

***Library
Information
Common***
Red Deer College

A large, stylized logo consisting of the letters 'RD' in a bold, black, serif font. The letters are intertwined, with the 'R' and 'D' overlapping. A thick, black, curved line extends from the bottom of the 'D' and curves upwards and to the right, ending in a small hook-like shape.

Sona Kothari
Librarian

In a Nutshell

- **Our Landscape**
- **Our Learners**
- **Our Lessons Learned**

A brief history...

- **Opened September 2002**
- **Planned in consultation with campus and community stakeholders**
- **Built via [Taking Charge of Tomorrow... Together](#) campaign**
- **Community Library**

Library as Being Space

- **Located front and centre on campus**
- **Easily accessible to College learners and public users**
- **Coffee kiosk just outside library**
- **Mix of soft seating, tables, carrels and computer workstations**
- **Sets stage for Library as “being” space**

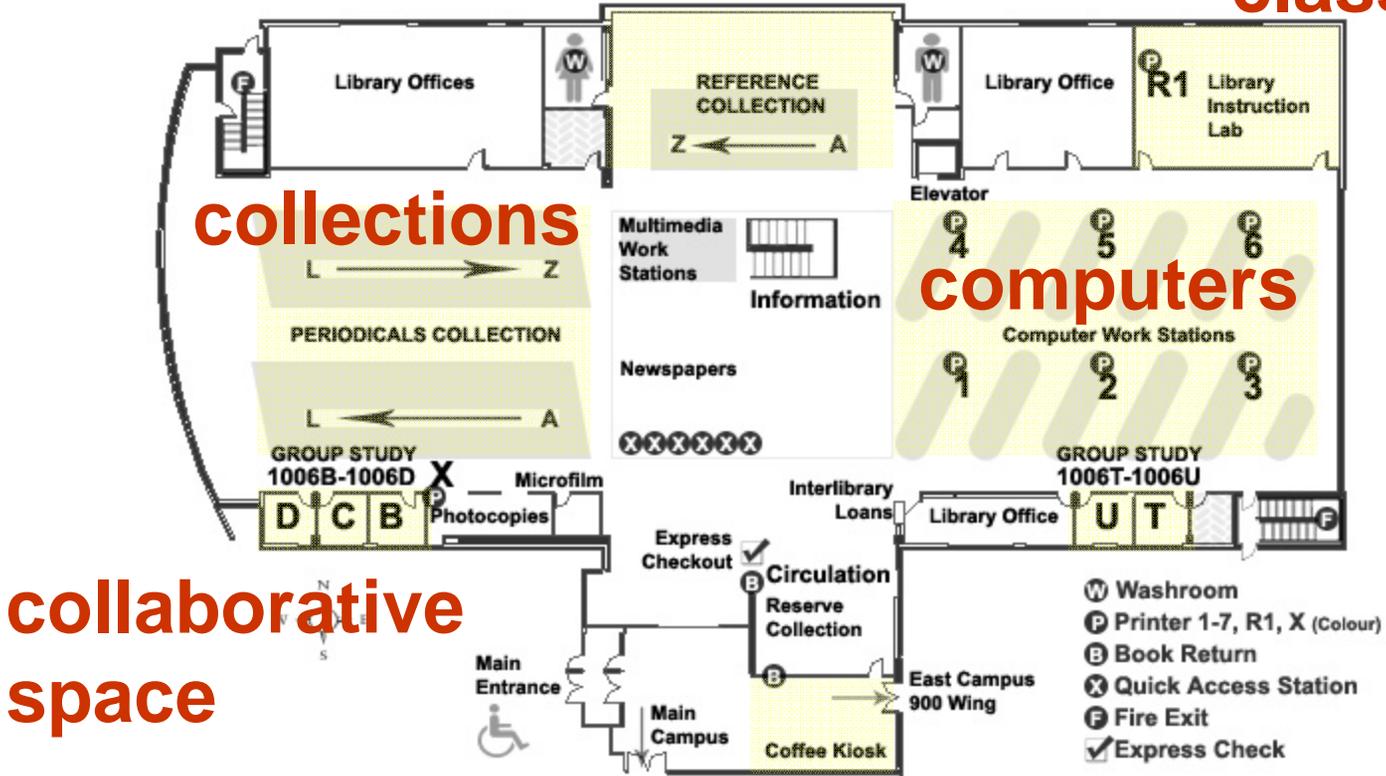
The Library is the largest classroom on campus!



4725 sq meters

Downstairs

classroom



collections

computers

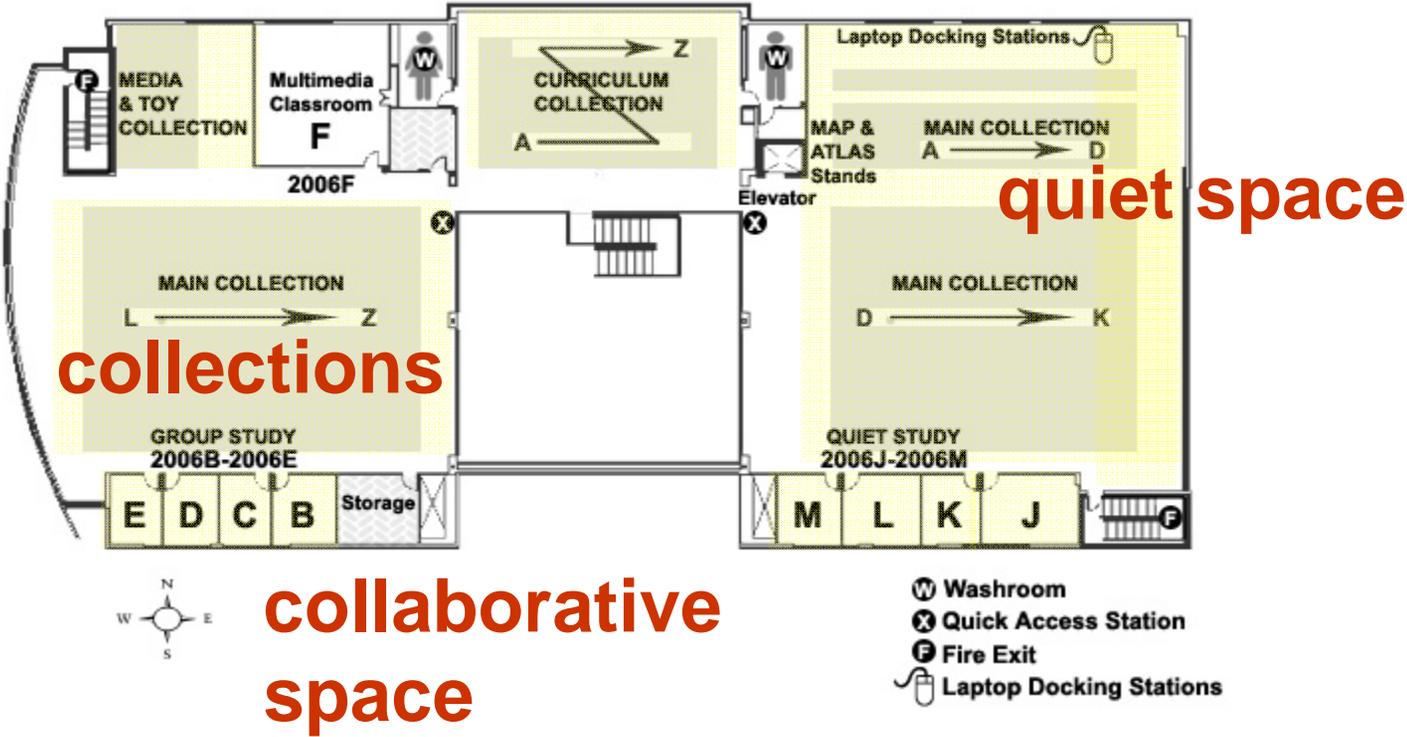
collaborative space

coffee



!!

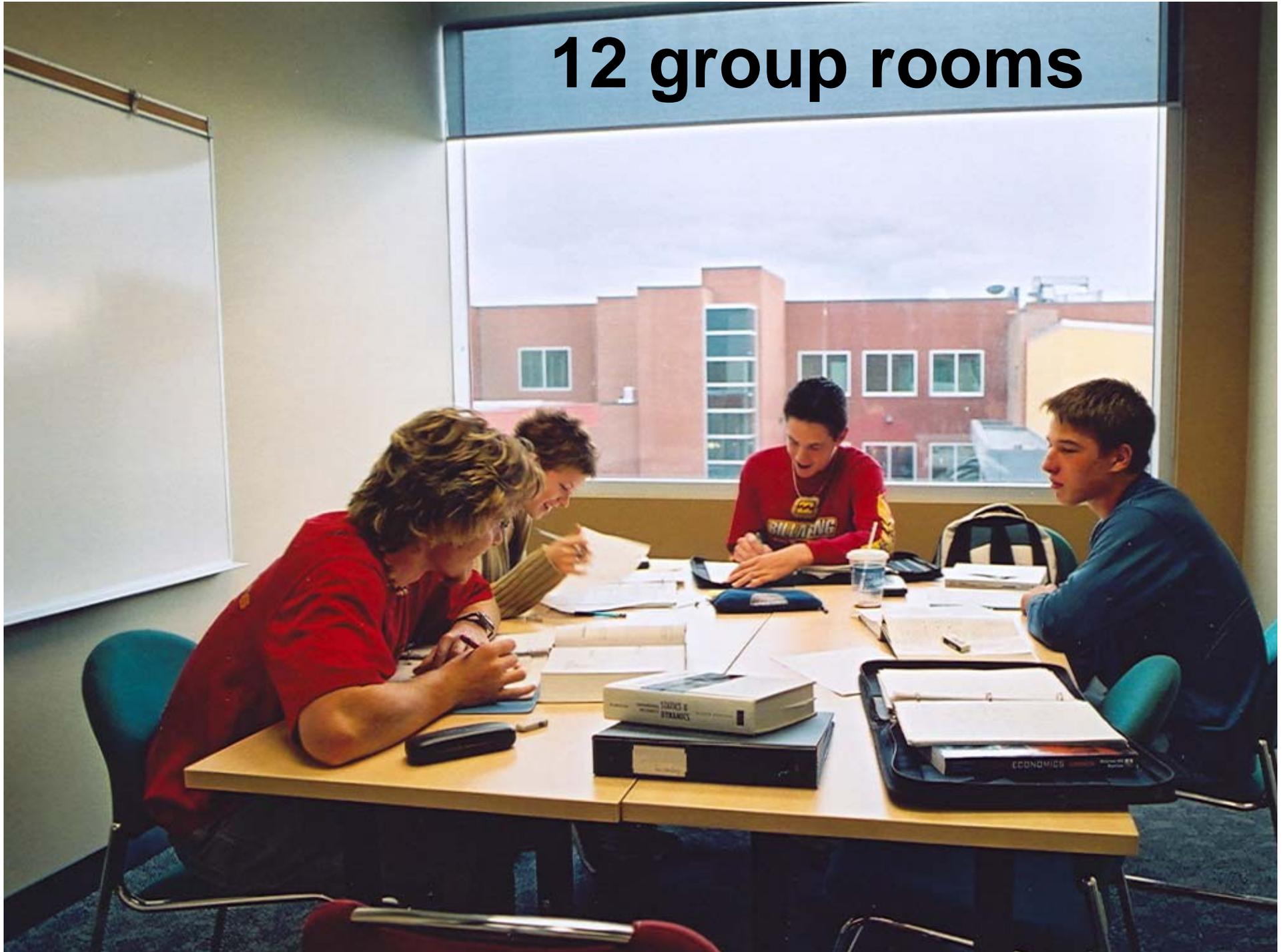
Upstairs





150,000 books & media

12 group rooms



natural light



inviting space

CIRCULATION



Hardware & Software



Switched On...

- **136 workstations w/ full productivity software**
- **8 multimedia workstations w/ scanners, video, photo, sound, web editing software**
- **6 quick access stations**



...and Unplugged

- **20 wireless tablets on Reserve**
- **Library as wireless hotspot**
- **Remote access to all resources**



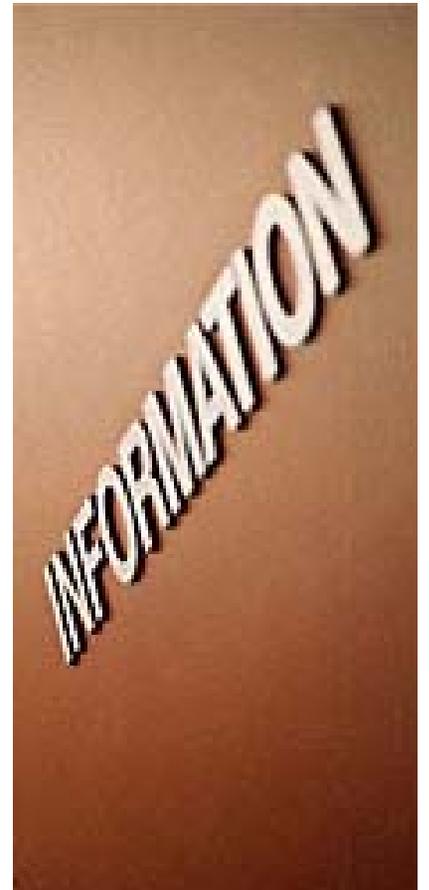
User-Centred Users



- Traditional
- Not so traditional!
- Tech Lit \neq Info Lit
- Great expectations
- **Studefacunity!**

User-Centred Support

- **14 reference folks, including 5 librarians, and 4 technology tutors**
- **15 circulation folks**
- **F2F + virtual reference**
- **Technology Tutors**



Library Chatalogue

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Red Deer College Library Chatalogue

[advanced search](#)

[Welcome to Library Chatalogue, sona](#)
Thursday April 20, 2006 @05:55PM

My User Functions

[My Calendar](#)
[Upload a file](#)
[Account Information](#)
[Preferences](#)
[Log Out](#)

My Topics

Home
[Library News](#) (135/0)
[Information Desk](#) (35/0)
[Circulation Desk](#) (12/0)

My Resources

[Reference](#)
[Resource Sharing](#)
[Information Literacy](#)
[Tech Services](#)
[FISH!](#)
[Summer Projects](#)

My Tasks

[Blocks](#) (15)
[Content Syndication](#) (3)

Once in a Blue Moon Event



Thursday April 20, 2006 @02:53PM
Contributed by: [rosalie](#)
Views: 7

It's actually hot (not warm) today in the Interlibrary Loan Office! That's it for the year. Tomorrow, we'll be back to woolies.

[Edit](#)
[Post a comment](#)
[Comments \(1\)](#) [Trackbacks \(0\)](#)

City U This Weekend



Thursday April 20, 2006 @10:22AM
Contributed by: [michelle](#)
Views: 0

Just a quick heads-up to any staff working this Saturday that City U will be in the Lab for their monthly seminar. Any problems or questions, please let me know!

[Edit](#)
[Post a comment](#)
[Comments \(0\)](#) [Trackbacks \(0\)](#)

Friday Coffee for the Pregnant Lady!



Quick Links

- ◆ [Report A Problem \(admin\)](#)
- ◆ [When To Work](#)
- ◆ [Outlook Web Access](#)
rdcadmin/username
- ◆ [Our People](#)
- ◆ [HowLibraryStuffWorks](#)
- ◆ [Red Deer Weather](#)

What's New

STORIES

[2 new Stories in the last 1 day](#)

COMMENTS last 2 days

- ◆ [Once in a Blue Mo...](#)

TRACKBACKS last 2 days

No new trackback comments

LINKS last 2 weeks

- ◆ [Web Projects -- ...](#)
- ◆ [PRL Licensed Dat...](#)

What's Happening

Site Events

Wednesday 19-Apr -
Saturday 22-Apr

Lessons Learned

- we have learned a lot from our users...



Library Space...

- **May be used differently than we expect**
- **Space for laptop users; plug-ins!**
- **Quiet space with tables not just carrels**
- **Quiet space with computers!**
- **The library as living room...**
- **...students will rearrange the furniture!**

Student Users...

- **Want more support more often**
- **Want to be able to collaborate**
- **Want everything yesterday!**
- **What about our student non-users?**

- **Do you have any journalicals?**

Faculty Users...

- **If you build it, will they come?**
- **Faculty who rarely visited the old library have coffee meetings in the LIC**
- **and vice versa**
- **Library office hours**
- **Take the Library to the Faculty**

Customer Care...

- **Rethink staffing**
- **Technology Tutor service very popular**
- **Staff training + cross-training**
- **Everyone is a teacher**

Next Steps



- **Move towards supporting open learning initiatives**
 - Interactive Info Lit tutorials
 - IM reference
- **Continue know our users**
 - Assessment
- **Be a step ahead!**

Thanks!

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