

• 2015-2016 • Gambling Data & Statistics

A. Gaming Venues and/or Designated Areas

	BC	AB	SK	MB	ON	QC	NB
<u>Population 18+</u> ¹	3,853,429	3,270,588	874,797	1,003,021	11,117,133	6,733,665	620,087
<u>Bingo Halls and/or Designated Areas</u> ²							
Total Bingo Halls and/or Designated Areas	<u>25</u> ³	21	10	<u>2</u> ⁴	71	<u>66</u> ⁵	0
<u>Casinos</u> ⁶							
First Nation Casinos (On Reserve)	<u>1</u> ⁷	5	6	<u>3</u> ⁸	2	0	1
Non-First Nation Casinos	16	19	2	2	9	<u>6</u> ⁹	1
Total Casinos	17	24	8	5	11	6	2
<u>Electronic Gaming Machine (EGM) Venues</u>							
Bars, Lounges, etc. with VLTs	0	895	607	<u>494</u> ¹⁰	0	<u>1,783</u> ¹¹	<u>218</u> ¹²
Bingo Halls and/or Designated Areas with Slots or VLTs	<u>18</u> ¹⁴	0	0	<u>1</u> ¹⁵	0	0	0
Casinos with Slots	17	24	8	5	11	<u>6</u> ¹⁷	2
Racetracks with Slots or VLTs	<u>0</u> ¹⁸	4	0	<u>1</u> ¹⁹	14	0	0
Total EGM Venues	35	923	615	501	25	1,789	220
<u>Electronic Keno Designated Areas</u> ²¹							
Total Electronic Keno Designated Areas	3,640	83	<u>890</u> ²²	898	0	3	0
<u>Horse Racing Venues</u> ²³							
Major Racetracks	2	4	1	1	15	1	0
Minor Racetracks	1	2	0	4	4	7	1
<u>Teletheatres</u> ²⁴	40	53	3	8	63	9	4
Total Horse Racing Venues	43	59	4	13	82	17	5
<u>Lottery Ticket Outlets</u>							
Total Lottery Ticket Outlets	3,873	2,722	890	898	9,839	8,534	881
<u>Player-banked Poker Designated Areas</u> ²⁵							
Days Used per Month for Player-banked Poker Designated Areas	30	Unavailable	Unavailable	30	30	<u>30</u> ²⁶	30
Total Player-banked Poker Designated Areas	11	Unavailable	6	<u>4</u> ²⁷	9	4	1
<u>Sports Betting Designated Areas</u> ²⁸							
Days Used per Month for Sports Betting Designated Areas	0	0	0	0	<u>30</u> ²⁹	0	0
Total Sports Betting Designated Areas	0	0	0	0	<u>2</u> ³⁰	0	0
Total Venues	3,958	3,721	1,519	1,411	10,003	10,404	1,106

• 2015-2016 • Gambling Data & Statistics

B. Game Availability by Type

	BC	AB	SK	MB	ON	QC	NB
<u>Population 18+</u> ¹	3,853,429	3,270,588	874,797	1,003,021	11,117,133	6,733,665	620,087
Electronic Break Open / Pull-tab Units							
Electronic Break Open / Pull-tab Handheld Devices	0	Unavailable	0	0	0	0	0
Electronic Break Open / Pull-tab Terminals	915	Unavailable	0	0	940	0	0
Total Electronic Break Open / Pull-tab Units	915	Unavailable	0	0	940	0	0
Electronic Bingo Units							
<u>Electronic Bingo Handheld Devices</u> ²	0	Unavailable	0 ³	0	0	0	0
<u>Electronic Bingo Terminals/Kinzo/Play on Demand Games</u> ⁴	3,701	Unavailable	0	496 ⁵	6,200	0	0
Total Electronic Bingo Units	3,701	Unavailable	0	496	6,200	0	0
Electronic Gaming Machines (EGMs) ⁶							
Slots or VLTs at Bingo Facilities	2,782	0	0	0	0	0	0
Slots at Casinos	10,167 ⁷	12,832	3,106	3,587 ⁸	11,758 ⁹	6,243 ¹⁰	711
Slots or VLTs at Racetracks	0	1,304	0	140 ¹¹	10,352	0	0
VLTs at Bars, Lounges, etc.	0	5,956	3,992	6,372 ¹²	0	11,249 ¹³	2,000 ¹⁴
Total Electronic Gaming Machines (EGMs)	12,949	20,092	7,098	10,099	22,110	17,492	2,711
Gaming Tables ¹⁶							
<u>Electronic Gaming Tables</u> ¹⁷	44	Unavailable	2	1 ¹⁸	54 ¹⁹	25 ²⁰	2
Live Gaming Tables	519	Unavailable	88	104 ²²	611 ²³	220 ²⁴	26
Total Electronic and Live Gaming Tables	563	Unavailable	90	105	665	245	28
Seats at Gaming Tables							
Seats at Electronic Gaming Tables	342	Unavailable	13	5	329 ²⁵	231 ²⁶	11
Seats at Live Gaming Tables	4,040	Unavailable	724 ²⁷	865	Unavailable	1,577 ²⁸	294
Total Seats at Electronic and Live Gaming Tables	4,382	Unavailable	737	870	Unavailable	1,808 ²⁹	305
Lottery Ticket Terminals							
<u>Lottery Ticket Self-service Terminals</u> ³⁰	732	Unavailable	0	0	0	44	0
Lottery Ticket Retailer Terminals	3,640	Unavailable	890	919	9,848 ³¹	8,594	881
Total Lottery Ticket Terminals	4,372	2,200 ³²	890	919	9,848	8,638	881
Internet Gaming							
Internet Gaming Available	Yes	No	No	Yes	Yes	Yes	Yes
Total Games	18,084	Unavailable	7,188	10,204	29,915,000	17,737	2,739

• 2015-2016 • Gambling Data & Statistics

C. Type of Internet Gaming Available

	BC	AB	SK	MB	ON	QC	NB
Instant Win/Scratch	Yes	No	No	Yes	No	Yes	Yes
<u>Lottery Tickets</u> ¹	Yes	No	No	Yes	Yes	Yes	Yes
Bingo	Yes	No	No	Yes	No	Yes	Yes
Casino Slots	Yes	No	No	Yes	Yes	Yes	No
Casino Table Games	Yes	No	No	Yes	Yes	Yes	No
Ingenio	No	No	No	No	No	No	No
<u>Player-banked Poker</u> ²	Yes	No	No	Yes	No	Yes	No
Sports Betting (other than lottery tickets)	Yes	No	No	Yes	No	Yes	No
Video Poker	Yes	No	No	Yes	Yes	No	No

• 2015-2016 • Gambling Data & Statistics

D. Charitable Gaming Licences

	BC ¹	AB	SK	MB	ON	QC	NB	NS
<u>Population 18+</u> ²	3,853,429	3,270,588	874,797	1,003,021	11,117,133	6,733,665	620,087	780,411
Bingo Charitable Gaming Licences	316	1,004	<u>304</u> ³	204	2,942	<u>1,764</u> ⁴	<u>250</u> ⁵	19
Break Open / Pull-ticket Charitable Gaming Licences	0	322	<u>197</u> ⁷	104	50	Unavailable	<u>47</u> ⁸	72
Casino Charitable Gaming Licences	26	3,463	5	0	0	0	9	0
Poker Charitable Gaming Licences	76	0	<u>156</u> ¹⁰	24	<u>0</u> ¹¹	0	38	0
Raffle Charitable Gaming Licences	<u>9,600</u> ¹²	12,013	<u>3,722</u> ¹³	350	<u>185</u> ¹⁴	2,005	957	1,311
Other Charitable Gaming Licences	11	0	<u>287</u> ¹⁵	10	28	0	0	5,200
Total Charitable Gaming Licences	10,029	16,802	<u>4,671</u> ¹⁶	<u>692</u> ¹⁷	<u>3,205</u> ¹⁸	3,769	<u>1,279</u> ¹⁹	6,811

2 • 2015-2016 • Gambling Data & Statistics

0 E. Gross Government-operated Gaming Revenue

	BC	AB	SK	MB	ON	QC	NB	NS
Population 18+ ¹	3,853,429	3,270,588	874,797	1,003,021	11,117,133	6,733,665	620,087	780,229
Bingo								
Total Gross Govt-operated Bingo Revenue	269,047,000	<u>11,634,000</u>²	<u>0</u>³	<u>3,396,000</u>⁴	<u>127,961,000</u>⁵	19,344,000	0	0
Casinos								
Total Gross Govt-operated Casino Revenue	1,498,878,000	<u>1,207,303,000</u>⁷	356,186,000	<u>267,750,000</u>⁸	<u>1,659,301,000</u>⁹	<u>810,369,000</u>¹⁰	Unavailable	69,667,000
Electronic Gaming Machines (EGMs)								
Gross Govt-operated Slots or VLTs at Bingo Facilities Revenue	<u>242,360,000</u> ¹¹	0	0	0	0	0	0	0
Gross Govt-operated Slots at Casinos Revenue	<u>964,198,000</u> ¹²	1,207,303,000	334,137,000	<u>234,152,000</u> ¹³	<u>1,178,099,000</u> ¹⁴	<u>543,669,000</u> ¹⁵	Unavailable	57,112,000
Gross Govt-operated Slots at Racetracks Revenue	0	Unavailable	0	0	<u>1,672,470,000</u> ¹⁶	0	0	0
Gross Govt-operated VLTs at Bars, Lounges, etc. Revenue	0	630,546,000	240,869,000	<u>328,514,000</u> ¹⁷	0	888,447,000	<u>135,205,000</u> ¹⁸	<u>132,574,000</u> ¹⁹
Gross Govt-operated VLTs at Racetracks Revenue	0	0	0	6,092,000	0	0	0	0
Total Gross Govt-operated EGM Revenue	1,206,558,000	Unavailable	575,006,000	568,758,000	2,850,569,000	1,432,116,000	Unavailable	189,686,000
Internet Gaming								
Gross Govt-operated Internet Lottery Ticket Revenue ²⁰	Unavailable	0	0	Unavailable	Unavailable	30,588,000	2,135,000	3,059,000
Gross Govt-operated Other Internet Gaming Revenue	Unavailable	0	0	Unavailable	49,170,000	35,589,000	<u>714,000</u> ²¹	<u>1,261,000</u> ²²
Total Gross Govt-operated Internet Gaming Revenue	Unavailable	0	0	Unavailable	Unavailable	66,177,000	2,849,000	4,320,000
Lottery Tickets								
Gross Govt-operated Internet Lottery Ticket Revenue ²⁵	Unavailable	0	0	Unavailable	Unavailable	30,588,000	2,135,000	3,059,000
Gross Govt-operated Other Lottery Ticket Revenue	Unavailable	Unavailable	108,340,000	Unavailable	Unavailable	831,165,000	<u>81,974,000</u> ²⁶	<u>100,490,000</u> ²⁷
Total Gross Govt-operated Lottery Ticket Revenue	<u>589,015,000</u>³⁰	Unavailable	108,340,000	116,246,000	1,705,100,000	861,753,000	84,109,000	103,549,000
Total Gross Government-operated Gaming Revenue	2,356,940,000	Unavailable	705,395,000	721,998,000	5,214,002,000	2,615,502,000	Unavailable	307,051,000

• 2015-2016 • Gambling Data & Statistics

F. Gross Horse Racing Revenue

	BC	AB	SK	MB	ON	QC	NB	NS
<u>Population 18+</u> ¹	3,853,429	3,270,588	874,797	1,003,021	11,117,133	6,733,665	620,087	780,222
Total Gross Horse Racing Revenue	34,016,000	31,500,000	2,504,000	6,254,000	208,792,000	18,944,000	921,000	2,499,000

• 2015-2016 • Gambling Data & Statistics

G. Gross Charity-operated Gaming Revenue

	BC	AB	SK	MB	ON	QC	NB	NS
<u>Population 18+</u> ¹	3,853,429	3,270,588	874,797	1,003,021	11,117,133	6,733,665	620,087	780,229
Bingo Gross Charity-operated Gaming Revenue	3,807,000	<u>42,339,000</u> ²	5,956,000	36,450,000	<u>83,224,000</u> ³	19,906,000	<u>11,195,000</u> ⁴	11,725,000
Break Open / Pull-tickets Gross Charity-operated Gaming Revenue	0	26,493,000	679,000	2,800,000	<u>106,942,000</u> ⁶	4,515,000	<u>583,000</u> ⁷	3,713,000
Casinos Gross Charity-operated Gaming Revenue	43,000	<u>253,426,000</u> ⁹	17,000	0	0	0	12,000	0
Poker Gross Charity-operated Gaming Revenue	150,000	Unavailable	137,000	680,000	0	0	95,000	0
Raffles Gross Charity-operated Gaming Revenue	<u>66,695,000</u> ¹⁰	97,676,000	33,448,000	37,800,000	<u>126,816,000</u> ¹¹	28,475,000	<u>18,650,000</u> ¹²	24,048,000
Other Gross Charity-operated Gaming Revenue	396,000	0	10,927,000	90,000	Unavailable	0	0	Unavailable
Total Gross Charity-operated Gaming Revenue	71,091,000	419,934,000	51,164,000	<u>77,820,000</u> ¹³	<u>316,982,000</u> ¹⁴	52,896,000	<u>30,222,000</u> ¹⁵	39,486,000

2 • 2015-2016 • Gambling Data & Statistics

0 H. Net Gaming Revenue to Government

	BC	AB	SK	MB	ON	QC	NB	NS
<u>Population 18+</u> ¹	3,853,429	3,270,588	874,797	1,003,021	11,117,133	6,733,665	620,087	780,229
Bingo								
Total Net Bingo Revenue to Government	Unavailable	<u>7,661,000</u> ²	<u>0</u> ³	1,577,000	<u>0</u> ⁴	<u>893,000</u> ⁵	0	0
Casinos								
Total Net Casino Revenue to Government	Unavailable	<u>852,238,000</u> ⁶	211,819,000	176,097,000	<u>236,575,000</u> ⁷	<u>176,417,000</u> ⁸	29,500,000	26,794,000
Electronic Gaming Machines (EGMs)								
Net Slots or VLTs at Bingo Facilities Revenue to Government	Unavailable	0	0	0	0	0	0	0
Net Slots at Casinos Revenue to Government	Unavailable	852,238,000	199,505,000	<u>161,279,000</u> ⁹	Unavailable	Unavailable	Unavailable	24,441,000
Net Slots at Racetracks Revenue to Government	0	Unavailable	0	0	981,041,000	0	0	0
Net VLTs at Bars, Lounges, etc. Revenue to Government	0	530,471,000	176,000,000	<u>178,555,000</u> ¹⁰	0	Unavailable	Unavailable	<u>79,441,000</u> ¹¹
Net Revenue VLTs at Racetracks to Government	0	0	0	4,148,000	0	0	0	0
Total Net Revenue EGMs to Government	Unavailable	Unavailable	375,505,000	343,982,000	Unavailable	Unavailable	Unavailable	103,882,000
Internet Gaming								
<u>Net Internet Lottery Ticket Revenue to Government</u> ¹²	Unavailable	0	0	Unavailable	Unavailable	Unavailable	Unavailable	Unavailable
Net Other Internet Gaming Revenue to Government	Unavailable	0	0	Unavailable	Unavailable	Unavailable	Unavailable	Unavailable
Total Net Internet Gaming Revenue to Government	Unavailable	0	0	Unavailable	Unavailable	Unavailable	Unavailable	Unavailable
Lottery Tickets								
<u>Net Internet Lottery Ticket Revenue to Government</u> ¹³	Unavailable	0	0	Unavailable	Unavailable	Unavailable	Unavailable	Unavailable
Net Other Lottery Ticket Revenue to Government	Unavailable	352,192,000	<u>841,000</u> ¹⁴	Unavailable	Unavailable	Unavailable	Unavailable	Unavailable
Total Net Lottery Ticket Revenue to Government	<u>369,074,000</u> ¹⁵	352,192,000	841,000	62,054,000	1,046,691,000	476,570,000	43,843,000	53,122,000
Total Net Gaming Revenue to Government	1,313,500,000	Unavailable	388,660,000	422,431,000	2,264,307,000	Unavailable	Unavailable	159,357,000

• 2015-2016 • Gambling Data & Statistics

I. Net Charity-operated Gaming Revenue

	BC	AB	SK	MB	ON	QC	NB	NS
<u>Population 18+</u> ¹	3,853,429	3,270,588	874,797	1,003,021	11,117,133	6,733,665	620,087	780,229
Net Charity-operated Bingo Revenue	2,253,000	<u>8,042,000</u> ²	3,614,000	4,650,000	<u>22,116,000</u> ³	9,807,000	<u>7,047,000</u> ⁴	7,501,000
Net Charity-operated Break Open / Pull-tickets Revenue	0	14,981,000	548,000	540,000	<u>39,109,000</u> ⁶	Unavailable	<u>505,000</u> ⁷	2,853,000
<u>Net Charity-operated Casinos Revenue</u> ⁹	37,000	<u>90,855,000</u> ¹⁰	7,000	0	0	0	9,000	0
Net Charity-operated Poker Revenue	99,000	Unavailable	123,000	90,000	0	0	69,000	0
Net Charity-operated Raffles Revenue	<u>37,080,000</u> ¹¹	63,182,000	20,538,000	14,380,000	<u>56,065,000</u> ¹²	24,490,000	<u>14,797,000</u> ¹³	18,694,000
Net Charity-operated Other Revenue	423,000	0	4,553,000	20,000	0	0	0	Unavailable
Total Net Charity-operated Gaming Revenue	39,892,000	177,060,000	29,383,000	<u>19,680,000</u> ¹⁴	<u>117,290,000</u> ¹⁵	34,297,000	<u>22,144,000</u> ¹⁶	29,048,000

• 2015-2016 • Gambling Data & Statistics

J. Distributions to Charity, Problem Gambling, and Responsible Gaming

	BC	AB	SK	MB	ON	QC	NB	NS
<u>Population 18+</u> ¹	3,853,429	3,270,588	874,797	1,003,021	11,117,133	6,733,665	620,087	780,229
<u>Charity Distributions</u> ²								
Total Charity Distributions	135,000,000	<u>Unavailable</u> ³	Unavailable	Unavailable	145,270,000	24,990,000	1,200,000	6,769,000
<u>Problem Gambling (Health) Distributions</u> ⁵								
Problem Gambling Distributions to Awareness	2,741,000	Unavailable	1,875,000	1,771,000	5,300,000	2,078,000	54,000	Unavailable
Problem Gambling Distributions to Research	175,000	<u>1,500,000</u> ⁶	250,000	0	3,470,000	122,000	0	Unavailable
Problem Gambling Distributions to Treatment	1,973,000	Unavailable	1,738,000	1,181,000	21,100,000	16,864,000	623,000	Unavailable
Problem Gambling Distributions to Other	1,046,000	Unavailable	485,000	423,000	9,000,000	696,000	77,000	Unavailable
Total Problem Gambling (Health) Distributions	<u>5,935,000</u> ⁷	Unavailable	<u>4,348,000</u> ⁸	<u>3,375,000</u> ⁹	38,870,000	19,760,000	754,000	<u>3,443,000</u>
<u>Responsible Gaming (Industry) Distributions</u> ¹¹								
Total Responsible Gaming (Industry) Distributions	3,394,000	3,300,000	<u>908,000</u> ¹²	<u>2,003,000</u> ¹³	15,606,000	<u>2,820,000</u> ¹⁴	<u>732,000</u> ¹⁵	1,162,000

• 2015-2016 • Gambling Data & Statistics

K. Percentage of Government Gaming Revenue Distributed to Problem Gambling

	BC	AB	SK	MB	ON	QC	NB	NS
<u>% of Govt Gaming Revenue Distributed to Problem Gambling¹</u>	0.45	Unavailable	1.12	0.80	1.72	Unavailable	Unavailable	2.16

• 2015-2016 • Gambling Data & Statistics

L. Percentage of Problem Gambling Distributions Allocated to Awareness, Research, and Treatment

	BC	AB	SK	MB	ON	QC	NB	NS
Percentage of Problem Gambling Distributions Allocated to Awareness	46.2	Unavailable	43.1	52.5	13.6	10.5	7.2	Unavailable
Percentage of Problem Gambling Distributions Allocated to Research	2.9	Unavailable	5.7	0.0	8.9	0.6	0.0	Unavailable
Percentage of Problem Gambling Distributions Allocated to Treatment	33.2	Unavailable	40.0	35.0	54.3	85.3	82.6	Unavailable
Percentage of Problem Gambling Distributions Allocated to Other	17.6	Unavailable	11.2	12.5	23.2	3.5	10.2	Unavailable

2 • 2015-2016 • Gambling Data & Statistics

0 M. Gambling Participation

1		BC	AB	SK	MB	ON ¹	QC	NB	
5	Prevalence Survey Details								
-	Prevalence Survey Age of Sample	18+	18+	19+	18+	18+	18+	19+	1
2	Prevalence Survey Sample Size	3,058	1,054	1,848	1,206	4,035	12,008	2,800	5.
0	Year of Prevalence Survey	<u>2013-14</u>	<u>2009</u>	<u>2001</u>	<u>2017</u>	<u>2010-11</u>	<u>2012</u>	<u>2014</u>	2
1	Gambling Activity Participation								
6	Bingo Participation	5.7	4.8	8.4	10.1	4.6	4.2	7.7	
	Bookies Participation	In Sports Events	-	0.2	-	-	-	In Sports Events	
	Cards Participation ³	22.2	21.8	10.8	11.1	In Games of Skill	2.4	5.0	
	Casino Slots Participation	28.0	<u>15.4</u> ⁵	20.3	27.4	20.5	13.5	13.8	
	Casino Table Games Participation	In Casino Slots	7.0	7.3	6.4	5.9	In Casino Slots	In Casino Slots	
	Charities Participation	45.8	-	63.7	51.6	49.7	26.2	51.3	4
	EGMs (Non-casino) Participation	3.3	<u>11.7</u> ⁷	17.7	-	In Casino Slots	4.1	7.7	
	Games of Skill Participation ⁸	In Cards	In Cards	6.8	In Cards	15.7	4.9	3.8	
	Horse Racing Participation	5.4	3.5	2.7	6.3	4.2	0.6	0.9	
	Internet Participation	3.7	3.1	0.2	1.4	1.9	1.5	0.7	
	Scratch/Instant Win Participation ¹⁰	In Lotteries	33.0	27.5	In Lotteries	30.4	31.7	28.6	2
	Speculative Investments Participation ¹¹	7.7	8.6	8.4	-	4.6	-	2.3	
	Sports Events Participation ¹²	12.3	7.9	9.3	-	9.0	2.5	5.1	
	Sports Lotteries Participation	3.9	In Sports Events	5.3	11.3	In Sports Events	In Sports Events	3.3	
	Ticket Lotteries Participation ¹³	81.6	62.3	62.6	55.3	61.4	60.6	58.4	46
	Participation in Any Gambling Activity¹⁵	72.5	73.5	86.6	77.3	82.9	66.6	85.0	7

2 • 2015-2016 • Gambling Data & Statistics

0 N. Problem Gambling Prevalence

1		BC	AB	SK	MB	ON	QC	NB	
5	Prevalence Survey Details								
-	Prevalence Survey Age of Sample	18+	18+	19+	18+	18+	18+	19+	
2	Prevalence Survey Size of Sample	3,058	1,054	1,848	1,206	4,035	12,008	<u>3,863</u> ¹	
0	Year of Prevalence Survey	<u>2013-14</u>	<u>2009</u>	<u>2001</u>	<u>2017</u>	<u>2010-11</u>	<u>2012</u>	<u>2014</u>	
1	CPGI Levels (%)⁴								
6	CPGI Levels (%) Non-gamblers	27.5	26.5	13.4	25.8	17.1	33.4	15.4	
	CPGI Levels (%) Non-problem Gamblers	61.3	Unavailable	71.4	70.8	75.8	61.8	75.7	
	CPGI Levels (%) Low-risk Gamblers	7.9	Unavailable	9.3	2.9	4.6	2.9	6.1	
	CPGI Levels (%) Moderate Risk Gamblers	2.6	4.0	4.7	0.3	1.9	1.4	1.8	
	CPGI Levels (%) Problem Gamblers	0.7	0.9	1.2	0.2	0.6	0.4	1.0	

2 • 2015-2016 • Gambling Data & Statistics

0 O. Helpline Calls and Counselling

1

5

-

2

0

1

6

	BC	AB	SK	MB	ON	QC	NB	NS
<u>Population 18+</u> ¹	3,853,429	3,270,588	874,797	1,003,021	11,117,133	6,733,665	620,087	780,225
Helpline Calls								
Helpline Calls - Own Problem	2,514	213	514	547	978	10,901	Unavailable	Unavailat
Helpline Calls - Other's Problem	242	109	46	126	595	1,068	Unavailable	Unavailat
Total Problem Gambling Helpline Calls	2,756	322	560	<u>686</u> ²	1,573	11,969	302	Unavailat
<u>Helpline Calls - Miscellaneous</u> ³	1,409	<u>Unavailable</u> ₄	528	1,134	6,646	405	390	Unavailat
Total Helpline Calls	4,165	692	1,088	<u>1,805</u> ⁵	8,219	12,374	692	794
<u>Government-funded Treatment Agencies/Entities</u> ⁷								
Total Government-funded Treatment Agencies/Entities	Unavailable	Unavailable	12	<u>1</u> ⁸	Unavailable	17	2	2
<u>Full-time Equivalent (FTE) Counsellors</u> ⁹								
Total Full-time Equivalent (FTE) Counsellors	29	Unavailable	16	<u>13.1</u> ¹⁰	Unavailable	Unavailable	7	Unavailat
<u>Counselling Clients</u> ¹¹								
Counselling Clients Own Problem	1,434	Unavailable	285	283	<u>2,759</u> ¹²	2,587	70	<u>256</u> ¹³
Counselling Clients Other's Problem	Unavailable	Unavailable	14	44	<u>1,008</u> ¹⁴	Unavailable	5	18
Total Counselling Clients	Unavailable	Unavailable	299	<u>325</u> ¹⁵	<u>4,103</u> ¹⁶	Unavailable	75	274

• 2015-2016 • Gambling Data & Statistics

P. On-site Information and Support at Gaming Venues

	BC ¹	AB ²	SK ³	MB ⁴	ON ⁵	QC ⁶	NB
<u>Population 18+⁹</u>	3,853,429	3,270,588	874,797	1,003,021	11,117,133	6,733,665	620,08
<u>Responsible Gambling (RG) Terminals¹⁰</u>							
Responsible Gambling Terminals at Bars, Lounges, etc. with VLTs	0	0	0	0	0	0	12
Responsible Gambling Terminals at Bingo Halls and/or Designated Areas	18 ¹¹	0	0	0	31	0	0
Responsible Gambling Terminals at Casinos	17	26	9 ¹²	2 ¹³	10	6 ¹⁴	1
Responsible Gambling Terminals at Racetracks with Slots or VLTs	0	2	0	0	14	0	0
Responsible Gambling Terminals at Other Gaming Venues	0	0	0	1 ¹⁵	0	0	0
Responsible Gambling Terminals at Other Venues	0	0	0	0	0	1 ¹⁶	0
Total Responsible Gambling Terminals	35	28	9	3	55	7	13
<u>On-site Support Centres¹⁷</u>							
On-site Support Centres at Bars, Lounges, etc. with VLTs	0	0	0	0	0	0	0
On-site Support Centres at Bingo Facilities	0	0	0	0	31	0	0
On-site Support Centres at Casinos	17	26	2 ¹⁸	2 ¹⁹	10	5 ²⁰	1
On-site Support Centres at Racetracks with Slots or VLTs	0 ²¹	2	0	0	14	0	0
On-site Support Centres at Other Venues	0	0	0	0	0	0 ²²	0
Total On-site Support Centres	17	28	2	2	55²³	5	1
<u>Operating Hours and Staffing</u>							
Centres Always Open When Venue Open	Yes	No	Yes	Yes	Yes	No	No
Centres Always Staffed When Venue Open	No	No	No	No ²⁴	No	Varies ²⁵	Yes
Total Full-time Equivalent Centre Staff	21	20	5²⁶	2.5	37	7	3
<u>Visitors to Centres for Problem/Responsible Gambling Purposes</u>							
Total Visitors to Centres for Problem/ Responsible Gambling Purposes	106,286²⁷	47,536	Unavailable²⁸	4,419²⁹	309,704³⁰	40,464	2,145
<u>Self-exclusion (SE)³¹</u>							
Total on Self-exclusion Lists	7,014³²	1,458	890³³	1,464	18,569	5,012³⁴	148
Total Self-exclusion Breaches Detected	9,480	98	115³⁵	474	2,853	3,872	12