle of Man were in the 'at risk' category for problem gambling (that is, scoring either 1 or 2 on the DSM-IV scale). These percentages have been weighted and are representative of the population (taking into account error margins).
- 0.2% of men and 0.1% of women presented a score of above 5 which puts them in the pathological gambler category.
- Overall, those who lived in a household as a couple were more likely to score on the DSM-IV scale (3.2%).
- Those who were unemployed and unable to work due to long term disability were the most likely to score on the DSM-IV scale with 7.8% scoring 1 and 2.5% scoring 2, putting them in the 'at risk' category.

• The most commonly cited DSM-IV category was a preoccupation with gambling.

Attitudes to Gambling (Chapter 5)

- Attitudes towards gambling were generally negative with respondents averaging a score of 23 (neutral = 24, negative = less than 24 and positive = more than 24).
- Women were slightly more negative than men (22.7 for women against 23.7 for men).
- Age and living arrangements were not significant when looking at attitudes to gambling.
- Widows presented the most negative attitude by marital status towards gambling with a score of 22.34.
- Individuals waiting to take up paid employment presented the most negative attitude towards gambling by economic status (21.21). Those who were already in paid employment were the most positive 23.67 although still leaning to the negative side of the neutral 24.

Significant Others (Chapter 6)

- 8% of individuals stated that they had, at some point in the previous 12 months advised a family member, friend or acquaintance to gamble less. Women were more likely to do this (9.2% compared to 6.9% of men).
- Women were most likely to advise a close family member whilst men were most likely to advise a close friend. Overall advice was most often given to close friends (56.8%).
- 7.5% of individuals stated that a spouse or partner, parent, child or close relative had a gambling problem in the past.
- 16-24 year olds were most likely to have advised someone to gamble less in the previous 12 months. Those ages 75+ were least likely.
- 35-44 year olds were most likely to identify problem gambling in a significant other.
- 28% of separated individuals had advised someone to gamble less in the previous 12 months in comparison to 5.4% of married couples.
- Individuals who did not live as a couple were most likely to advise a close friend.
 Individuals who did live as a couple were most likely to advise a close family member.
- Individuals who were unemployed and on long term disability were most likely to identify problem gambling in a significant other.

Table of Contents

A	cknow	ledgements	3
F	urther	Acknowledgements	4
E	xecutiv	ve Summary	5
T	ables a	and Figures	9
1	Inti	roduction	11
	1.1	Background:	11
	1.2	Aims:	12
	1.3	Sample and response:	13
	1.4	Reporting Conventions:	13
	1.5	Weighting Conventions:	14
	1.6	Isle of Man Census information 2011	14
2	Gar	mbling Participation in the past 12 months	15
	2.1	Introduction	15
	2.2	Reporting conventions, gambling participation	15
	2.3	Overall gambling participation	16
	2.4	Number of gambling activities in the previous 12 months	17
	2.5	Comparisons with the BGPS 2010	18
3	Gar	mbling participation by demographics	20
	3.1	Introduction	20
	3.2	Gambling participation by age	20
	3.3	Gambling participation by age comparison with the BGPS 2010	21
	3.4	Gambling participation by marital status	21
	3.5	Gambling participation by marital status comparison with the BGPS 2010	22
	3.6	Gambling Participation by living arrangement	22
	3.7	Gambling participation by economic activity	24
4	Pro	blem Gambling	26
	4.1	Introduction:	26
	4.2	DSM-IV characteristics and caveats	26
	4.3	DSM-IV characteristics	27
	4.4	DSM-IV caveats	27
	4.5	The prevalence of problem gambling in 2012	28

ISLE OF MAN GAMBLING PREVALENCE SURVEY 2012

	4.6	The prevalence of problem gambling in 2012 comparison with the BGPS 2010 \ldots	29
	4.7	DSM-IV score by age	29
	4.8	Problem gambling prevalence by marital status	30
	4.9	Problem gambling prevalence by living arrangements	30
	4.10	Problem gambling prevalence by economic activity	31
	4.11	Individual DSM-IV questions by sex	32
	4.12	Individual DSM-IV questions by sex. Comparison with the BGPS 2010	33
5	Attit	cudes to Gambling	34
	5.1	Introduction	34
	5.2	Attitudes towards gambling by sex	34
	5.3	Attitudes towards gambling by sex comparison with the BGPS 2010	35
	5.4	Attitudes towards gambling by ten year age groups	36
	5.5	Attitudes towards gambling by Marital Status	37
	5.6	Attitudes towards gambling by living arrangements	37
	5.7	Attitudes towards gambling by economic activity	38
6	Sigr	nificant others	39
	6.1	Introduction	39
	6.2	Advice given to a family member, friend or acquaintance in the previous 12 mont 39	ths
	6.3	Identifying problem gambling in significant others	40
	6.4 by age	Advice given to a family member, friend or acquaintance in the previous 12 mont	
	6.5	Identifying problem gambling in significant others by age group	41
	6.6 by ma	Advice given to a family member, friend or acquaintance in the previous 12 mont rital status	
	6.7	Identifying problem gambling in significant others by marital status	43
	6.8 by livi	Advice given to a family member, friend or acquaintance in the previous 12 monting arrangements	
	6.9	Identifying problem gambling in significant others by living arrangements	44
	6.10 by eco	Advice given to a family member, friend or acquaintance in the previous 12 mont	
	6.11	Identifying problem gambling in significant others by economic status	46
7	Gan	nCare Isle of Man - Comments and Next Steps to Service Development	47
Δ	nnendi	x 1: Ouestionnaire documentation	50

Annendiy 2: Coding	notes	61
Appendix 2. Coding	, 110tes	01

Tables and Figures

Table 1: Gambling participation in the previous 12 months by sex16
Table 2: Mean number of gambling activities by sex
Table 3: Comparison of gambling participation BGPS 2010 and IOM 201218
Table 4: Gambling participation by age20
Table 5: gambling participation by marital status22
Table 6: Gambling participation by economic status (%)24
Table 7: DSM-IV Keycode28
Table 8: DSM-IV score by sex. Comparison with the BGPS 201029
Table 9: DSM-IV score by age30
Table 10: DSM-IV score by marital status30
Table 11: DSM-IV score by economic status32
Table 12: Individual DSM-IV items by sex32
Table 13: Individual DSM-IV questions. Comparison with the BGPS 201033
Table 14: Attitudes towards gambling by sex35
Table 15: Attitudes towards gambling by sex comparison with the BGPS 201035
Table 16: Attitude towards gambling by living arrangements
Table 17: Attitudes towards gambling by economic activity38
Table 18: Advice given to a family member, friend or acquaintance in the previous 12 months40
Table 19: Advice given to a family member, friend or acquaintance in the previous 12 months by age group43
Table 20: Advice given to a family member, friend or acquaintance in the previous 12 months by marital status43
Table 21: Advice given to a family member, friend or acquaintance in the previous 12 months by living arrangements44
Table 22: Identifying problem gambling in significant others by living arrangements44
Table 23: Advice given to a family member, friend or acquaintance in the previous 12 months by economic status45

ISLE OF MAN GAMBLING PREVALENCE SURVEY 2012

Figure 1: Number of gambling activities in past year by sex	17
Figure 2: Gambling participation by living arrangement	23
Figure 3: DSM-IV scores by sex	28
Figure 4: DSM-IV by living arrangements	31
Figure 5: Attitude to gambling by age group	36
Figure 6: Attitude to gambling by marital status	37
Figure 7: Identifying problem gambling in significant others	40
Figure 8: Identifying problem gambling in significant others by age group	42
Figure 9: Identifying problem gambling in significant others by marital status	43
Figure 10: Identifying problem gambling in significant others by economic status	46

1 Introduction

1.1 Background:

The Isle of Man has a variety of in situ gambling environments which allowed inhabitants on the Island to participate in a variety of gambling activities. These on island facilities include various betting shops and bookmakers and a large casino. As well as attending gambling establishments individuals are able purchase tickets for the National Lottery Draw and the Irish Lottery Draw and are also able to access peripheral gambling activities such as slot machines. The development of easily accessible online gambling websites has also provided further opportunities for individuals to participate in gambling activities. The Isle of Man Gambling Supervision Commission also provides licenses to over forty online gambling organisations and hosts a variety of other gambling related businesses each of which bring considerable industry to the Island.^a

As a result of the increased number of gambling related businesses based on the Island the gambling landscape has changed and evolved over the last five years. 2010 saw the introduction of the Gambling Supervision Act which encompassed several regulation changes and previous Acts. This new Act was designed to effectively manage the large and growing variety of gambling activity on the Island.^b

The 2010 Gambling Supervision Act by the Isle of Man government states that their regulatory objectives are:

- 5. (b) protecting children and other vulnerable persons from being harmed or exploited by gambling: and
- 5. (c) preventing gambling from being -
 - I. A source of crime or disorder,
 - II. Associated with crime or disorder, or
 - III. Used to support crime

a http://www.gov.im/gambling/licensees/

b Other acts include the Gambling (Amendment) Act 1984, the Casino Act 1986, the Gaming, Betting and Lotteries Act 1988, the Online Gambling Regulation Act 2001, the Gambling (Amendment) Act 2006

As part of the implementation of this Act and in order to address the area of social responsibility and gambling on the Island the Isle of Man Gambling Supervision Commission commissioned an exploratory pilot study to begin to understand gambling behaviour on the Island. *Exploring the Prevalence of Problem Gambling on the Isle of Man* ^c explored the level of service provision, i.e. help for problem gamblers and their significant others on the Isle of Man by interviewing relevant and potential service providers based on the Island. As part of the pilot a series of recommendations were given, including consideration of a population study to further explore gambling behaviours.

The Isle of Man Gambling Prevalence Survey 2012 was commissioned by the Alcohol Advisory Service as a result of this pilot. The study would be the first of its kind developed explicitly to explore, document and further understand the gambling landscape on the Isle of Man.

1.2 Aims:

The main objective of the study was to examine gambling behaviour among Isle of Man residents in order to be able to;

- Conduct a baseline study to gather information about gambling participation and behaviours on the Isle of Man
- identify the rate and prevalence of Problem Gambling on the Isle of Man
- identify, using a standard screening instrument based on the American Psychiatric Association Diagnostic and Statistics Manual – IV (DSM-IV), the severity of problems experienced by individuals, including those at-risk of experiencing gambling-related harm to guide the level and type of service provision given by the Alcohol Advisory Service
- identify the effect of gambling on family members
- conduct a baseline study which will allow subsequent (longitudinal) data to be collected at agreed intervals in order to assess any changes in the rate and prevalence of Problem Gambling. Future studies may also encompass a section which evaluates service provision. (advertising, ease of access, barriers to accessing services etc)

As this was the first survey of its kind to be undertaken on the Isle of Man care was taken to ensure that the questionnaire design was compatible with a larger gambling prevalence survey, the 2010 British Gambling Prevalence Survey (BGPS 2010). This was not only to ensure that questionnaire design remained reliable, objective, and measurable, but also to enable some comparisons to be made. The National Centre for Social Research (NatCen)

c Exploring the prevalence of Problem Gambling on the Isle of Man, A scoping Study (Askari 2009)

who developed and conduct the BGPS series were consulted during the development of the questionnaire and were also contracted to distribute questionnaires on the Island and provide the final data for analysis.

1.3 Sample and response:

Data was collected via a postal questionnaire which was sent to 4000 randomly selected addresses chosen from the Small Users Postcode Address File. The Small Users Postcode Address File is a listing of all addresses which receive less than 50 items of mail per day, which typically indicates that they are residential properties. It is frequently used as a sample frame for most national surveys in Great Britain and Northern Ireland therefore seemed a suitable sample technique for the Isle of Man.

Of the 4000 questionnaires sent out, 1942 were included in the final analysis. After omitting addresses of ineligible households (i.e. business and unoccupied premises) the final percentage of returns represents an overall response rate of 51%. This is substantially higher than the response rate for the British Gambling Prevalence Survey which gave a conservative estimate of 47%.

1.4 Reporting Conventions:

There are some caveats and conventions that need to be taken in to consideration when looking at the analysis

- The tables are based on valid responses, that is, non-responses are excluded. As a result weighted and un-weighted bases (present at the bottom of each table) may vary. Please see section 1.5 for information on the weighting variable
- The data used in the report are weighted. The figures shown reflect the relative size of each group of the population. This may differ from the number of questionnaires returned.
- Rows may not add up to 100% due to rounding up, or down, or multiple choice question responses
- Figures have been rounded to the nearest whole
- The sample was of private households in the Isle of Man; This means that those residing in institutions, such as care homes, prisons or hospitals were excluded from the study

This report outlines the main findings from the Isle of Man Gambling Prevalence Survey 2012 (IOM 2012). Chapter 2 and 3 explores the results from the first set of questions regarding participation in gambling activity. Chapter 4 and 5 describes the outcome of the DSM-IV problem gambling screen. Chapter 6 explores attitudes to gambling on the

Isle of Man and chapter 7 looks at the role of significant others in assessing the prevalence of problem gambling on the Island.

1.5 Weighting Conventions:

The profile of respondents were a near perfect match to the census data by sex, but there were slightly fewer responses from younger people and slightly more older people. To account for this NatCen provided a weighting variable for non-response. Where possible both the weighted and un-weighted base figures have been given for reference. Where the weighted and un-weighted bases are not present for reference the figures given have been calculated with the weighted variable. All figures given are a representation of the population of the Isle of Man.

1.6 Isle of Man Census information 2011

The IOM 2012 non-response weights were based on results from the Isle of Man census 2011. Primary useful demographic information from this Census is listed below.^e

Resident population: 84,497

Number of residents over the age of 15: **70,459** (the IOM 2012 age criteria is 16. This has been taken in to account when developing non-response weights)

Male population: 41,971

Female population: **42,526**

There is no census information about living arrangements or marital status.

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^e Isle of Man Census 2011 Summary Results. Economic Affairs Division, Isle of Man Government Treasury March 2012

2 Gambling Participation in the past 12 months

2.1 Introduction

One of the main aims of the 2012 Isle of Man Gambling Prevalence Survey 2012 (IOM 2012) was to get some baseline information about gambling participation and behaviour by residents on the Island. In order to gain this information the survey included a list of gambling activities. Respondents were asked to confirm whether they had participated in each (or any) of the activities within the previous 12 months. The gambling activities listed were taken from the ones listed in the BGPS 2010 and covered traditional forms of gambling such as the National Lottery, scratchcards, bingo halls, slot machines and betting at a bookmakers as well as less traditional formats including virtual gaming, online betting exchanges and spread betting. In order to ensure that all types of gambling behaviour were captured a further 'other' form of gambling option was also included.

This chapter explores the data from the results of the survey which focused on gambling participation in the previous 12 months. Section 2.2 provides a brief overview of participation in each activity whilst section 2.3 and looks at participation by sex. Section 2.4 looks at numbers of participation in different activities in the previous 12 months.

2.2 Reporting conventions, gambling participation

Note that the following gambling activities have been shortened but include:

Gambling activity	Full description			
The National Lottery Draw	Including Thunderball, Euromillions and online			
Bingo	Cards or tickets, and bingo halls (not online)			
Virtual gaming machines	In a bookmakers to bet on virtual roulette, keno, bingo			
Horse races	In a bookmakers, by phone or on the track			
Dog races	In a bookmakers, by phone or on the track			
Sports betting	In a bookmakers, by phone or on the track			
Non-sports betting	In a bookmakers, by phone or on the track			

2.3 Overall gambling participation

Table 1: Gambling participation in the previous 12 months by sex

	9		
Type of gambling activity	Men (%)	Women (%)	Total (%)
The National Lottery Draw	71	68	69
Scratchcards	28	36	32
Another lottery	20	18	19
Football pools	6	2	4
Bingo	5	12	9
Fruit or slot machines	14	10	12
Virtual gaming machines	6	1	4
Table games (roulette, cards or dice) in a casino	14	8	11
Playing poker in a pub tournament/league or at a club	4	1	2
Online gambling	9	5	7
Online betting with a bookmaker on any event or sport	12	4	8
Betting exchange	3	0	2
Horse races	17	13	15
Dog races	2	0	1
Sports betting	9	2	5
Betting on non-sports events	2	0	1
Spread betting	2	0	1
Private betting	16	6	10
Another form of gambling in the last 12 months	4	2	3
Any gambling activity	7 9	78	78
Bases (weighted)	938	970	1942
Bases (un-weighted)	932	976	1942

Table 1: Gambling participation in the previous 12 months by sex shows gambling participation in the previous 12 months for 16 varieties of gambling by sex. Overall, 78% of the respondents had participated in one gambling activity or more within the last 12 months. Of those 69% had participated in the National Lottery Draw. The next most popular activities were Scratchcards (32%), other lotteries (19%) and Horse race betting (15%). Slot machines and table games elicited a similar overall response rate (12% and 11% respectively) whilst at the other end of the spectrum spread betting (1%), dog races (1%) and betting exchanges (2%) gave the lowest response rates.

More men than women had participated in a gambling activity in the previous 12 months (79% and 78% respectively). The most popular activity for men were the national lottery (71%), scratchcards (28%), other forms of lottery (20%), horse betting (15%), fruit and slot machines (12%), table games (11%), private betting (10%) and online betting (8%). The least popular activities for men were betting exchanges (2%), dog races (1%) and spread betting (1%).

The most popular gambling activity for women was the national lottery (68%), scratchcards (36%), and other forms of lottery (18%). The next most popular activities were horse betting (13%), bingo (12%) and fruit or slot machines (10%). Similar to men, the least popular activities for women were betting exchanges, dog races and spread betting (0% for each). Scratchcards and bingo were the only 2 activities where the percentage of women outweighed the men (36% vs. 28% for scratchcards and 12% vs. 5% for bingo).

2.4 Number of gambling activities in the previous 12 months

Table 2: Mean number of gambling activities by sex

	Men	Women	Total
Mean number of Gambling Activities	2.1	1.8	1.9
Standard error of the mean	0.07	0.05	0.04
Bases (weighted)	938	967	1942
Bases (un-weighted)	932	976	1942

Table 2: *Mean number of gambling activities by sex* shows the number of gambling activities undertaken in the last 12 months by sex. On average, Men in the population participated in 2.1 activities in the past 12 months whilst women in the general population participated in 1.8 activities. Overall the mean number of gambling activity per individual in the previous 12 months in the general population is just under 2 (1.9).

Figure 1: Number of gambling activities in past year by sex



Figure 1: *Number of gambling activities in past year by sex* shows the mean number of activities by sex. Just under a quarter of adults had not gambled in the previous 12 months

(22%) whilst just over a quarter had participated in 1 gambling activity (26%). 21% confirmed they had gambled on 2 gambling activities whilst 12% stated they had gambled in 3 activities. A further 18% stated that they had participation in 4 or more activities.

Women were slightly less likely to have gambled at all in the previous 12 months (22% vs. 20%) however they were slightly more likely to have participated in 1 or 2 gambling activities (27% vs. 26% and 23% vs. 18% respectively). No women had participated in 8 or more gambling activities in the past year. Men were more likely than women to have participated in 3 or more gambling activities in the past year.

2.5 Comparisons with the BGPS 2010

In order to provide clear comparisons the gambling activities identified in *Table 3: Comparison of gambling participation BGPS 2010 and IOM 2012* have been re-categorised to be compatible with definitions used both in the BGPS 2010 and in the IOM 2012.

Table 3: Comparison of gambling participation BGPS 2010 and IOM 2012

Type of gambling activity	nbling activity IOM 2012 (%)				BGPS 2010 (%)			
	Men	Men Women Total			Women	Total		
The National Lottery Draw	71	68	69	61	56	59		
Scratchcards	28	36	32	23	25	24		
Another lottery	20	18	19	25	25	25		
Football pools	6	2	4	8	1	4		
Bingo	5	12	9	6	12	9		
Fruit or slot machines	14	10	12	16	10	13		
Virtual gaming machines	6	1	4	1	•	-		
Table games (roulette, cards or dice) in a casino	14	8	11	9	2	5		
Playing poker in a pub tournament/league or at a club	4	1	2	4	0	2		
Online gambling	9	5	7	19	13	16		
Online betting with a bookmaker on any event or sport	12	4	8	6	2	4		
Betting exchange	3	0	2	7	2	4		
Horse races	17	13	15	21	12	16		
Dog races	2	0	1	7	2	4		
Sports betting	9	2	5	16	2	9		
Betting on non-sports events	2	0	1	6	2	4		
Spread betting	2	0	1	2	0	1		
Private betting	16	6	10	16	7	11		
Another form of gambling in the last 12 months	4	2	3	-	-	-		
Any gambling activity	79	78	78	75	71	73		
Bases (weighted)	938	970	1942	3976	3955	7751		
Bases (un-weighted)	932	976	1942	3573	4177	7750		

ISLE OF MAN GAMBLING PREVALENCE SURVEY 2012

Whilst these figures should be compared with some care due to the minor differences in definitions it is clear that overall figures for gambling participation rates in the general population on the Isle of Man were higher than the corresponding figures given for the BGPS 2010.

In the BGPS 2010 73% of the population had participated in a gambling activity in the previous 12 months, a slightly lower figure than the IOM 2012 outcome of 78%. Both the BGPS 2010 and the IOM 2012 found that the National Lottery Draw was the most popular form of gambling activity. The BGPS 2010 reported an overall participation rate of 59% which was 10% less than the same participation figures for the Isle of Man (69%). The BGPS 2010 showed a higher rate of participation for the next most popular gambling activity, other lotteries, 25%, in comparison to 19% for the general population of the Isle of Man.

Population participation in the next two activities, the football pools and bingo elicited the same responses for both the BGPS 2010 and the IOM 2012 (4% and 9% respectively) whilst the level of participation for slot machines showed a difference of only 1%. Other similarities in response were playing poker in a pub/club (2%), spread betting (1%) and horse races (1% difference).

Men on the Isle of Man were 10% more likely to participate in the National Lottery Draw whilst women on the Isle of Man were 12% more like to participate. Similarly 28% of men and 36% of women were more likely to buy a scratchcard in comparison to the BGPS 2010 figures of 23% and 25% respectively.

3 Gambling participation by demographics

3.1 Introduction

The number of demographic questions asked in the questionnaire was relatively minimal therefore analysis of gambling activity by demographic data is limited. However some population analysis can be made. Section 3.2 explores gambling participation in the previous 12 months by age. Section 3.4 looks at gambling by marital status and section 3.7 explores gambling by economic activity.

3.2 Gambling participation by age

Table 4: Gambling participation by age

	Age group							
Type of gambling activity (%)	16-24	25-34	3544	45-54	55-64	65-74	75+	Total
The National Lottery Draw	56	78	79	79	74	65	45	69
Scratchcards	36	60	36	31	21	21	16	32
Another lottery	7	19	19	23	22	20	22	19
Football pools	7	4	2	3	5	5	4	4
Bingo	6	15	9	10	5	7	8	9
Fruit or slot machines	19	18	14	13	8	6	3	12
Virtual gaming machines	7	6	6	2	1	0	1	4
Table games in a casino	22	23	15	8	5	4	2	11
Playing poker in a pub/club	7	6	3	1	0	0		2
Online gambling	9	16	10	4	3	2	2	7
Online betting	7	18	14	6	3	2	4	8
Betting exchange	5	2	3	1	0	0		2
Horse races	9	23	18	16	11	12	12	15
Dog races		2	2	1	1	0	1	1
Sports betting	7	12	7	4	4	2	1	5
Betting on non-sports events		2	2	2	1	1		1
Spread betting	2	2	1	1				1
Private betting	25	17	14	7	3	3	4	10
Another form of gambling	4	4	2	4	1	1	2	3
Mean number of Gambling Activities	2.3	3.3	2.6	2.2	1.7	1.5	1.2	2.2
Standard error of the mean	0.15	0.18	0.13	0.1	0.83	0.1	0.11	0.5
Bases (weighted)	241	259	333	349	304	221	188	1942
Bases (un-weighted)	47	146	293	419	409	325	256	1942

Table 4: *Gambling participation by age* shows gambling participation in the previous 12 months by age. Ages have been grouped in to 10 year bands for ease of analysis.

The majority of individuals who participated in the National Lottery Draw in the previous 12 months were within the 35-54 year age bands and 60% of those who purchased scratchcards were in the 25-34 age band. Apart from the National Lottery Draw and Scratchcards the most popular gambling activities for 16-24 year olds were the table games in a casino (22%) and fruit or slot machines (19%). For 25-34 year olds horse races and table games in a casino (23%) followed by other lotteries and online betting (19%). With the exception of the National Lottery Draw, scratchcards and other lotteries the majority of gambling activities declined in popularity as age groups increased (for example fruit or slot machines). The lowest participation groups were the 65-74 and the 74+ age groups and the most frequent age groups were the 25-34 age groups.

3.3 Gambling participation by age comparison with the BGPS 2010

The results for gambling participation by age were similar between the BGPS 2010 and the IOM 2012. The BGPS 2010 found that the highest mean, that is the group most likely to participate in a higher number of gambling activities in a 12 month period than any other age group was the 25-44 age group. A similar result was found in the IOM 2012 study. The BGPS 2010 also found a decrease in individual activities as the age groups increased, another trend seen in the IOM 2012 data.

3.4 Gambling participation by marital status

Table 5: gambling participation by marital status shows the level of gambling participation by marital status. The mean number of gambling activities per marital status was fairly evenly spread with single, married and separated respondents participating in 1.9 gambling activities in the previous 12 months. Those who were either in a civil partnership, or widowed participated in slightly less at 1.8 whilst divorced respondents participated in an average of 1.7 activities. The most popular activity for all marital statuses was the national lottery draw.

Those in civil partnerships participated in the highest number of gambling activities in comparison to all other marital statuses. Those in civil partnerships were also most likely to participate in online gambling, online betting, horse racing, dog races, sports and non-sports betting, private and other forms of betting in comparison to other marital status groups. Single individuals were least likely to participate in other lotteries but were the only other group apart from the married cohort to have participated in every single activity. Apart from the national lottery draw and scratchcards divorced and widowed individuals were generally less likely to participate in any gambling activity.

Table 5: gambling participation by marital status

	Marital Status						
Type of Gambling activity	Single	Married	Civil Partner	Separated	Divorced	Widowed	Total
The National Lottery Draw	66	74	80	75	75	50	69
Scratchcards	41	30	48	55	23	19	32
Another lottery	13	22	18	20	20	22	19
Football pools	5	4	3	4	3	4	4
Bingo	10	7	10	14	10	10	9
Fruit or slot machines	17	9	19	25	13	4	12
Virtual gaming machines	7	2	9	5	2		4
Table games in a casino	19	9	18	7	8	3	11
Playing poker in a pub/club	5	1	9	2	1		2
Online gambling	9	6	15	14	4	2	7
Online betting	12	7	15	6	5	2	8
Betting exchange	3	1					2
Horse races	17	14	24	9	15	13	15
Dog races	1	1	9		2	1	1
Sports betting	8	5	18	2	3	1	5
Betting on non-sports events	1	1	9	3	1	1	1
Spread betting	2	1					1
Private betting	18	7	23	16	7	4	10
Another form of gambling	4	2	6	4	2	1	3
Mean no. of Gambling Acts.	1.9	1.9	1.8	1.9	1.7	1.8	1.8
St. error of the mean	0	0	0.11	0.05	0.01	0	0.07
Bases (weighted)	563	896	26	42	207	183	1942
Bases (un-weighted)	331	1019	25	42	254	247	1942

3.5 Gambling participation by marital status comparison with the BGPS 2010

The IOM 2012 cohort showed similar patterns to the BGPS 2010 with married and separated or divorced individuals more likely to participate in a gambling activity than their single counterparts. Similarly the BGPS 2010 found that single people were more likely to take part in a greater number of gambling activities and were less like to take part in the national lottery than their married counterparts.

3.6 Gambling Participation by living arrangement

Figure 2: *Gambling participation by living arrangement* shows gambling participation in the previous 12 months by living arrangements. The most popular gambling activity for those

who were living in a household as a couple was the national lottery draw (76%). The least popular gambling activity for those living in a household as a couple was spreadbetting although this is reflective of the participation rates in general. The most popular gambling activity apart from the national lottery draw for those who did not live in a household as a couple was scratchcards with spreadbetting again the least popular.

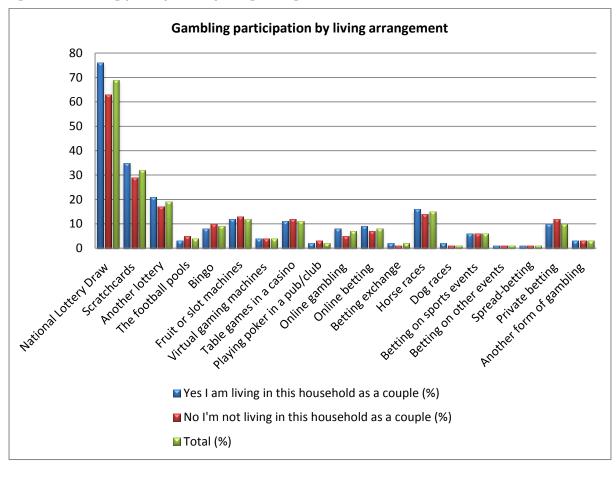


Figure 2: Gambling participation by living arrangement

	Yes %	No %	Total
Bases (weighted)	932	894	1942
Bases (un-weighted)	942	857	1942

Those who confirmed they did not live in a household as a couple were more likely to participate in the football pools, bingo, fruit or slot machines, table games in a casino, playing poker in a club and private betting. Those who did live in a household as a couple were more likely to have participated in the national lottery draw, scratchcards, other lottery draws, online gambling, online betting, betting exchange, horse races and dog races. There was even participation across the household category for virtual gaming machines, betting on sports events, betting on other events, spread betting and other forms of gambling. The

BGPS 2010 did not specifically discuss this demographic therefore a direct comparison is not possible.

3.7 Gambling participation by economic activity

Table 6: Gambling participation by economic status (%)

				E	conom	ic Status					
Type of Gambling activity	Full time education	Employed	Unpaid work	Waiting to take up paid work	Unemployed	Unemployed and unable to work due to Temporary sickness	Unemployed due to long term disability	Retired	Looking after the home or family	Other	Total
National Lottery Draw	41	79	55	65	45	100	60	59	63	49	69
Scratchcards	33	39	21		18		13	20	31	20	32
Another lottery	1	20	28		5		12	20	21	24	19
The football pools	13	4	7				6	5	2	2	4
Bingo		11					7	6	9	3	9
Fruit or slot machines		17				73	9	5	6	7	12
Virtual gaming machines		6					2	1	1		4
Table games in a casino	12	16			5		7	3	3	7	11
Playing poker in a pub/club		4						0	1	2	2
Online gambling		9					2	2	7	2	7
Online betting		12	7				5	2	5	3	8
Betting exchange	7	2						0			2
Horse races		19			13		8	12	4	13	15
Dog races		2					2	1			1
Betting on sports events		8					2	3	1	2	5
Betting on other events		2					2	1			1
Spread-betting		2									1
Private betting	26	13			13		4	4	3	3	10
Another form of gambling	6	3			5		6	1	1		3
Mean number of Gambling Activities	1.93	1.87	1.93	1.96	1.93	1.92	1.92	1.92	1.91	1.92	1.89
Standard error of the mean	0.03	0.008	0.027	0.01	0.03	0.01	0.02	0.01	0.01	0.02	0
Bases (weighted)	83	1106	11	4	16	7	42	406	125	47	1942
Bases (un-weighted)	19	995	14	4	11	3	49	567	120	54	1942

ISLE OF MAN GAMBLING PREVALENCE SURVEY 2012

Table 6: Gambling participation by economic status shows gambling participation in the previous 12 months by economic status. As expected the most popular gambling activity was the National Lottery Draw which was played by every single economic group. 100% of those who were intending on looking for work, but were hampered by temporary illness had participated in the national lottery draw in the previous 12 months.

For those in school or college the national lottery draw (41%), scratchcards (33%), the football pools and table games in a casino (13%), betting exchanges (7%) and other lotteries (1%) were the only gambling activities participated in the previous 12 months.

Those in paid employment participated in all gambling activities across the range with the national lottery draw (79%) scratchcards (39%) and Horse races (19%) the most popular.

For those individuals who were unemployed and seeking work there was participation in the national lottery draw (45%) scratchcards (18%) horse races (14%) other lotteries and table games in a casino (combined 10%).

Those who were unable to work due to long term sickness were in the mid-range for participation in the national lottery draw (60%). There was no significant participation in playing poker in a pub/club, betting exchanges or spread betting but there was some participation all other activities.

Those who were retired participated in every gambling activity except for spreadbetting. The most popular activities aside from the national lottery draw and scratchcards were other lotteries (20%) and horse races (12%).

Apart from those in paid employment individuals who were looking after the family or home were most likely to play bingo (11% and 9% respectively) and were least likely to participate in betting exchanges, betting on other events and spreadbetting.

4 Problem Gambling

4.1 Introduction:

One of the main objectives of the Isle of Man 2012 Lottery and Gambling study was to explore the prevalence of problem gambling on the Island not only to identify the prevalence of problem gambling but also to identify the prevalence of 'at risk' individuals. In order to explore these issues two sets of questions were used in the survey. One set of questions concentrated on self-reporting of problem gambling traits and the other group focused on significant others. This chapter concentrates on the self-reporting of problem gambling whilst chapter 7 explores significant others.

Problem gambling, for the purposes of this study, is defined as 'gambling to a degree that compromises, disrupts or damaged family, personal or recreational pursuits (Rosenthal 1992). The questions used to explore the individual prevalence of problem gambling on the Isle of Man were taken from the BGPS 2010 who first developed the series in 1999. The questions were designed to capture the prevalence of problem gambling in a sample population and were adapted for the BGPS from the diagnostic questions designed to identify pathological gambling in the Diagnostic and Statistical Manual of the American Psychiatric Association (DSM-IV). The DSM-IV screen has been used by the BGPS in 1999, 2007 and 2010.'

Using the DSM-IV screen, rather than another for the IOM 2012 study had two main advantages; firstly as a generally (although not globally) accepted measure for measuring rates of problem gambling in individuals it allowed an objective exploration of the rates of problem gambling on the Island. Secondly, as it was used for the BGPS in 2010 it has allowed some comparisons to be made between the two studies.

Section 5.2 and 5.3 discuss caveats and characteristics of the DSM-IV. Section 5.5 explores the prevalence of problem gambling on the Isle of Man. Section 5.7 looks at DSM-IV scores by age and sex. Sections 5.8 to 5.12 look at problem gambling by demographic.

4.2 DSM-IV characteristics and caveats

The following breakdown of the DSM-IV screen and the caveats that should be taken in to account has been adapted from the BGPS 2010 report. This is to ensure that the analysis is read in the same way.

4.3 DSM-IV characteristics

- Each DSM-IV item is assessed on a four point scale ranging from 'never' to 'very often'.
 These have been re-coded for analysis
- Recoded scores on the DSM-IV scale are from zero to ten. Those who score a zero are non-problematic gamblers
- Both the IOM 2012 results and the BGPS 2010 results are based on this recoded score pattern
- A diagnosis of pathological gambling is made when a person meets 5 out of the 10 criteria however this has not been included in the IOM 2012 nor the BGPS series. This is to ensure clarity and simplicity for the reader but has also been omitted because the study is not concerned with identifying pathological gamblers (who would be statistically insignificant therefore difficult to analyse).
- The diagnosis of 'problem gambler' has been included in the DMS-IV screen. A person meets the problem gambler criteria if they have met 3 out of the 10 criteria. This threshold has been the same for the 1999, 2007 and 2010 BGPS series and has been adopted for the 2012 IOM study
- 'At risk' respondents, i.e. those who meet 1 or 2 criteria are also included. NOTE this is not a DSM-IV diagnostic but useful for the purposes of the IOM 2012 study
- Confidence levels have been set at 95%

4.4 DSM-IV caveats

- This survey cannot say anything about the direction of causality
- The sample design is of a number of private households. This means that a number of sub-groups that may be more likely to be problem gamblers have not been captured e.g. the homeless, or prisons. As such the problem gambling prevalence rates in this report may *underestimate* the prevalence of problem gambling
- Some people may be motivated to give 'socially desirable' (and potentially dishonest) answers to a questionnaire and may underestimate the extent of their gambling behaviour
- No screen for problem gambling is perfect although the DSM-IV screen has been developed to minimise false positives and false negatives. False positives is where someone without a gambling problem is classified as a problem gambler, and a False negative is when some with a gambling problem is classified as someone without a gambling problem
- Those who did not participate in gambling activity in the previous 12 months have been re-coded to zero and are included in the analysis as a score of 0 in order to inform accurate population rates

Bearing in mind the above caveats and due to the sample design, and taking in to account sampling error as well as the survey design and size, the results discussed present a best *estimate* of current problem gambling in the general population on the Isle of Man.

4.5 The prevalence of problem gambling in 2012

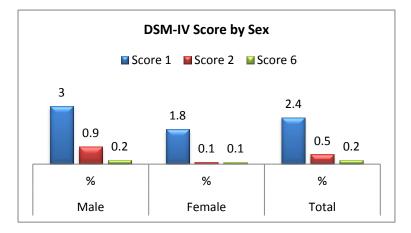
Figure 3: *DSM-IV scores by sex* shows valid DSM-IV scores for both men and women and figures are demonstrative of the general population. Non-problematic gamblers make up the vast majority of the general population (95.9% of men and 98% of women, a total of 97%).

3.9% of men and 1.9% of women presented a DSM-IV score of either 1 or 2. This is below the DSM-IV criteria for problem gambling but falls within the 'at risk' category. If this is related to the 2011 IOM Census this equates to approximately 1637 men and 807 women. 0.2% of men and 0.1% of women presented a DSM-IV score of 6, falling within the pathological gambling threshold. There were no other scores present in this screen. A realistic estimate of the rate and prevalence of problem gambling on the Isle of Man is around 0.2% of the male population and 0.1% of the female population. If this is related to the 2011 IOM Census this equates to approximately 84 men and 43 women.

Table 7: DSM-IV Keycode

DSM-IV Score	Description
0	Non-problematic gambler
1	At risk of problem gambling
2	At risk of problem gambling
3	Problem gambler
4	Problem gambler
5	Pathological gambler
6	Pathological gambler
7+	Pathological gambler

Figure 3: DSM-IV scores by sex



	Men %	Women %	Total %
Bases (weighted)	938	970	1942
Bases (un-weighted)	932	976	1942

4.6 The prevalence of problem gambling in 2012 comparison with the BGPS 2010

Table 8: *DSM-IV score by sex. Comparison with the BGPS* shows a comparison between the IOM 2012 and the BGPS 2010. The BGPS 2010 data scored across the spectrum however this is not shown on the comparative table as only relevant scores are shown. Whilst the BGPS sample population was far greater than the IOM 2012 study, some comparisons can be made.

DSM-IV score by sex		IOM 2012		BGPS 2010 (EXTRACT)			
	Men Women Total I			Men	Women	Total	
0	95.9	98.0	97.0	93.3	96.7	95	
1	3.0	1.8	2.4	4.1	2.5	3.3	
2	0.9	0.1	0.5	1.1	0.5	0.8	
6	0.2	0.1	0.2	0.2	0	0.1	
Bases (weighted)	938	970	1942	3791	3956	7747	
Bases (un-weighted)	932	976	1942	3570	4178	7748	

Table 8: DSM-IV score by sex. Comparison with the BGPS 2010

Overall the total percentage of non-problematic gamblers on the Isle of Man was 2% higher than the BGPS sample equivalent (97% non-problematic gamblers in the IOM 2012 compared to 95%). The BGPS 2010 data showed a higher overall total score of 1 in comparison to the IOM 2012 (3.3% against 2.4%). The IOM 2012 produced far less variation in scores, (0, 1, 2 or 6) whilst the BGPS 2010, probably due to the large sample produced scores across the spectrum. Scores were generally lower for the IOM 2012 than the BGPS 2010 equivalent with 3% of men scoring 1 against 4.1% of men in the BGPS 2010. Similarly 1.8% of women scored 1 on the IOM 2012 study in comparison to 2.5% of women in the BGPS 2010.

4.7 DSM-IV score by age

Table 9: *DSM-IV score by* shows valid DSM-IV scores by age. Of the valid responses those in the 35-44 and the 65-74 age groups were most likely to score 1 on the DSM-IV spectrum (3.5% and 3.2% respectively). 35-44 year olds were also most likely to score 2 on the DSM-IV scale. Those who were deemed 'at risk' crossed the age spectrum. Those that scored 6 and are considered problem gamblers were in the 45-54, 55-64 and 75+ age groups (a cumulative total of 1.1% and an overall total of 0.2%). These percentages provide a best estimate for prevalence of at risk gamblers in the general population by age.

Table 9: DSM-IV score by age

		Age Group							
DSM-IV score	16-24	25-34	3544	45-54	55-64	65-74	75+	Total	
0	98.0	98.6	95.1	97.3	96.7	96.2	98.1	97.0	
1	2.0	1.4	3.5	2.2	2.3	3.2	1.1	2.4	
2			1.4	0.3	0.5	0.6	0.4	0.5	
6				0.2	0.5		0.4	0.2	
Bases (weighted)	241	259	333	349	304	221	188	1942	
Bases (un-weighted)	47	146	293	419	409	325	256	1942	

4.8 Problem gambling prevalence by marital status

Table 10: *DSM-IV score by marital status* shows DSM-IV scores by marital status. Interestingly those in civil partnerships are statistically most likely to positively respond to a DSM-IV question with an overall response rate of 9.2% putting them at the at risk category. The term Civil Partnership in the questionnaire was clarified as follows: 'A civil partner in a legally-recognised Civil Partnership'. This is a particularly high statistic given that Civil Partnerships were only legalised in March 2011. It may well be the case that respondents ticked the civil partnership box due to a lack of suitable alternatives i.e. common law and cohabiting options. Those who were single or divorced were similarly likely to respond to a DSM-IV question (3.6% and 3.4% respectively).

Table 10: DSM-IV score by marital status

		Marital Status								
DSM-IV score	Single	Married	Civil partner	Separated	Divorced	Widowed	Total			
0	96.4	97.1	90.8	100.0	96.7	98.9	97.0			
1	2.9	2.2	6.2		3.0	0.7	2.4			
2	0.7	0.5	3.0				0.5			
6		0.2			0.4	0.4	0.2			
Problem gambler (3+)		0.2			0.4	0.4	0.2			
Bases (weighted)	563	896	26	42	207	183	1942			
Bases (un-weighted)	331	1019	25	42	254	247	1942			

4.9 Problem gambling prevalence by living arrangements

Figure 4: *DSM-IV by living arrangements* shows problem gambling prevalence by living arrangements. Overall those who live in a household as a couple are more likely to score on

the DSM-IV scale although this was not the case for individuals who had responded to two DSM-IV questions. There is no difference between living arrangements for individuals who are problem gamblers (0.2% if living alone and 0.2% if living in a household as a couple).

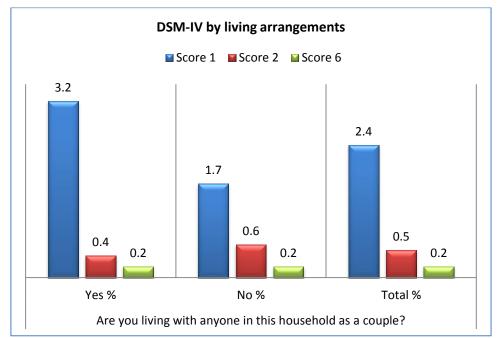


Figure 4: DSM-IV by living arrangements

	Yes	No	Total
Bases (weighted)	932	894	1942
Bases (un-weighted)	942	857	1942

4.10 Problem gambling prevalence by economic activity

Table 11: DSM-IV score by economic status shows Problem gambling prevalence by economic activity. Those in full time education, unpaid work, those who were waiting to take up paid work, those who were unemployed and those who were unemployed and temporarily unable to look for work due to short sickness did not respond to any of the DSM-IV questions. Individuals in the general population most likely to score one and/or two are those who were unable to work due to long term disability (7.8% and 2.5% respectively). Those in paid work score next highest with 2.6% scoring one, .4% scoring two and .2% scoring six. Those who are retired are the only other employment group who score across the spectrum with 1.8% scoring one, .7% scoring two and .2% scoring six.

Table 11: DSM-IV score by economic status

		Economic Status									
Type of Gambling activity	Full time education	Employed	Unpaid work	Waiting to take up paid work	Unemployed	Unemployed and unable to work due to Temporary sickness	Unemployed due to long term disability	Retired	Looking after the home or family	Other	Total
0	1	96.8	100.0	100.0	100.0	100.0	89.7	97.4	97.4	97.6	97.0
1		2.6					7.8	1.8	2.6		2.4
2		0.4					2.5	0.7		2.4	0.5
6		0.2	·	·				0.2			0.2
Problem Gambler (3+)		0.2						0.2			0.2
Bases (weighted)	83	1106	11	4	16	7	42	406	125	46	1942
Bases (un-weighted)	19	995	14	4	11	3	49	567	120	54	1942

4.11 Individual DSM-IV questions by sex

Table 12: *Individual DSM-IV items by sex* shows responses to DSM-IV questions by sex. Over all those who are chasing losses score the highest with an average total of 2.1%. The next most common positive response to a DSM-IV question is a preoccupation with gambling with an average of 1%. Women are most like to cite chasing losses as a concern (1.8%).

Table 12: Individual DSM-IV items by sex

Individual response to DSM-IV items by Sex	Men	Women	Total
Chasing losses	2.4	1.8	2.1
A preoccupation with gambling	1.7	0.3	1.0
A need to gamble with increasingly amounts of money	0.3	0.1	0.2
Being restless or irritable when trying to stop gambling	0.1	0.1	0.1
Gambling as escapism	0.3	0.2	0.2
Lying to people to conceal extent of gambling	0.4	0.1	0.2
Having tried but failed to cut back on gambling	0.4		0.2
Having committed a crime in order to finance gambling	0.2		0.1
Having risked or lost a relationship/job/educational/work opportunity because of gambling	0.2		0.1
Reliance on others to help with a financial crisis caused by gambling	0.3		0.2
Bases (weighted)	938	970	1942

Bases (un-weighted)	932	976	1942	ĺ
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4.12 Individual DSM-IV questions by sex. Comparison with the BGPS 2010

Again the BGPS 2010 results were slightly higher than the IOM 2012 outcomes but this may be due to the larger population sample. There were some similarities which are shown in Table 13: *Individual DSM-IV questions. Comparison with the BGPS 2010*. For example, 2.4% of men on the Isle of Man and 2.7% of men in the UK cited chasing loses as a gambling factor. 1.8% of women on the Isle of Man and 1.6% of women in the UK positively responded to the same question. Interestingly the overall average total in the population for chasing loses was the same (2.1%).

Table 13: Individual DSM-IV questions. Comparison with the BGPS 2010

	ı	OM 2012 (%	5)	В	GPS 2010 (%	6)
Individual response to DSM-IV items by Sex	Men	Women	Total	Men	Women	Total
Chasing losses	2.4	1.8	2.1	2.7	1.6	2.1
A preoccupation with gambling	1.7	0.3	1	3.8	1.2	2.5
A need to gamble with increasingly amounts of money	0.3	0.1	0.2	1.3	0.6	0.9
Being restless or irritable when trying to stop gambling	0.1	0.1	0.1	1.3	0.3	0.8
Gambling as escapism	0.3	0.2	0.2	0.9	0.3	0.6
Lying to people to conceal extent of gambling	0.4	0.1	0.2	0.8	0.1	0.4
Having tried but failed to cut back on gambling	0.4		0.2	0.9	0.4	0.7
Having committed a crime in order to finance gambling	0.2		0.1	0.3	0.2	0.2
Having risked or lost a relationship/job/educational/work opportunity because of gambling	0.2		0.1	0.6	0.2	0.4
Reliance on others to help with a financial crisis caused by gambling	0.3		0.2	1.1	0.3	0.7
Bases (weighted)	938	970	1942	3790	3954	7744
Bases (un-weighted)	932	976	1942	3569	4176	7745

5 Attitudes to Gambling

5.1 Introduction

As well as exploring gambling participation and the prevalence of problem gambling the IOM 2012 survey also focused on attitudes to gambling. The questions used to explore these attitudes were again taken from the BGPS 2010. This has allowed some comparisons to be made.

The attitudes to gambling section of the survey was delivered via eight questions, each with a score between one and five (1 being strongly disagree and 5 being strongly agree). The scores from each of the questions were summed up giving a total of between 8 and 40. Some of the questions needed to be re-coded in order for this to happen, and this has been noted in the coding and syntax instructions in the appendix. A score of 24 represents a midpoint, or overall neutral attitude towards gambling. Scores above 24 represent a positive attitude towards gambling and conversely scores below 24 represent a negative attitude towards gambling.

Section 5.2 explores attitudes to gambling by sex. Section 5.4 looks at attitudes to gambling by age. Section 5.5 explores attitudes to gambling by marital status and section 5.7 looks at attitudes to gambling by economic status.

5.2 Attitudes towards gambling by sex

Table 14: Attitudes towards gambling by sex shows attitudes towards gambling by sex shows the separate scores for each item (between 1-5) and the total score. Taking into account a standard deviation of 3.16% and with a neutral score of 3, the average score for 5 of the items lay to the negative (less than 3) and three of the items were on the positive side (too many opportunities to gamble, sensible gambling, banning gambling). The overall mean for men was 23.7 and for women 22.7 with an average of 23. Bearing in mind a neutral view point of 24 this indicates that attitudes towards gambling lean slightly towards the negative. Women are slightly more negative than men over all (a score of 22.73 for women Vs. 23.68 for men).

Table 14: Attitudes towards gambling by sex

		Men	W	/omen	Total	
	Mean	Stan. Dev.	Mean	Stan. Dev.	Mean	Stan. Dev.
There are too many opportunities for gambling nowadays	3.72	0.99	3.93	0.86	3.83	0.93
People should have the right to gamble whenever they want	2.44	0.9	2.7	0.87	2.57	0.89
Gambling should be discouraged	2.87	0.94	2.54	0.9	2.71	0.94
Most people who gamble do so sensibly	3.13	0.91	2.98	0.93	3.05	0.93
Gambling is dangerous for family life	2.53	0.95	2.28	0.89	2.4	0.93
On balance gambling is good for society	2.57	0.87	2.49	0.82	2.53	0.85
Gambling livens up life	2.7	0.93	2.47	0.86	2.58	0.91
It would be better if gambling was banned altogether	3.71	0.96	3.36	0.95	3.53	0.97
(D) Attitude score	23.7	3.18	22.7	3.08	23	3.16

5.3 Attitudes towards gambling by sex comparison with the BGPS 2010

Table 15: Attitudes towards gambling by sex comparison with the BGPS 2010

	Men		Women		Total	
	Mean	SD	Mean	SD	Mean	SD
IOM 2012: There are too many opportunities for gambling nowadays	3.72	0.99	3.93	0.9	3.83	0.93
BGPS 2010: There are too many opportunities for gambling nowadays	2.16	0.92	2	0.8	2.69	0.89
IOM 2012: People should have the right to gamble whenever they want	2.44	0.9	2.7	0.9	2.57	0.89
BGPS 2010: People should have the right to gamble whenever they want	3.72	0.89	3.42	0.9	3.57	0.92
IOM 2012: Gambling should be discouraged	2.87	0.94	2.54	0.9	2.71	0.94
BGPS 2010: Gambling should be discouraged	2.81	0.98	2.57	1	2.69	0.97
IOM 2012: Most people who gamble do so sensibly	3.13	0.91	2.98	0.9	3.05	0.93
BGPS 2010: Most people who gamble do so sensibly	3.03	0.96	2.92	1	2.98	0.97
IOM 2012: Gambling is dangerous for family life ²	2.53	0.95	2.28	0.9	2.4	0.93
BGPS 2010: Gambling is dangerous for family life ²	2.41	0.95	2.29	0.9	2.35	0.94
IOM 2012: On balance gambling is good for society	2.57	0.87	2.49	0.8	2.53	0.85
BGPS 2010: On balance gambling is good for society	2.62	0.89	2.45	0.9	2.53	0.88
IOM 2012: Gambling livens up life	2.7	0.93	2.47	0.9	2.58	0.91

35

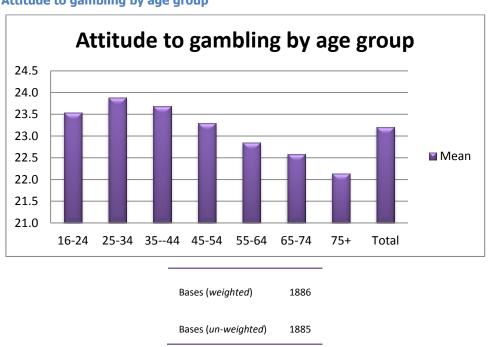
BGPS 2010: Gambling livens up life	2.82	0.96	2.56	0.9	2.69	0.94
IOM 2012: It would be better if gambling was banned altogether	3.71	0.96	3.36	1	3.53	0.97
BGPS 2010: It would be better if gambling was banned altogether	3.63	0.95	3.3	1	3.46	0.97
IOM 2012: Attitude score	23.7	3.18	22.7	3.1	23	3.16
BGPS 2010: Attitude score	23.2	4.48	21.5	4.4	22.3	4.53

Table 15: Attitudes towards gambling by sex comparison with the BGPS 2010 shows the IOM data against the BGPS 2010 survey. Scores from the IOM 2012 were slightly different to those found in the BGPS 2010 study although over all attitude scores were relatively similar (23.7 for the IOM 2012 study in comparison to 23.2 for the BGPS 2010 survey) tending towards the negative.

5.4 Attitudes towards gambling by ten year age groups

Using 24 as a neutral response to gambling, above 24 as a positive attitude towards gambling and below 24 as a negative attitude towards gambling it is clear that age does not have a particular effect on attitudes to gambling with each age group presenting a slightly negative attitude over all. The scores from the IOM 2012 are consistent with the scores from the BGPS 2010 attitude questions. The BGPS 2010 also did not find any particular variance of attitude according to age.

Figure 5: Attitude to gambling by age group



5.5 Attitudes towards gambling by Marital Status

Those who were single, married or in a civil partnership present scores closest to the neutral 24, although remaining marginally negative. Those who are widowed score the most negative attitude towards gambling with 22.34 (compared to a score of 22.33 for widows in the BGPS 2010). The greatest difference between the BGPS 2010 and the IOM 2012 score by marital status is for those who are separated or divorced. The IOM average mean for these groups (22.9) is higher than the average score presented by the BGPS 2010 (21.98) although both scores remain on the negative side of the neutral viewpoint.

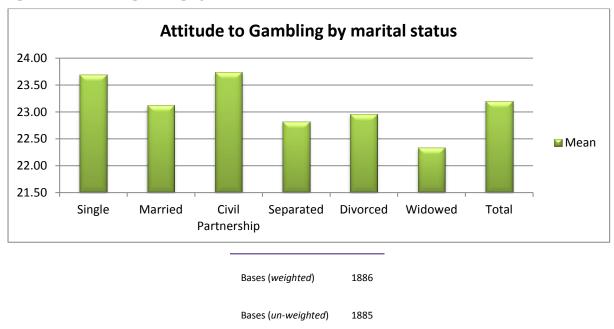


Figure 6: Attitude to gambling by marital status

5.6 Attitudes towards gambling by living arrangements

Again there were no particular differences in attitude dependant on whether the respondent was living in a household as a couple or not although attitudes leaned slightly towards the negative. This information was not discussed in the BGPS 2010 so no comparison can be made.

Are you living with anyone in this household as a couple?	Mean	Std. Deviation
Yes	23.41	3.17
No	23.01	3.17
Total	23.21	3.18

Table 16: Attitude towards gambling by living arrangements

5.7 Attitudes towards gambling by economic activity

Individuals who are waiting to take up paid work already present the most negative score out of the economic activity demographic (a mean of 21.21). Individuals who are in paid employment are the most positive although they still learn towards the negative (23.67). This information was not discussed in the BGPS 2010 so no comparison can be made.

Table 17: Attitudes towards gambling by economic activity

Which of these descriptions applies to what you were doing last week?	Mean	Std. Deviation
Going to school or college full-time (including on vacation)	22.53	3.50
In paid employment or self-employment (or away temporarily)	23.67	3.11
Doing unpaid work	22.03	3.74
Waiting to take up paid work already obtained	21.21	3.83
Looking for paid work or a Government training scheme	23.50	2.11
Intending to look for work but prevented by temporary sickness	22.54	0.96
Permanently unable to work because of long-term sickness or disability	22.39	3.25
Retired from paid work	22.43	3.07
Looking after the home or family	22.65	3.06
Doing something else	22.82	3.07
Total	23.21	3.16
Bases (weighted)	1838	
Bases (un-weighted)	1826	

6 Significant others

6.1 Introduction

Part of the remit for the IOM 2012 was to explore the role of significant others in identifying and dealing with problem gambling behaviour. In order to explore this several questions were designed to extract information from respondents about their own experiences in dealing with and approaching individuals they believe have exhibited problem gambling behaviour. Respondents were first asked whether they had, at any point in the previous 12 months advised an individual to gamble less. If the response was positive they were directed on to a further three questions which explored the relationship between themselves and the person they advised. Those who gave a negative response were directed to miss the breakdown question and move to a question designed to explore the identification of problem gambling in family members. The responses have been weighted to ensure they are representative of the population and percentages used provide a best estimate for the general population. The below analysis discusses this final section of the survey.

6.2 Advice given to a family member, friend or acquaintance in the previous 12 months

Table 18: Advice given to a family member, friend or acquaintance in the previous 12 months shows the number of individuals who positively responded to the question 'In the last 12 months have you advised any family member's friends or acquaintances to gamble less?' 6.9% of men and 9.2% of women; an overall average of 8%. Women are more likely to advise someone to gamble less.

Of the 8% who stated that they had at some point in the previous 12 months advised someone to stop gambling 48% stated that it was a close family member, 26.8% stated another family member and 56.8% stated that it was a close friend. Note that respondents were able to tick more than one category; this means that the percentage groups may not add up to 100%. There is a significant difference between men and women with women most likely to advise a close family member to gamble less (55.6%) and men most likely to advise a close friend (72.6%). On average the most common advice group is the close friend category (56.8%).

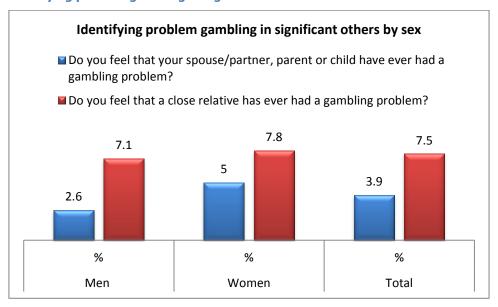
Table 18: Advice given to a family member, friend or acquaintance in the previous 12 months

	Men	Women	Total
In the last 12 months have you advised any family members, friends or acquaintances to gamble less?	6.9	9.2	8.0
A close family member	38.6	55.6	48.8
Another family member	21.8	30.2	26.8
A close friend	72.6	46.9	56.8
Bases (weighted)	938	970	1942
Bases (un-weighted)	932	976	1942

6.3 Identifying problem gambling in significant others

When asked 'Do you feel that your spouse/partner, parent or child have ever had a gambling problem' more women than men stated yes (5% for women compared to 2.6% for men). When asked 'Do you feel that a close relative has ever had a gambling problem' more women than men stated yes (7.8% for women compared to 7.1% for men)

Figure 7: Identifying problem gambling in significant others



	Men %	Women %	Total %
Bases (weighted)	938	970	1942
Bases (un-weighted)	932	976	1942

6.4 Advice given to a family member, friend or acquaintance in the previous 12 months by age group

Interestingly the number of positive responses to the question '*In the last 12 months have you advised any family member's friends or acquaintances to gamble less'* decreased as the age group increased. 16-24 year olds are over twice as likely to have advised someone to gamble less in the previous 12 months than both the 65-74 age group and the 75+ age group 10.7% compared to 4.1% and 3.8%). There is a noticeable percentage drop between the 55-64 age groups and the 65-74 age group (a drop of 3.9% from 8% to 4.1%).

There are some differences in the types of people who were advised according to age group. Individuals between the age of 35 and 74 are most likely to advise a close family member whilst interestingly the two age groups at each end of the spectrum 16-24 and 75+ are most likely to advise a close friend.

Table 19: Advice given to a family member, friend or acquaintance in the previous 12 months by age group

	16- 24	25- 34	35 44	45- 54	55- 64	65- 74	75+	Total
In the last 12 months have you advised any family members, friends or acquaintances to gamble less?	10.7	9.8	9.3	8.0	8.0	4.1	3.8	8.0
A close family member	47.1	26.8	47.2	55.1	64.8	66.3	25.4	48.8
Another family member		22.3	33.2	12.4	25.7	45.5	20.9	26.8
A close friend	100	41.7	45.6	45.2	55.6	13.3	80.0	56.8
Bases (weighted)	241	259	333	349	304	221	188	1942
Bases (un-weighted)	47	146	293	419	409	325	256	1942

6.5 Identifying problem gambling in significant others by age group

When asked the questions regarding the identification of problem gambling in significant others there were noticeable differences in response to these questions depending on age group. 35-44 years olds gave the highest positive responses to both questions, followed by the 55-64 age groups. Only 1.3% of 25-34 year olds stated that they believed a spouse/partner, parent or child ever had a gambling problem. This may, in part be due to the fact that marriages and children may be in their infancy during this age period and dependency and contact with parents may be less frequent than younger and older age groups. *Figure* 8: Identifying problem gambling in significant others by age group shows this information in chart format.

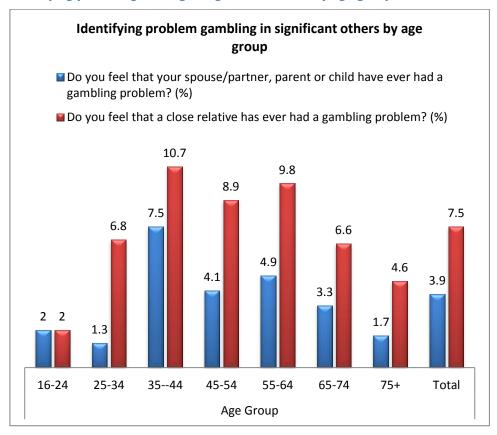


Figure 8: Identifying problem gambling in significant others by age group

	Single	Married	Civil Partnership	Separated	Divorced	Widowed	Total
Bases (weighted)	563	896	26	42	207	183	1942
Bases (un-weighted)	331	1019	25	42	254	247	1942

6.6 Advice given to a family member, friend or acquaintance in the previous 12 months by marital status

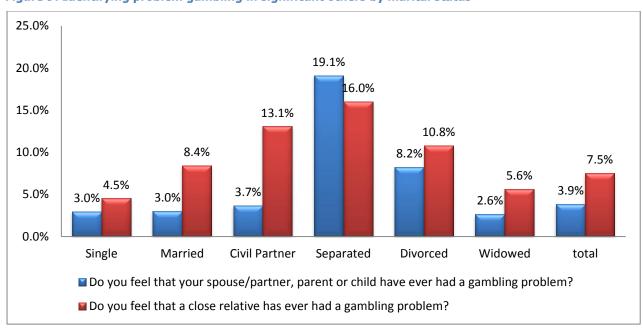
Again there were significant differences in advice given by marital status. 28% of separated individuals had given advice to someone they knew in the previous 12 months compared to 5.4% of married or widowed respondents. Of the separated respondents most gave advice to a close family member followed by a close friend. Individuals who are married are least likely to give advice to another family member but are most likely to give advice to a close family member. Conversely those that are single are least like to give advice to a close family member but most like to advise a close friend.

Table 20: Advice given to a family member, friend or acquaintance in the previous 12 months by marital status

	Single	Married	Civil Partner	Separated	Divorced	Widowed	Total
In the last 12 months have you advised any family members, friends or acquaintances to gamble less?	9.7	5.4	10.3	28.0	13.0	5.4	8.0
A close family member	31.2	44.3	30.4	83.0	67.5	43.8	48.8
Another family member	41.0	13.0	40.1	26.8	17.1	37.3	26.8
A close friend	77.7	31.7	70.5	66.4	66.2	62.1	56.8
Bases (weighted)	563	896	26	42	207	183	1942
Bases (un-weighted)	331	1019	25	42	254	247	1942

6.7 Identifying problem gambling in significant others by marital status

Figure 9: Identifying problem gambling in significant others by marital status



	Single	Married	СР	Separated	Divorced	Widowed	Total
Bases (weighted)	563	896	26	42	207	183	1942
Bases (un-weighted)	331	1019	25	42	254	247	1942

Separated individuals are most likely to believe that a spouse/partner, parent or child has previously had a gambling problem (19.1%). Widowed individuals are least likely to believe this to be the case (2.6%). Separated individuals are also most likely believe that a close

relative has had a gambling problem (16%) whilst those who were single are least likely to believe this to be the case.

6.8 Advice given to a family member, friend or acquaintance in the previous 12 months by living arrangements

There were differences in response to the question 'in the last 12 months have you advised any family member's friends or acquaintances to gamble less' depending on whether the respondent lives in a household as a couple or not. Those who do not living as a couple are far more likely to advise any family member or acquaintance to gamble less (10.2% compared to 6% for those who live as a couple). Those who do not live as a couple are most likely to advise a close friend whilst those who live as a couple are most likely to advise a close family member. The scores for a close family member are comparable.

Table 21: Advice given to a family member, friend or acquaintance in the previous 12 months by living arrangements

	Yes	No	Total
In the last 12 months have you advised any family members, friends or acquaintances to gamble less?	6.0	10.2	8.0
A close family member	45.4	51.8	48.8
Another family member	29.6	25.3	26.8
A close friend	39.7	64.9	56.8
Bases (weighted)	933	893	1942
Bases (un-weighted)	942	857	1942

6.9 Identifying problem gambling in significant others by living arrangements

Table 22: Identifying problem gambling in significant others by living arrangements

Do you live in a household as a couple?	Yes	No	Total
Do you feel that your spouse/partner, parent or child have ever had a gambling problem?	3.1	4.9	3.9
Do you feel that a close relative has ever had a gambling problem?	8.8	6.6	7.5
Bases (weighted)	933	893	1942
Bases (un-weighted)	942	857	1942

When asked 'Do you feel that your spouse/partner, parent or child have ever had a gambling problem' more individuals who did not live in a household as a couple responded positively than those that did (4.9% compared to 3.1%). The tables were turned for the

question *Do you feel that a close relative has ever had a gambling problem,* with 8.8% of individuals who were living in a household as a couple responding positively in comparison to 6.6% of those who were not.

6.10 Advice given to a family member, friend or acquaintance in the previous 12 months by economic status

Table 23: Advice given to a family member, friend or acquaintance in the previous 12 months by economic status

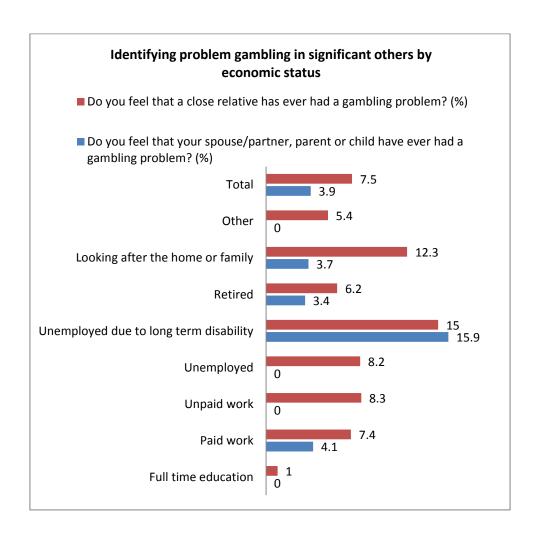
	Which	Which of these descriptions applies to what you were doing last week?									
	Full time education	Paid work	Unpaid work	Waiting to take up paid work	Unemployed	Unemployed and unable to work due to Temporary sickness	Unemployed due to long term disability	Retired	Looking after the home or family	Other	Total
In the last 12 months have you advised any family member's friends or acquaintances to gamble less?	15	8.7	8.3				13.6	3.8	12.7	3.3	8
A close family member		48.5					62	61.7	43.6		48.8
Another family member	100	21.1						32.4	35.6		26.8
A close friend	100	50.1	100				67	42.7	45.9		56.8
Bases (weighted)	83	1106	114		16	7	42	406	125	46	1942
Bases (un- weighted)	19	995	144		11	3	49	567	120	54	1942

Those that were either in full time education or unemployed due to long term disability are most likely to have advised a family member, friend or acquaintance to stop gambling in the previous 12 months (15% and 13.6% respectively). Retired individuals are least likely to offer advice under the same terms (3.8%). Interestingly no unemployed or temporarily unemployed individuals positively responded to this question. Of those who positively responded to the follow up questions 100% of those in full time education either advised a family member or a close friend and 100% of those in unpaid work advised a close friend.

6.11 Identifying problem gambling in significant others by economic status

Groups that did not respond to these questions have been omitted from Figure 10: *Identifying problem gambling in significant others by economic status* (waiting to take up paid work and unemployed and temporarily unable to look for work). Individuals who are unemployed due to long term disability are most likely to feel that a spouse/partner, parent of child has had a gambling problem at some point (15.9%). Those that are unemployed due to long term disability are also most likely to believe that a close relative has, at some point had a gambling problem (15%). Those who looked after the home or family also presented a high positive response rate to the close relative question with 12.3% believing that a close relative has, at some point, had a gambling problem.





7 GamCare Isle of Man - Comments and Next Steps to Service Development

The gambling landscape has altered dramatically with globalisation and the internet. We can now gamble remotely in a world-wide interactive market which is vast and varied. This baseline study has provided us with a state of the nation report for 2012 and what is clear is that gambling activity is changing and widening through the use of technology in the modern world and many previous assumptions we may have held about gambling have been swept away on this wave of advancement. While there is universal support from Regulators and the Industry for measures to protect the young and the vulnerable, it is clear that services aimed at education and prevention need to keep pace with the continuous development of the gambling industry to both raise awareness of those deemed "at risk" and to provide advice and support to those gamblers whose harmless flutter turns into something more serious and problematic.

On to the survey and whilst we can't make any statements on trends as it is the first survey of its kind, it has been useful to make comparisons with our nearest jurisdiction, the UK, using the British Gambling Prevalence Survey (BGPS) 2010. This has demonstrated that there are fewer pathological gamblers at 0.2%. Demographically, using the 2011 census, this equates to 127 individuals in comparison to 0.9% in the equivalent UK study. By contrast, GamCare Isle of Man in its first year of operation has had 44 referrals for problem gamblers and offered 568 appointments with a 78% attendance rate. Furthermore, of those gamblers who were scored, 86% rated as pathological gamblers. Given the survey results it would be surprising if in this short time more than a third of those affected had presented for support. GamCare UK have advised us that services generally see an increase in referrals and a peak around years 2 to 3!

The area of significant others affected by someone else's gambling appears to be at odds with reports of pathological and problem gambling with much greater numbers admitting to being affected by someone else's gambling. This is a new area of research not included in the BGPS and seems to highlight possible under-reporting by problem gamblers themselves & the hidden harm beneath the surface. Whilst other addictions such as substance misuse manifest sooner and are harder to disguise, gambling problems can be concealed until financial or familial breakdown surface. In GamCare Isle of Man we are seeing individuals presenting at the crises stage with large debts and financial losses being at the source of a referral. Significant Others referrals though are lower than expected given the research with 22 referrals. Evidently more awareness raising to those affected and a message that help is available to those affected in their own right and not as an adjunct to the treatment of the problem gambler is needed.

Also interesting is the 'at risk' category with 3.9% of men and 1.9% of women equating to 2444 in the population. This service has almost exclusively dealt with the pathological gamblers with only 1 presenting in the at risk stage. An area of practice to develop is more

preventative programmes targeting the 'at risk' with programmes that increase awareness of the early indicators of a problem developing.

Gambling activity per population as presented in this study and listed by those presenting to GamCare IOM are also useful to compare. It would appear that without the National Lottery and its Scratchcards and other lotteries, such as the Irish Lottery, gambling would almost certainly border on minority behaviour. By contrast, FOBT's or Fixed Odds Betting Machines seem to be the most commonly reported primary problem gambling activity at our fledgling service.

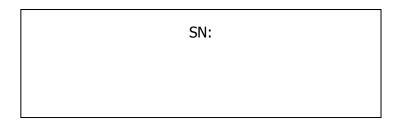
In conclusion, it is clear that whilst there are some similarities between our study and the BGPS, we can also see some differences, particularly in those presenting to our service at this time. This could be something that changes as the service grows and we look forward to continuing to develop this new initiative for the Isle of Man.

GamCare Isle of Man, September 2012

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Appendix 1: Questionnaire documentation

CONFIDENTIAL



Isle of Man Lottery & Gambling study

Booklet for Adults aged 16+

How to complete the questionnaire:

This questionnaire should be completed by the person who has the next birthday and is aged 16 and over.

Most of the questions on the following pages can be answered by putting a tick in the box next to or below the answer that applies to you.

You are sometimes told to skip over some questions in this survey. When this happens, you will see an arrow (\rightarrow) with a note that tells you what question to answer next.

EXAMPLE QUESTION (please do not fill in)

E1 Are you?

Tick ONE box

Male

→ Go to E2

	→	Go	to	E3
--	----------	----	----	----

Don't worry if you make a mistake: simply cross out the mistake and tick the correct box.

When you have completed it, please return the questionnaire in the pre-paid envelope provided as soon as possible by 31st January 2012.

No stamp is required.

SN:	001 - 005	
CKL:	006	
Mailing No.:	007 - 008	
Card (1):	009	
Batch No.:	010 - 014	

Spare Columns 015 - 019

SECTION A - Everyone please answer

Have you spent any money on any of the following activities in the last 12 months? Please tick **ONE box** for each activity.

Tick ONE box per activity

	Yes	No	
Tickets for the National Lottery Draw, including Thunderball and Euromillions and online	1	2	020
Scratchcards (but not online or newspaper or magazine scratchcards)	1	2	02:
Tickets for any other lottery, including charity lotteries	1	2	02:
The football pools	1	2	02:
Bingo cards or tickets, including playing at a bingo hall (not online)	1	2	024
Fruit or slot machines	1	2	02!

Virtual gaming machines <u>in a bookmakers</u> to bet on virtual roulette, keno, bingo etc	1	2	026
Table games (roulette, cards or dice) in a casino	1	2	027
Playing poker in a pub tournament/ league or at a club	1	2	028
Online gambling like playing poker, bingo, scratchcards, slot machine style games or casino games <u>for money</u>	1	2	029
Online betting <u>with a bookmaker</u> on any event or sport	1	2	030
Betting exchange This is where you lay or back bets against other people using a betting exchange. There is no bookmaker to determine the odds. This is sometimes called 'peer to peer' betting.	1	2	031
Betting on horse races <u>in a bookmaker's</u> , by phone or at the <u>track</u>	1	2	032
Betting on dog races <u>in a bookmaker's, by phone or at the track</u>	1	2	033

Betting on sports events in a bookmaker's, by phone or at the venue	1	2	034
Betting on other events <u>in a bookmaker's, by phone or at</u> <u>the venue</u>	1	2	035
Spread-betting In spread-betting you bet that the outcome of an event will be higher or lower than the bookmaker's prediction. The amount you win or lose depends on how right or wrong you are.	1	2	036
Private betting, playing cards or games for money with friends, family or colleagues	1	2	037
Another form of gambling in the last 12 months	1	2	038

Spare Columns 039 - 049

→ If you ticked YES for any activities please continue to Section B, otherwise please go to Section C (page 5)

SECTION B

For the next set of questions about gambling, please indicate the extent to which each one has applied to <u>you in the last 12 months.</u>

Please tick **ONE box** for each question.

Tick ONE box

	Every time I lost	Most of the time	Some of the time (less than half the time I lost)	Never
When you gamble, how often do you go 7.1.1.1 back another day to win back money you lost?	1	2	3	4 050
		Tick ONE box f	or each question	
	Very often	Fairly often	Occasionally	Never
How often have you found yourself 7.1.1.1 thinking about gambling (that is reliving past gambling experiences, planning the next time you will play, or thinking of ways to get money to gamble)?	1	2	3	4 051
Have you needed to gamble with more and 7.1.1.1 more money to get the excitement you are looking for?	1	2	3	4 052
Have you felt restless or irritable when 7.1.1.1 trying to cut down gambling?	1	2	3	4 053
7.1.1.1				
Have you gambled to escape from 7.1.1.1 problems or when you are feeling depressed, anxious or bad about yourself? 7.1.1.1	1	2	3	4 054
Have you lied to family, or others, to hide $7.1.1.1$ the extent of your gambling?	1	2	3	4 055
7.1.1.1				
Have you made unsuccessful attempts to $7.1.1.1$ control, cut back or stop gambling?	1	2	3	4
7.1.1.1				
$_{7.1.1.1}$ Have you committed a crime in order	1	2	3	4 057
to finance gambling or to pay gambling 7.1.1.1 debts?				
Have you risked or lost an important 7.1.1.1 relationship, job, educational or work opportunity because of gambling? 7.1.1.1	1	2	3	4 058
Have you asked others to provide money 7.1.1.1 to help with a financial crisis caused by gambling? 7.1.1.1	1	2	3	4 059 Spare Columns 060 - 069

SECTION C - Everyone please answer

Below is a list of things people have said about gambling. Please tick **ONE box** for each statement to show how much you agree or disagree.

	Please tick ONE box for EACH statement.	Strongly agree	Agree	Neither agree	Disagre e	Strongl y
Q12	There are too many opportunities for gambling nowadays	1	2	3	4	5
Q13	People should have the right to gamble whenever they want	1	2	3	4	5 071
Q14	Gambling should be discouraged	1	2	3	4	5
Q15	Most people who gamble do so	1	2	3	4	5
Q16	Gambling is dangerous for family life	1	2	3	4	5
Q17	On balance gambling is good for	1	2	3	4	5
Q18	Gambling livens up life	1	2	3	4	5 076
Q19	It would be better if gambling was	1	2	3	4	5

Spare Columns 078 - 079

SECTION D - Everyone please answer

Q20 In the last 12 months have <u>you</u> advised any family members, friends or acquaintances to gamble less?

	THE CHILDRE	
Yes		

Tick ONE hoy

080

No

→ Go to Q21 (page 6)

→ Go to Q22 (page 6)

Q21	Was the person/persons you advised	to gamble less one of the	he followi	ing.?		
			Pl	lease tick ON	IE box for each	h
				Yes	No	
	A close family member. For example child	a spouse, parent, partne	er or	1	2	081
	Another family member. Fo grandparent, cousin	r example aunt,	uncle,	1	2	082
	A close friend			1	2	083
	A work colleague or other acquaintar	ice		1	2	084
Q22	Do you feel that your spouse/partner gambling problem?	, parent or child has eve	er had a			
				Tick ONE be	ox .	085
			Yes No	2		
Q23	Do you feel that a close relative has (Aunt, Uncle, Nieces, Nephews)	ever had a gambling pro	blem?			
				Tick ONE be	ox .	086
			Yes	1		
			No	2		
Q24	Are you?					
			,	Tick ONE bo	ox	087
			Male		·	
58						

	Female	2
Q25 Q26	How old were you on your last birthday? Are you?	Please write in years old 088 - 089
Q27	Single, that is, never marriedMarried and living with husband/wifeA civil partner in a legally-recognised Civil PartnershipMarried and separated from husband/wifeDivorcedWidowed Are you living with anyone in this household as a couple?	7ick ONE box 090
	Yes	1 2 091
Q28	Which of these descriptions applies to what you were doing Going to school or college full-time (including on vacation) In paid employment or self-employment (or away temporarily) On a Government scheme for employment training Doing unpaid work for a business that you own, or that a relative owns Waiting to take up paid work already obtained	### 092 - 093

Looking for paid work or a Government training scheme		
	06	
Intending to look for work but prevented by temporary sickness or injury (sick or injured for 28 days or less)	07	
Permanently unable to work because of long-term sickness or disability	08	
Retired from paid work	09	
Looking after the home or family	10	
Doing something else	11	

THANK YOU FOR COMPLETING THIS QUESTIONNAIRE

Please return this questionnaire to NatCen in the pre-paid envelope provided.

No stamp is required

We really appreciate you taking time to take part in this study. All your answers will be treated in strict confidence.

If you would like to speak to someone in confidence about your own or someone else's gambling, below are some telephone numbers and websites that might be useful.

- GamCare, provides counselling, advice and practical help in addressing the social impact
 of gambling in the UK, can be visited at: www.gamcare.org.uk. Its confidential helpline
 is: 0845 6000 133. Non-UK residents can contact GamCare for details of International
 support organisations.
- Gamblers Anonymous is a fellowship of men and women who have joined together to do something about their own gambling problem and help others. There are regional

Appendix 2: Coding notes

Q1a - Q1s Gambling activity in the last 12 months

If an individual has responded to 1 or more questions, all 'not applicable' responses [-1'] have been re coded to 'No' [2]

If an individual has not responded to any questions, all 'not applicable' responses [-1'] have been re coded to 'Not answered' [-9]

Q2-Q11 The DSM-IV Problem Gambling Screen

If an individual has not responded to a question, it has been re coded to 'Not answered' [-9]

Q12-Q19 Attitudes to Gambling

If an individual has responded to 1 or more questions, all 'not applicable' responses [-1'] have been re coded to 'Partial Response' [0]

If an individual has not responded to any questions, all 'not applicable' responses [-1'] have been re coded to 'Not answered' [-9]

Q20-Q23 Problem Gambling in family members

If an individual has not responded to Q20 nor any of Q21a-Q21d the missing responses have been re coded to 'Not answered' [-9]

If an individual has responded 'Yes' to Q20 but has only answered 1 or 2 of the Q21a-Q21d questions the missing responses have been re coded to [-9]

If an individual has not responded to Q22 or Q23 question it has been re coded to 'Not answered' [-9]

If an Individual has not responded to Q20 but has subsequently answered one or more of Q21a-Q21d as yes Q20 has been re coded to 'Yes.'

If an Individual has not responded to Q20 but has subsequently answered all of Q21a-Q21d as 'No' Q20 has been re coded to 'No and Q21a-21d has been re coded to 'Not applicable.'

If an individual has responded 'No' to Q20 but has responded 'Yes' to one or more of Q21a-Q21d Q20 has been re coded to 'Yes.'

Q24-Q28 Demographics

If an individual has not responded to a question it has been re coded to 'Not answered' [-9]

<u>General</u>

If an individual has declined to answer any of the questions they have been deleted from the dataset.

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