

## A BIBLIOGRAPHY TO HUMAN-COMPUTER INTERACTION: CONCEPTS, METHODS AND PROBLEMS

by

David R. Hill

Research Report No. 84/168/26 October 1984

# DEPARTMENT OF COMPUTER SCIENCE

## A BIBLIOGRAPHY TO HUMAN-COMPUTER INTERACTION: CONCEPTS, METHODS AND PROBLEMS

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© David R. Hill 1984 Department of Computer Science The University of Calgary 2500 University Drive N. W. Calgary, Alberta, Canada T2N IN4 A Bibliography to Human-Computer Interactions: concepts, methods and problems

Note:

This is a preliminary report -- an expanded version is in preparation.

A list of keywords for access, is on pages 10 and 11. They appear between '%' characters in for each entry.

### A bibliography to Human-Computer Interaction: concepts, methods and problems

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BLASER, A. & HACKEL, J. (1977) Interactive Systems. 380 pp. Lecture Notes In Computer Science Vol. 49. New York; Springer-Verlag. %book, conference%

BOLINGER. D. (ed) (1972) Intonation. 444 pp. Harmondsworth, UK: Penguin Books. %book, speech i/o, underlying theory, intonation%

BOOTH, T.L., AMMAR, R. & LENK, A. (1981) An Instrumentation system to measure user performance in interactive systems. Journal of Systems Software 2 (2). 139-146, June. %paper, performance, experiment%

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BROWN. J.W. (1982) Controlling the complexity of menu networks. Communications of the ACM 25 (7), 412-418. July. %paper, menus, complexity, principles%

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CARD. S.K., MORAN. T.P. & NEWELL. A (1976) The manuscript editing task: a routine cognitive skill. Xerox PARC Report SSL-76-8, 77pp. Palo Alto, CA: Xerox. % report, information theory, model, task analysis. editing, knowing the user%

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CARD, S.K., MORAN, T.P. & NEWELL, A. (1983) The Psychology of Human-computer interaction. Hillsdale, NJ: Lawrence Erlbaum. %book, psychological principles, modelling, format specification, applications, experiment, performance (& limitations), modelling, cognition%

CARROLL, J.M. (1983) Presentation and form in user-interface architecture. Byte 8 (12), 113-122, December, % paper, popular, dialog structure, learning, training, classes of users, metaphors, dialog design guidelines%

CARROLL, J.M. & THOMAS, J.C. (1982) Metaphor and cognitive representation of computing systems. IEEE Transactions on Systems, Man & Cybernetics SMC-12 (2), 107-116, March/April. %paper, psychological principles, cognition, metaphors%

CATER, J.P. (1983) Electronically Speaking. 230p., Indianapolis: Howard W. Sams. %book, popular, speech i/o, applications, hardware%

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CHERRY, C. (1978) On Human Communication. 374pp, 3rd. edition, Cambridge, MA: MIT Press. %book, general principles, communication, language aspects, cognitive aspects, speech analysis%

CLANTON, C. (1983) The future of metaphor In man-computer systems. Byte 8 (2), 263-279, December. %paper, popular, metaphors, layering, user models (of system), learnability, general principles, knowing the user%.

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COHEN, A. & NOOTEBOOM, S.O. (1975) Structure and Process In Speech Perception. 353pp. New York: Springer-Verlag. %book, speech i/o, conference, perception, underlying theory%

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COTON, J.W. & KLATZKY, A.L (1978) Semantic Factors In Cognition. 2S6pp. Hillsdale, NJ: Lawrence Er-1baum. %book, cognitive aspects, learning, models, visual, information processing, semantic, memory%

COABALLIS, M.C. & BEALE, I.L (1976) The Psychology of Left and Right. 240pp. Hillsdale, NJ: Lawrence Erlbaum. %book, psychological principles, underlying theory, left/right handedness%

COREN, S. & GIRGUS, J.S. (1978) Seeing Is Deceiving. 272pp, Hillsdale, NJ: Lawrence Erlbaum. %book, psychological principles, illusions, taxonomy, perception, visual, neural mechanisms%

CUFF, R.N. (1980) On casual users. International Journal of Man-Machine Studies, 12 (2), 163-18S, February. %paper, user classes, user profiles, database access, dialog design principles%

CURTIS, W. (1981) Human Factors In Software Development. 641 pp New York: IEEE (Catalog Number EHO 185-9) %collection, problem solving in programming, language characteristics, program specification, debugging & faults, Individual differences, software tools, programmer behaviour% :

DARLINGTON, J., DZIDA, W. & HERDA, S. (1983) The role of excursions in interactive systems. International Journal of Man-Machine Studies 18 (2), 101-112, February. %paper, dialog design principles%

DAVIS, A. (1983) User or computer error? Observations on a statistics package. International Journal of Man-Machine Studies 19 (4), 359-376, October. %paper, experiment, general principles, user classes, errors%

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FOLEY, J. & WALLACE, V. (1974) The art of natural graphic man-machine conversation. Proceedings of the IEEE 62 (4), 462-471, April. %paper, dialog design principles, graphical i/o%

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LEDGARD, H., SINGER, A. & WHITESIDE, J. (198I) Directions In Human Factors for Interactive Systems. 190 pp. Berlin: SprInger-Verlag, %book, methodology, real system, experiment, formal specification, experimental design, dialog design principles, general principles%

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McCORMICK, E.J. (1976) Human Factors In Engineering and Design. 491pp. New York: McGraw-Hill. %book, general principles, display of information, auditory i/o, tactile i/o, workplace desIgn, control%

METZGER, P.W. (1973) Managing a Programming ProJect. 201pp. Engelwood Cliffs, NJ: Prentice-Hall. %book, management, general design procedures, maintenance, software tools%

MILLER, G.A. (1951) Language and Communication, 298pp. New York: McGraw-Hill. %book, natural language, communication, underlying theory%

MILLER, LA. & THOMAS, J.C. (1977) Behavioural Issues in the use of interactive systems. International Journal of Man-Machine Studies 9 (4), 509-536, July. %paper, survey, general principles%

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MORAY, N. (1969) Listening and Attention, I07pp. Harmondsworth, UK: Penguin Books. %book, psychological principles, underlying theory, attention, perception, communication%

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NOLL A.M. (1971) Man-Machine Tactile Communication. Ph.D. Thesis, 89pp. New York: Brooklyn Polytechnic. %thesis, touch, graphical i/o, hardware%

OBERQUELLE, H.. KUPKA, I. & MAASS, S. (1983) A view of human-machine communication and co-operation. International Journal of Man-Mach!ne Studies 19 (4), 309-334, October. %paper, general principles, formal specification, communication, user classes%

OLSON, D.R. (1983) Automatic generation of interactive systems. Computer Graphics 17 (1), 53-57, January. %paper, graphical i/o, dialog tools, dialog specification, language aspects%

ORR, W.D. (ed) (1968) Conversational Computers. 227pp. New York: John Wiley, %book, general principles, early collection, problem solving, systems, applications, graphical i/o, social aspects%

PARKINSON, A.C. (1980) An Efficient Computational Approach to the Comprehension of Purposeful English Dialogue. Ph.D. Thesis, 147pp. Stanford, CA: Stanford University. %thesis, natural language, dialog, conversation, survey%

PAXTON, A.L. & TURNER, E.J. (1983) The application of human factors to the needs of the novice computer user. International Journal of Man-Machine Studies 19 (2), 137-156, February. %paper, general principles, user classes, software accessibility, social aspects%

POOLE, H.H. (1966) Fundamentals of Display Systems. 403pp. Washington, DC: Spartan. %book, hard-ware, perceptual aspects, vision%

POLYA, G. (1945) How to Solve It. 253pp. Princeton: Princeton U, Press (Doubleday 'Anchor' books). %book, problem solving%

POPE, A., KATES, G. & FINEBERG, D. (1983) Making life easier for professional and novice programmers. Byte 8 (12), 155-160, December. %paper, popular, innovative interfaces, applications, animation, program representation%

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ROBERTS, T.L (1979) Evaluation of computer text editors. Xerox Technical Report SSL-79-9, Palo Alto, CA: Xerox PARC. %report, editing, evaluation, user performance, learning, systems%

ROSENTHAL, D.S.H. (1983) Managing graphical resources. Computer Graphics 17 (1), 38-45, January. %paper, graphical i/o, specification%

ROUSE, W.B. (1980) Systems Engineering Models of Human-Machine Interaction. 152pp. New York: North Holland, %book, performance (& limitations), models, modelling, underlying theory, human behaviour, tax-onomy%

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SACKMAN, H.S. (1970) Man-Computer Problem SolvIng. 272pp. Princeton: Auerbach. %book, programmer behaviour, user classes, experiment, problem solving, individual differences, social factors%

SEIL R.G. & SHIPLEY, P. (1979) Satisfactions In Work Design. 220pp. London: Taylor & Francis, %book, job satisfaction, task analysis%

SHACKEL, B. (ed) (1979) Man/Computer Communication Vols. 1 & 2. 348 pp. and 370pp. Maidenhead: Infotech International. %collection, conference, surveys, general principles, displaying information, cognitive aspects, speech Input, speech output, workplace design, documentation, VDTs/VDUs, dialog design, natural language, language aspects, dialog styles, social aspects, user classes, knowing the user%

SHACKEL, B. (ed) (1980) User-Friendly Systems. 172pp. Maidenhead, UK: Infotech International. %collection, conference, usability, knowing the user, psychological principles, visual communication, natural language, innovative Interfaces, dialog design principles, critique%

SHACKEL, B. (ed) (1981) Man-Computer Interaction: Human Factors Aspects of Computers and People. 560 pp Rockville, Maryland: Sijthoff & Noordhoff. %collection, conference, communication, experiment hardware, language aspects, models of users, user classes, evaluation%

SHEIL, B.A. (1981) The psychological study of programming. Computing Surveys 13 (1), 101-120, March. %paper, survey, psychology of programming, program structure & psychological complexity, programmer behaviour%

SHEPPARD, S.B., CURTIS, B., MILLMAN, P. & LOVE, T. (1979) Modern coding practices and programmer performance. Computer 12 (12), 41-49, December. %paper, programmer performance, program comprehension, structured programming, debugging, Individual differences, experiments%

SHERIDAN, T.B. & FERRELL W.R. (1974) Man-Machine Systems: Information, Control and Decision Models of Human Performance. 452pp. Cambridge, MA: MIT Press. %book, decision models, control, man as Information processor, signal detection%

SHERR, S. (1979) Electronic Displays. 636pp. New York: John Wiley, %book, hardware%

SHNEIDERMAN, B. (1979) Human factors experiments In designing Interactive systems. Computer 12 (12), 9-19, December. %paper, general principles, attitudes, learning, control, response time, closure, memory, Individual differences, knowing the user, error handling%

SHNEIDERMAN, B. (1980) Software Psychology. 320 pp Cambridge, Massachusetts: Winthrop. %book, experiments, experimental design, methodology, psychological principles, psychology of programming, programming style, communication within teams, evaluation, database access, natural language, general principles, design procedures%

SHNEIDERMAN, B. (1983) Direct manipulation: a step beyond programming languages. Computer 16 (8), 57-69, August. %paper, innovative interfaces, general principles, feedback, visual communication, direct manipulation (of entities)%

SHURTLEFF, D.A. (1980) How to Make Displays Legible, 157pp. La Mirada. CA: Human Interface Design. %book, displaying information, experiment, characters, hardware, comparison%

SINGLETON, W.T. (1974) Man-Machine Systems. 178pp. Harmondsworth. UK: Penguin Books. %book, general principles, personnel, management, training%

SINGER, A.J. (1979) Formal Methods and Human Factors In the Design of Interactive Languages. Ph.D. Thesis, 186pp. Amherst, MA: University of Massachusetts. %thesis, dialog design principles, dialog specification, knowing the user, experimental methodology, editing%

SMITH, E.E. & MEDIN, D.L Cl981) Categories and Concepts. 203pp. Cambridge, MA:, Harvard U. Press, %book, psychological principles, cognitive aspects, conceptualisation, pattern recognition%

SMITH, M.J. (1975) When I Say NO, I Feel Guilty. 324 pp New York: Bantam Books. %book, popular, language issues, error handling%

SMITH, H.T. & GREEN, T.R.G. (eds) (1980) Human Interaction with Computers. London: Academic Press. % collection, social aspects, general principles, communication, task allocation, applications, psychology of programming%

SPENCE, R. (1975) Man, computers, and creativity; the dialogue problem. Armstrong Memorial Lecture. Columbia University, New York, 25th. April, London, UK: Department of Electrical Engineering, Imperial College. %paper, graphical i/o, real system, applications, screen layout, menus, dialog design principles, response time%

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accessibility adaptive advertised products applications analysis animation attention attitudes audition auditory i/o bibliography book characters closure cognitive aspects collection commands command abbreviation command naming communication & protocols communication within teams communication - basic nature comparison comprehension conceptualisation conference control conversation colour critique database access dataflow model debugging & faults decision models decision theory dialog dialog design alternatives dialog design guidelines dialog design principles dialog design procedures dialog specification/forma1 description dialog structure dialog styles dialog tools, direct manipulation (of entities) disabled displaying information documentation document preparation early ease of use editing electronic documents error handling experimental design

experiments and methodology expert systems feedback general principles graphical i/o hardware help human performance. i/o types icons illusions individual differences information access information theory innovative interfaces intonation job satisfaction keyboards keyed input knowing the user language aspects language characteristics layering leadership learning/learnability left/right handedness legal aspects lsi maintenance man as information processor management attitudes memory menus metaphors (organisational/integrating) models of users motivation natural language neural mechanisms paper pattern recognition perceptual aspects performance (& limitations) personnel issues popular problem decomposition problem solving in programming productivity. program decomposition program specification program structure & psychological complexity programmer behaviour programmer performance

programming aids programming methodology programming style protocol analysis psychological fundamentals psychological design principles psychology of programming rationale readability real system recognition reliability report response time reviews/surveys rhythm screen and panel design search strategies semantic smalltalk social aspects social factors software accessibility software tools syllables system design procedures systems & applications tactile i/o task allocation task analysis telidon and such text entry text-to-speech thesis training type fonts typography understanding user classes user models (of systems) user profiles user satisfaction VDUs/VDTs vigilance vision visual communication voice input voice output workplace design